Fei Yue 飞跃

FURTHER TOGETHER

Fei Yue Community Services
Annual Report 2025/2026



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About us

Fei Yue Community Services (FYCS) was established in 1996.

Together with like-minded pioneers and colleagues, we have overcome many challenges over the years, grown as an organisation and are equipped to chart forward with our unwavering mission to effect life transformation.

As the social service sector evolves, we continue to be intentional, purposeful and systematic in care, both by strengthening our own teams and championing the underserved communities we support.

Today, with a staff strength of close to 600 passionate employees, we are proud to have served over 81,000 clients annually and have impacted their lives for the better across the 30 centres Fei Yue operates nationwide.

We are thankful for the many grant-makers, funders, sponsors, partners, donors, and volunteers who believed in us and are honoured to have worked together in this process of improving the lives of our service users.



Our mission is

To Effect Life Transformation

Vision

Resilient Individuals
Thriving Families
Empowered Community
Vibrant Nation

Values

Integrity
Ownership
Thoughtfulness
Spirit of Excellence
Teamwork



President's Message

We will continue to build on the foundations of the past as we move forward together, embracing the possibilities of the future.



Dr Thang Leng Leng
President
Fei Yue Community Services

A strong community is built when people come together with a shared purpose.

Reflecting on the past year, I am humbly reminded of the importance of the collective commitment of many - our staff, volunteers, donors, partners, supporters and the communities we serve - that shaped and impacted on Fei Yue's journey.

Throughout the year, Fei Yue continued to walk alongside individuals and families, responding to changing needs with compassion, professionalism and care. These efforts were made possible because of the many relationships and partnerships that have been nurtured over the years.

From organisations that collaborate with us, to donors who believe in our mission, to volunteers who generously share their time and talents, every contribution has played a part in strengthening the lives of those we serve.

The challenges facing our communities today are increasingly complex, reminding us of the importance of working together. Sustainable social impact cannot be achieved in isolation. It requires a collective commitment from different sectors and individuals who are willing to share resources, exchange ideas and stand alongside one another in service of a common goal. This spirit of partnership has been central to Fei Yue since our beginnings and continues to guide us as we move forward.

The coming year marks a significant milestone as Fei Yue celebrates our 35th anniversary. As we honour this journey, we celebrate not only the years of service and milestones achieved, but also the countless partnerships and relationships that have brought us here. This anniversary is a reminder that Fei Yue's story is a shared one shaped by everyone who has contributed, supported and believed in our mission.

Turning 35 years also marks a new chapter to look ahead with renewed purpose and optimism. The road ahead will bring new opportunities to strengthen our services, deepen our partnerships and extend our reach. Guided by our shared commitment to building stronger communities, we can continue to make a meaningful difference in the lives of those who need support.

I would like to express my sincere appreciation to our staff for their dedication, our volunteers for their generosity, our donors for their trust, and our partners for their collaboration. Thank you for standing with Fei Yue and for being part of this journey.

We will continue to build on the foundations of the past as we move forward together, embracing the possibilities of the future.

Chief Executive's Message

We will remain focused on strengthening partnerships, building capabilities and extending our impact.



Mr Arthur Ling
Chief Executive
Fei Yue Family Service Centre
Fei Yue Community Services

Every year offers an opportunity to reflect on how far we have come, the lives we have touched, and the people who have made our journey possible. Looking back on the past year, I am filled with gratitude for the dedication of our staff and volunteers, the trust of our beneficiaries, and the steadfast support of our Board, partners, donors, volunteers and friends. Together, you have enabled Fei Yue to continue serving our community with compassion, excellence and purpose.

The year was one of resilience and meaningful progress. Amid evolving social needs, we remained committed to delivering quality, person-centred services while strengthening our capabilities and deepening collaboration across our programmes and with our community partners. This spirit of partnership reflects our belief that we can go further together, achieving greater impact when we work alongside one another with a shared commitment to improving lives.

Across every stage of life, Fei Yue remained committed to empowering individuals and strengthening families. During the year, we supported 4,199 children through our Early Intervention Programme for Infants and Children (EIPIC), partnering families to help every child reach their fullest potential. Our youth services also engaged over 1,720 young people, providing mentorship and opportunities to build resilience, confidence and purpose.

Our family services supported more than 5,700 individuals, couples and families through counselling, parenting support, financial empowerment initiatives and crisis intervention. Across our 13 Active Ageing Centres, over 14,200 seniors participated in programmes that promoted wellness, social connectedness and active ageing. Together, these efforts reflect our commitment to walking alongside people at every stage of life.

The year ahead will be especially meaningful as Fei Yue celebrates our 35th anniversary. This milestone is an opportunity to honour those who have shaped our journey, celebrate what we have achieved together, and reaffirm our commitment to serving future generations. As our communities continue to evolve, we will remain focused on strengthening partnerships, building capabilities and extending our impact.

I extend my heartfelt appreciation to our Board for its guidance, our staff and volunteers for their dedication, and our partners, donors and volunteers for their unwavering confidence in our mission to effect life transformation. Thank you for being part of Fei Yue's journey. As we embark on our 35th year, I look forward with confidence and optimism to the opportunities ahead.

The Year in Review

01 Children and Youth



Early Intervention Programme for Infants and Children (EIPIC)



With a total of four centres in Jurong East, Wellington Circle, Upper Thomson and Bukit Batok, the EIPIC team served

4,199
children
this year.

Youth



Youth GO!
This year, Youth GO! engaged

665
youths
in interest based activities.



Youth Development Programme (YDP)
YDP conducted the Animal Care Programme, Youth Baking Programme, Digital Media Programme and HOOKED! Fishing Programme and Hidden Youth Outreach Services for

445
youths.



eC2.sg
Crest Youth, a programme under eC2.sg, facilitated over

19
support group sessions
to equip youths with emotional regulation skills. The team have also organised over 40 engaging activities for 400 youths.

The ReConnect programme, a new online youth counselling service, saw over 1858 youths seeking support, of which 96 were supported further as clients.



Integrated Service Provider (ISP)
ISP assisted a total of

111
at-risk youths
and was also reappointed as an ISP agency for the next two years, with an expanded mandate to serve youths aged 18 to 21.

02 Individuals and Families



Community Mental Health



Community Intervention Team (COMIT)
COMIT provides community-based mental health support by conducting workshops and group sessions. Our outreach benefitted

1,052
individuals
in the last year.



Community Resource, Engagement and Support Team (CREST)
CREST helped at-risk individuals with early signs of mental health issues and their caregivers, reaching out to

25,578
individuals
and handling 2,799 cases.

Restorative Care



Home Team Community Assistance and Referral Scheme (HT CARES)
HT CARES helped

494
beneficiaries
across three centres, supporting offenders and their families to reduce re-offending rates.



Family Resource Centre (FRC)
FRC supported

1,005
inmates
and families with practical assistance during incarceration and aftercare in close partnership with Singapore Prison Services (SPS).



Case Management Services (CMS)
CMS supported

626
beneficiaries,
providing aftercare case management for offenders and their families.



QuitVape / Mandatory Etomidate Rehabilitation Programme
The newly launched rehabilitation programme helped

44
individuals
through their recovery journey.

02

Individuals and families



Strengthening Families

Adoption
We facilitated 56 briefings reaching a total of

752

participants
and conducted 72 Adoption Suitability Assessments (ASA).

Families for Life @ Community (FFLC)
FFLC reached over

2,786

participants
through 77 parenting and marriage programmes.

Marriage Support
Across 5 different curated programmes, we supported more than a total of

1,001

individuals
in programmes like Early Marriage Support and Transnational Marriage Support.

Family Central
A total of 82 Family Life Education workshops were conducted, benefitting

8,431

clients.
We also guided 34 couples through the Marriage Preparation Programmes.

KidSTART
KidSTART supported a total of

793

children
in their home environments by providing holistic family support.

Divorce Support
The Family Counselling arm saw 275 new cases, supporting and helping families alleviate conflicts.

434

clients
attended the Mandatory Co-parenting Programme and 25 clients are part of the Transcending Divorce Support Group. Our Online Counselling Family Assist programme also saw 125 cases this financial year.

03

Seniors



Care @ Community

Cloud 9
Cloud 9 Community Palliative Care supports seniors with serious illnesses through counselling and community-based care at Fei Yue Active Ageing Centre @ Buangkok Green. Our counselling, talks and activities have benefitted more than

700

seniors.

Community Case Management Service (CCMS)
CCMS assisted

392

vulnerable seniors
and their caregivers in coping with a range of health and social care needs.

Advanced Care Planning (ACP)
ACP helped

1,580

individuals
make informed choices about their end-of-life stage, ensuring their values and wishes are respected even if they can't speak for themselves.

Healthcare Support

Healthcare Support locations at Buangkok, Choa Chu Kang and JiaYou @ Chinatown Point provides home-based care for seniors and support for their caregivers, benefitting a total of

522

seniors.

Elder Education (EE) and Intergenerational Learning Programme (ILP)

Our learning programmes support seniors with disabilities in developing practical skills, staying engaged and participating more actively in daily and community life. Across our programmes,

11,077

seniors
took part in activities during the year.

Fei Yue Active Ageing Centres (AACs)

With two more centres added this year,

14,239

seniors
have benefitted across our 17 AACs islandwide.



04 Social Entrepreneurship

Academy of Human Development (AHD)

AHD focused on upskilling the social service sector through overseas partnerships, volunteer training and others. This year, AHD conducted 102 training sessions for

1,863
participants.

Allied Health Services (AHS)

AHS provided Speech Therapy, Occupational Therapy, Educational Therapy, and Psychological services for

821
clients
with neurodevelopmental disorders such as Autism, Attention-deficit/ hyperactivity disorder (ADHD), learning disabilities and intellectual disabilities.



05 Corporate Services

Human Resource

As of 31 March 2026, FYCS had

585
staff.
Staff well-being is supported through initiatives like Family Meetings, the annual Staff Retreat and division-led bonding activities.

Communications & Partnerships

Media Exposure
FYCS and FYFSC boosted their media presence with

61
print/online articles,

22
broadcast segments.
There was strong follower growth on Facebook, Instagram, and LinkedIn.

Donors and Partners
FYCS received a total of

922
donations
amounting to $3,773,507.32. Corporate partners contributed significantly with 50 donations totalling $3,525,214, while individual donors generously gave 872 donations totalling $248,293.32.

Volunteer Management and Development
FYCS and FYFSC recruited

10,841
volunteers,
of which 8,577 were onboarded through the SG Cares Volunteer Centres (VC) programme. Volunteer retention rate was 94%, with 72,310.43 volunteer hours contributed over the year.



01 Children and Youth



Fei Yue Early Intervention Programme for Infants and Children (EIPIC)

Fei Yue's Early Intervention Programme for Infants and Children (EIPIC) provides educational and therapy support for infants and children up to 6 years and 11 months old with developmental needs or suspected developmental needs. These may include autism spectrum disorder, global developmental delays, speech and language delays and multiple disabilities.

Each child has an Individualised Education Plan (IEP) with goals suited to their developmental needs. Through active and functional engagement, the programme supports children in three areas: building positive social-emotional relationships, acquiring and using knowledge and using appropriate behaviours to meet their needs.

Fei Yue currently operates four EIPIC centres in Jurong East, Wellington Circle, Upper Thomson and Bukit Batok. Our transdisciplinary team includes Early Intervention Teachers, Social Workers, Occupational Therapists, Speech Therapists, Physiotherapists, Psychologists and Administrative Staff. Families are involved as key partners through Family-Centred Practices.

Developmental Support-Plus Programme

Developmental Support-Plus (DS-Plus) is a sub-programme under EIPIC. It supports children aged 2 to 6 who require a lower level of early intervention while attending preschool.

Unlike standard EIPIC programmes which provide more intensive centre-based intervention, DS-Plus provides about two hours of weekly support within the child's preschool environment. Entry into the programme is based on an assessment aligned with the Early Intervention Benchmarking Framework by the Early Childhood Development Agency (ECDA).

DS-Plus supports children in their transition to mainstream education. Early intervention professionals and early childhood educators work together to develop IEP goals, deliver targeted interventions, provide caregiver support and co-teach where needed.

In 2025, ECDA set a utilisation target of 46 cases across four centres. Fei Yue achieved an average utilisation rate of 101.3% across the year. A total of 67 children were served under DS-Plus, the highest annual caseload since the programme began in 2020.

Staff Highlights

Community of Practice

Reuben Cheng represented Fei Yue EIPIC in the ECDA Early Childhood Learning Community (ECLC), a peer-learning programme that builds pedagogical knowledge and supports future sector leaders.

As part of the Community of Practice (CoP) segment, Reuben co-designed and facilitated four sharing sessions for 20 early childhood professionals. These sessions focused on practical classroom strategies for supporting children with developmental needs. Participants also visited EIPIC Wellington Circle for a learning journey, where they observed an EIPIC session and spoke with our educators about inclusive practices.

Reuben's involvement in the ECLC contributed to sector-wide professional development, while also reinforcing Fei Yue's role as a dedicated learning partner and advocate for inclusive early childhood education.

Advancing Early Literacy Research: Journal Publication

Senior Lead Early Intervention Teacher Ms Joanna Toh published a journal article in the Asia Pacific Journal of Developmental Disabilities, Vol. 13 No. 1, January 2026, under the Dyslexia Association of Singapore.

Her research studied the use of structured phonics for children with developmental delays. The findings showed clear improvements in letter-sound identification across all participants, with two children also improving in word reading.

The study was supported by Lead EI Teachers Ms Isabel Law and Ms Wong Jia Min, the Psychology team and co-author Dr Ailsa Goh from NTU. It adds to the limited research on Orton-Gillingham-based approaches for children with developmental delays and contributes to ongoing work in inclusive early literacy.

Events

EIPIC JE & EIPIC BB Combined Sports Day

On 5 July 2025, EIPIC Jurong East and EIPIC Bukit Batok partnered with Rajah & Tann Singapore LLP to hold a combined Sports Day at ITE College West Sports Hall. The event was attended by about 600 guests.

Themed *Wild Paws* Adventure, the event featured animal-inspired group colours representing adaptability, courage and resilience. The programme was designed as a non-competitive event so that children could take part at their own pace. Activities included sports-themed booths, obstacle courses, a medal presentation for every child and community games such as tug-of-war. Guest of Honour Minister of State Mdm Rahayu Mahzam joined the opening torch run with Fei Yue and Rajah & Tann representatives.

The Sports Day was supported by 70 EIPIC staff and 80 volunteers from Rajah & Tann. With activities designed around participation rather than competition, children could take part with their families and teachers alongside them.



▲ *To start the carnival, our Guest-of-Honour, Minister of State Mdm Rahayu Mahzam, Fei Yue Senior Director Ms Iris Lin and Rebecca Chew, Chairperson of R&T Foundation jointly activated a switch to light up the fire.*



▲ *A child and her mother under the parachute.*



▲ *A child cheering for her group.*

Impact Story of Child R at EIPIC JE

R, a child diagnosed with autism spectrum disorder, had significant developmental and behavioural needs. His strong interest in elevators and buildings created safety concerns during commutes. Over time, he also began refusing to leave home.

In 2021, the EIPIC team began working with R and his family. The administrative team helped secure subsidies through SG Enable's Taxi Subsidy Scheme so he could travel more safely. Therapists made home visits and coached his parents on new play strategies. Psychologists created visual routines to reduce his anxiety. His social worker guided the family in reorganising their living space to better support his needs.

R is now able to enter and move through spaces that were previously difficult for him.

EIPIC WLC & EIPIC UT Combined Sports Day

EIPIC Wellington Circle and EIPIC Upper Thomson also held a combined Sports Day, sponsored by Rajah & Tann Singapore LLP. Minister for Health, Mr Ong Ye Kung, attended as Guest of Honour.

The programme opened with a child presenting a simulated Olympic torch to Minister Ong. Together with Chief Executive Mr Arthur Ling and Co-founder Mr Leng Chin Fai, the torch was lit to start the day.

The event included sports booths, relay games and a parent-volunteer-teacher competition, with teachers joining families and volunteers in the games. Every child received a medal for taking part.

For families, the day offered a chance to watch their children participate in a large group event with support from familiar teachers and volunteers.



▲ *(L-R) Ms Rebecca Chew, Chairperson of Rajah & Tann Foundation, Mr Ng Kim Beng, Managing Partner of Rajah & Tann Singapore LLP, Minister Ong, Mr Arthur Ling, Fei Yue's Chief Executive and Mr Leng Chin Fai, Fei Yue's Co-Founder lighting up the torch.*



▲ *The Great EIPIC Workout.*



▲ *Resilience!*



▲ *A great finish to the Amazing Race with our Yuhua Youth Network partners and volunteers.*

Outdoor Learning at Jurong Lake Gardens

On 26 June 2025, EIPIC families joined an outdoor play session at Jurong Lake Gardens with support from the Yuhua Youth Network. The outing helped parents explore ways to use nature-based activities in everyday routines. Children took part in guided play that encouraged movement, curiosity and shared learning with their families. The outing had families playing at the playground, sharing stories with youth volunteers and getting their hands messy through the activities.

On 12 July 2025, EIPIC Jurong East also worked with Yuhua Youth Network to organise an Amazing Race outing at Jurong Lake Gardens. Children moved through activities designed around gross motor skills, teamwork and problem-solving, with parents, teachers and volunteers supporting them along the way. One parent later thanked the volunteers for their patience and attentiveness in engaging the children throughout the outing.

Testimony by a Parent

A special thanks to the volunteers as well, who did an excellent job with their patience, kindness, and attentiveness in caring for and engaging with the children throughout the outing. Their presence truly made a big difference.

Impact Story of Child XF at EIPIC UT

XF joined EIPIC in September 2022 at 23 months old. He had global developmental delay and severe oral aversion. At the time, he struggled to walk independently and had feeding difficulties that placed stress on his family.

The team first supported XF and his mother through a two-day caregiver-accompanied programme. With regular coaching, his mother grew more confident in supporting him. XF began walking independently and developed a better relationship with food.

Over the next two years, he moved from small group sessions to larger classes and adapted to learning with peers.

Today, XF speaks in full sentences and takes part in pre-literacy activities. He has since moved into DS-Plus, where he receives support within his preschool.

EIPIC Jurong East Year End Celebration

EIPIC Jurong East held its Year-End Graduation and Awards Ceremony on 19 November 2025. Minister for Sustainability and the Environment Ms Grace Fu attended as Guest of Honour. Centered around the theme "Strength in Every Star," the celebration included stage moments, awards and carnival activities for children and their families.

The event was supported by Mercuria, whose volunteers contributed to the carnival experience, as well as Yuhua Grassroots and the People's Association, who provided the event space.



▲ *A heartwarming moment for an EIPIC JE student on stage with his family.*



▲ *EIPIC WLC Staff and Innova Primary School Students.*

EIPIC Wellington Circle Year End Celebration

EIPIC Wellington Circle held its Year-End Celebration and Graduation Ceremony on 22 November 2025. The event was supported by Mercuria and organised in collaboration with Innova Primary School.

Thirty Innova students helped with rehearsals, prop-making, tote bag painting, gym play and game booths. On the day itself, they supported the event as performers, stage crew and activity facilitators. One EIPIC student's original space-themed mascot was also featured on the programme cards. The event gave EIPIC and mainstream students a chance to celebrate and play together.



▲ *An Innova Student supporting our student with tote bag painting activity.*



▲ *Programme flow cards with artwork by a Wellington Circle student.*

Youth

Youth GO!

Youth GO! has remained active, meeting youths where they are and conducted street outreach to identify needs, build trust and link them to support.

The team collaborated with Mr Cai Yinzhou, Member of Parliament for Toa Payoh GRC, for selected outreach sessions where youths were able to speak directly with him about their concerns and aspirations.

19
youths joined the Breathe Free Programme

The team also introduced the Breathe Free Programme in September 2025 to support youths who want to quit vaping. The programme combines counselling approaches such as Cognitive Behavioural Therapy and Motivational Interviewing, alongside sports activities such as soccer. This provided youths with a practical and non-punitive way to work on healthier coping habits. To date, 19 youths have taken part in Happy Hour events and soccer clinics led by staff and volunteer coaches, with a tournament finale planned for June 2026.

For youths who may not readily engage through formal counselling alone, the sports sessions provide another way to show up regularly, work with others and begin conversations about quitting vaping.



▲ *Breathe Free programme's Happy Hour and Sports Clinic event.*





▲ *Sharing insights on the Youth GO! team's outreach and engagement work with grassroots leaders and community volunteers and Mr Cai Yinzhou.*

eC2.sg

eC2.sg brought together Crest Youth Fei Yue @ East and ReConnect to improve access to youth mental health support.

CREST Youth Fei Yue focuses on early identification of mental health concerns among youths aged 12 to 25. ReConnect offers online counselling for youths who are struggling with relationships, family issues, friendships or questions about self-worth.

By bringing both services together, the team can provide support across different levels of need, from early screening and basic emotional support to online counselling.

Youth Development Programme (YDP)

The Youth Development Programme uses interest-based activities to engage youths who may not respond well to conventional support.

More than 300 participants were recorded across the year. Programmes included Animal Care, Baking, HOOKED! Fishing Programme, Digital Media, the Void Deck Project and Happy Family Programme. The activities create regular contact with staff and peers while allowing youths to develop skills around their own interests.

A Youth-REKA alumna who once received support from the programme has now returned to support others. Through Youth-REKA, she gradually reconnected with the community and now teaches and supports children and youths, turning her own experience into strength by helping others.

Her journey was featured in CapitaLand Hope Foundation's 25th Anniversary commemoration.

Youth-REKA Hong Kong Exchange Programme

In November 2025, five Youth-REKA participants travelled to Hong Kong for an exchange programme focused on vocational development and mental resilience.

All five participants had previously been out of education, employment or training. By the beginning of the trip, they had already returned to school or work. In Hong Kong, they shared their experiences with local youths and social workers.

They also led a hands-on Ondeh Ondeh Nutella Tart workshop. Despite language differences, the participants explained the steps, worked together and guided others through the activity. For the participants, the trip was not only a first overseas experience, but also a chance to practise leadership, teamwork and communication in a new setting.



▲ *Youth REKA guides Hong Kong youths in a baking workshop.*

July'25 HKAATA Foundation Course on Human Animal Interaction

In July 2025, 10 staff from our EIPIC, Youth, Family Service Centre (FSC) and Eldercare departments travelled to Hong Kong for the HKAATA Foundation Course on Human-Animal Interaction.

The course introduced staff to the principles and applications of animal-assisted services. The group also learnt alongside colleagues from SHINE Children and Youth Services. This trip gave the team a shared foundation for exploring how animal-assisted work can be used safely and purposefully with different client groups.



▲ *Multi-disciplinary study trip to Hong Kong for HKAATA Foundation Course on Human Animal Interaction with colleagues from various FY departments (EIPC, Eldercare, FSC and Youth) and other agencies, SHINE Children and Youth Services.*



▲ *Fei Yue staff working on an enrichment activity for a therapy dog.*

Looking ahead to 2026

Pawtners-In-Care was launched in January 2026 to develop therapy dog teams for future animal-assisted services.

The programme recruits dog handlers and dogs for training, with a focus on supporting youths who are socially isolated. The team also conducted two webinars on Animal-Assisted Services and *Pawtners-In-Care*, reaching 66 participants.

66
participants have joined in two webinars on Animal-Assisted Services and *Pawtners-In-Care*



▲ *Life Quest was featured as part of the Criminal Justice Social Work Chapter's exhibit at Social Work Day 2026.*

Integrated Service Provider (ISP)

FYCS has served as an ISP since April 2018, offering MSF-funded programmes for at-risk youths and young offenders in Bukit Batok, Choa Chu Kang, and Bukit Panjang. In FY25/26, the team assisted 161 clients.

Following MSF's review of the social service landscape, the Enhanced Step-Up Programme ended in September 2025. To ensure continuity of care, staff worked with clients and families to transition them to other Youth Department programmes or relevant services within Fei Yue.

161

at-risk youths and young offenders clients have been assisted by the team

Life Quest: Choices and Connections

In response to concerns about harmful sexual behaviour among youths, the ISP team developed *Life Quest: Choices and Connections.*

Life Quest is a game-based therapeutic tool that helps staff facilitate conversations about sexual health, relationships and decision-making in a safe setting.

Through scenarios involving family, school, relationships, leisure and work, the tool helps youths discuss boundaries, decisions and consequences in a structured setting. It is now available to interested partner organisations, with training provided by the ISP team.

A Turning Point for Richard

When Richard first came to CREST Youth in 2024, he was dealing with academic pressure and family instability. His anxiety had made daily life harder to manage and he decided to seek support.

With support from his social worker, Jingxin, he learnt to recognise his emotional triggers and practise healthier ways of managing stress. Bouldering and other group activities gave him a practical outlet and a routine outside his difficulties at home and in school.

Today, Richard is studying at ITE while pursuing his interests in programming and fitness.

He offers this advice to other youth: "Hey, I know that you are unsure about talking to someone, and I completely understand. It can feel uneasy at first, but getting support from a professional is not about being 'weak'. It is about helping you sort through what you're dealing with."

From Isolation to Advocacy

When Zhen Yi first joined the Hidden Youth Outreach Service, he had spent three years away from the community. He was 16, fearful of leaving home and unsure if he could trust others again.

Through Animal Assisted Programmes and stART Here: From Every Vantage Point, an art exhibition developed with the National Gallery Singapore, he began rebuilding his confidence and reconnecting with others.

At the exhibition, Zhen Yi presented his artwork and shared his story with Minister for Culture, Community and Youth Mr David Neo. He is now enrolled in alternative schooling and has begun speaking up for other hidden youths.

Reflecting on his journey, Zhen Yi shares, "Joining the programmes was like… jumping off a plane; it was a risk. For the art exhibition, I had never tried any art media or worked with professional materials. I grew by learning new things and preparing myself for the event. I used to be unable to trust people, but now I can manage social situations better."



▶ *Interacting with cats with our youth, our partner from Human-Animal Bond in Ministry (HIM) and staff.*



▶ *Zhen Yi sharing his artwork and story to Mr David Neo at Light to Night Festival 2026.*

02

Individuals and Families





Community Mental Health Department (CMH)

The Community Mental Health Department provides community-based support for individuals with mental health needs and their caregivers.

Through COMIT and CREST, the department supports early identification, counselling, case management, caregiver support, outreach and service linkage. The department also works closely with healthcare and community partners so that clients and caregivers can receive support earlier and closer to home.

Our team focuses on reducing stigma, supporting caregivers, and helping individuals and families get back on their feet. We are committed to finding new ways to collaborate and ensuring that our community remains resilient and inclusive.



COMIT – Fei Yue Community Intervention Team

Looking Back

This year, COMIT continued to provide community-based mental health support for individuals and families facing psychosocial challenges.

The team served 1,115 clients and caregivers, an 8% increase from the previous year. Clients aged 21 to 40 made up 52% of those served, reflecting continued demand for support among young adults. Women accounted for about 70% of counselling clients, while men accounted for 30%.

The figures point to a sustained need for accessible mental health support in the community, especially for working-age adults and families who may be managing stress, caregiving duties, relationship strain or life transitions.

Sector Learning and Capacity Building

COMIT extended its work beyond direct counselling by training partners and community volunteers.

In May 2025, the team facilitated Firewall for the Mind: Building Your Wellbeing for ExpressVPN staff. The session focused on personal resilience, mindful eating and self-care reflection to help employees manage workplace pressures.

In July 2025, COMIT partnered Fei Yue Families for Life@ Community to train Marriage Mentors. The session equipped volunteers with basic frameworks to understand mental health concerns and support couples facing stress.

These efforts allowed COMIT to extend its work beyond direct counselling and strengthen the capability of partners and volunteers who support residents in the community.

Deepening Sector Collaboration & Community Insights

COMIT worked with partners to improve how residents are identified and referred for support.

A visit to the National Mindline 1771 Call Centre helped the team understand how helpline support is managed. It also led to a referral pathway for callers who may benefit from follow-up counselling with COMIT.

The team also joined a Limbang focus group discussion on socially isolated seniors. The discussion highlighted practical barriers such as digital disengagement, limited social networks and the need for more mental health literacy among community leaders.

Community-Grounded Initiatives

Mental Health Awareness

In July 2025, COMIT collaborated with Ngee Ann Polytechnic students at the Yew Tee FSC Community Walk to raise awareness on community mental health and improve local support networks.

Support for Caregivers

From August to October 2025, COMIT piloted the Hidden Adult Caregiver Support Group. This four-session programme provided caregivers of socially withdrawn adults with a space to acquire coping strategies and establish peer support.

Parental Stress Management

In October 2025, in partnership with the KidSTART Department, COMIT conducted a stress management workshop for parents, titled "*When Life Throws Me Lemons, How Do I Make Lemonade?*" The session focused on identifying daily stressors and applying practical resilience tools to manage family-related stress.

Cafe Therapy

From October to November 2025, COMIT and the Youth Department co-hosted three Cafe Therapy sessions at Starbucks Active Gardens, Gardens by the Bay. This initiative helped introduce counselling to participants in less formal settings and facilitated direct referrals to Youth or COMIT services.

A Father's Gratitude

My wife and I were fortunate to join Fei Yue's support programme for our socially isolated son. Through the programme, we gained confidence and learned different ways to support his mental health.

The outcome may not be immediate, but with patience, we deeply believe our son's challenge will be solved one day when nobody knows.

We are thankful to Fei Yue's programme, and we will continue to use what we have learned to improve our relationship with our son. Thank you once again. I salute you, Fei Yue. You are the best.

Hidden Adult Caregiver Support Programme (HAC)

In FY2025, COMIT piloted the Hidden Adult Caregiver Support Group to support caregivers of socially withdrawn adults.

The four-session pilot brought together 17 caregivers in a therapeutic group setting. Sessions provided space for caregivers to share their experiences, learn coping strategies and hear from others facing similar challenges.

The pilot was developed with Fei Yue's Research Team to study changes in caregiver burden and shame. This helped the team better understand the emotional weight carried by caregivers and identify areas where further support may be needed.

Participants shared that the group gave them a sense of relief and connection. Several also expressed interest in continuing the sessions, reflecting the need for more targeted support for families caring for socially withdrawn adults.

A Mother's Hope

My family's journey with COMIT@FeiYue began when I chanced upon an article in The Straits Times on 9 April 2025. I remember vividly the joy and hope it brought – and that feeling has stayed with me.

Over the years, we have sought help from psychologists, family service centres, and family counsellors. They provided support to some extent. But COMIT is different. Its focus on reclusive adults matched exactly what my son was experiencing.

Beyond linking us to resources, COMIT connected us with other families through workshops. That created a safe space where we could share, support one another, and learn together.

We meet Bryan regularly to discuss how to better engage my son, learning new communication skills to rebuild our connection. Bryan and the team give us strength and hope to move forward with confidence.

Milestones

22 May 2025

ExpressVPN: Firewall for the Mind

A COMIT counsellor led the ExpressVPN staff in connecting with personal strengths and fostering resilience through Mindful Eating and Strengths & Self-Care reflections.

5 Jul 2025

Mental Health Volunteer Training

Partnering with Fei Yue Families for Life@Community Department, marriage mentoring volunteers learned the frameworks to build personal resilience and support others effectively from COMIT Counsellor Kenneth Ng.



Mental Health Volunteer Training.

8 Jul 2025

Yew Tee FSC Community Walk

COMIT engaged Ngee Ann Polytechnic students to raise awareness of community mental health and strengthen local connections.

Jul to Aug 2025

Hidden Adult Caregiver Support Group (Pilot)

A four-session therapeutic support group for caregivers of socially withdrawn adults, addressing a critical service gap.



HA Caregiver Support Discussion Session.

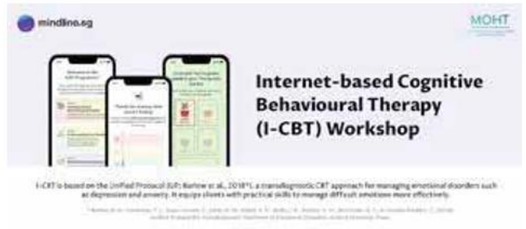


HA Caregiver Groupwork Members.

16 Sep 2025

COMIT embarks on an Internet-Based Cognitive Behavioural Therapy (iCBT) pilot by MOHT in partnership with AIC

COMIT staff received training in September 2025, with the research trial scheduled to begin in May 2026.



iCBT (MOHT) Workshop.

14 Oct 2025

Site Visit at CMH with AIC & Accreditation Canada

Fei Yue CMH (COMIT & CREST) hosted a field visit and interviews conducted by Accreditation Canada, in partnership with AIC's Mental Health Expert Panel for Quality Standards. The visit focused on assessing service quality and included interviews with programme leads and team members.

Stress Management Workshop

Partnering with KidSTART Department, parent participants explored the impact of stress, identified breaking points, and practised strategies to manage stress.



▲ *Stress Management Workshop Participants.*

Oct to Nov 2025

Cafe Therapy

Three informal counselling chat sessions at Starbucks Gardens by the Bay, in collaboration with the Youth Department.



▲ *Café Therapy Registration.*

26 Jan 2026

Knowledge-sharing Sessions: Applying Assessment Tools with Adult Clients: Challenges and Solutions

COMIT was invited by AIC as a speaker to share about best practices and to sit on the panel discussion for Q&A.



▲ *Our counsellor sharing session with participants from CREST and COMIT organinised by AIC.*

10 Mar 2026

NUS Pharmacy Groupwork: *"When Energy Runs Low: Finding Steadiness and Direction"*

COMIT facilitated two 1.5-hour sessions for NUS residential pharmacists, focusing on personal reflection, group sharing, and practical self-care strategies.



▲ *NUS Pharmacy Groupwork.*



CREST – Fei Yue Community Resource, Engagement and Support Team

CREST Service Reach & Teams

In FY2025, CREST Fei Yue operated seven CREST teams and one CREST-PDS team.

CREST	Service areas (according to GRC boundaries)
CREST Fei Yue @ Hougang (Team 1)	Hougang Sub-region 2 Hougang Sub-region 3
CREST Fei Yue @ Bukit Panjang	Bukit Panjang + Sungei Kadut Sub region 1 Bukit Panjang + Sungei Kadut Sub region 2 Bukit Panjang + Sungei Kadut Sub region 3
CREST Fei Yue @ Choa Chu Kang (Team 3)	Choa Chu Kang + Lim Chu Kang + Western Water Catchment + Tengah 3
CREST Fei Yue @ Choa Chu Kang (Team 2)	Clementi Sub-region 1 Bukit Timah + Queenstown Sub region 1 Choa Chu Kang + Lim Chu Kang + Western Water Catchment + Tengah 2
CREST Fei Yue @ Hougang (Team 2)	Serangoon Sub-region 1 Serangoon Sub-region 2 Hougang Sub-region 1 Hougang Sub-region 4
CREST Fei Yue @ Bukit Timah	Bukit Timah + Queenstown Sub region 2 Bukit Timah + Queenstown Sub region 3 Bukit Timah + Queenstown Sub region 4
CREST PDS Fei Yue	Partners with Ng Teng Fong General Hospital and the Chua Chu Kang, Bukit Batok and Bukit Panjang polyclinics
CREST Fei Yue @ Choa Chu Kang (Team 1)	Choa Chu Kang + Lim Chu Kang + Western Water Catchment + Tengah 1

▲ *Table 1: Fei Yue CREST and their service areas in FY2026.*

CREST (Community Outreach Team)

The Community Outreach Team (CREST) acts as a primary touchpoint for mental health in the community. Our objective is to identify at-risk individuals early and provide the psychosocial intervention needed to support both clients and their caregivers.

CREST provides support to the community by:

- Promoting early recognition of signs and symptoms of mental health conditions and/or dementia,
- Improving mental health and dementia literacy by organising targeted outreach events and activities that offer valuable information and education to residents and caregivers in the region,
- Providing psychosocial intervention to deal with life's challenges, reducing vulnerability to future mental health issues,
- Providing collaborative care for clients and caregivers through a case management approach to address the full spectrum of client's health, considering physical, mental health and social needs, and
- Working in partnership with healthcare and community care partners and key stakeholders to co-manage and support persons with mental health conditions and dementia in the community.

The team delivers these services through free mental health screenings, home visits and community networking to connect residents with the right care service they need.

CREST-PDS (Post-Diagnostic Support Community Outreach Team)

The CREST-PDS team provides post-diagnostic support for persons newly diagnosed with dementia and their caregivers.

For the first six months after referral, the team provides psychoeducation, caregiving advice, care planning, regular follow-up and links to community resources. This helps families understand the diagnosis, make care plans and access support early.

CREST-PDS works with Ng Teng Fong General Hospital and polyclinics in Chua Chu Kang, Bukit Batok and Bukit Panjang.

CREST-PDS supports the client and caregiver by:

- Providing psychoeducation and caregiving advice to persons newly diagnosed with dementia and their caregivers,
- Promoting identification of caregiver and clients' needs and link up to appropriate support services, and
- Providing psychosocial intervention with care planning and regular follow-up with clients and caregivers.

CREST Community Partnerships and Outreach

In FY2025, CREST teams worked with community partners across different neighbourhoods to bring mental health and dementia support into familiar settings. These efforts included public outreach, caregiver engagement, school-based activities, wellness booths, dementia-related programmes and links to further support.

CREST Fei Yue @ Bukit Panjang

CREST Fei Yue @ Bukit Panjang launched the Bukit Panjang Caregiver Monthly Sessions in partnership with Zhenghua CC, People's Association, theAgency for Integrated Care, Mindfull Community Services, CaringSG, and the National University Health System (NUHS).

The monthly sessions provide caregivers with psychoeducation, practical guidance and peer support. The programme was officially opened on 8 November 2025 at Fei Yue Active Ageing Centre (Fajar), with Dr Vivian Balakrishnan, Minister for Foreign Affairs, and Members of Parliament Mr Liang Eng Hwa and Mr Edward Chia in attendance.



▲ *Caption here*

CREST Fei Yue @ Bukit Timah

Beyond the Label Festival, an initiative by the National Council of Social Services and led by TOUCH Community Services, was held at Plaza Singapura between 12 to 13 September 2025. Danny Loke, Head of Department for Community Mental Health, represented Fei Yue as a Workgroup member in the *Beyond the Label Collective* to raise mental health awareness.

CREST Fei Yue @ Bukit Timah set up a booth to raise awareness about emotional wellness, self-care and other services offered by CREST to over 1000 attendees.

300

residents within the Mei Ling district have successfully engaged during the launch event





▲ *Caption here*

On 15 March 2025, CREST Fei Yue @ Bukit Timah attended the opening ceremony of Happy Village @ Mei Ling. Also present were Guest of Honour Mr Eric Chua and Grassroot Adviser Mr Tan Kiat How. Happy Village is a community hub where residents can participate in a range of health, wellness and social activities. This launch successfully engaged over 300 residents within the Mei Ling district.

CREST Fei Yue @ Choa Chu Kang (Team 1)

CREST Fei Yue @ Choa Chu Kang (Team 1) supported Northwest CDC in the Mental Wellness Day 5 Senses event at Causeway Point, held on 3 and 4 October 2025. Attended by Grassroot Adviser Mr Alex Yam, the event showcased different social services agencies in the district. The CREST team ran a sensory station where residents explored touch as part of the five senses. The activity gave residents a simple entry point to talk about mood regulation, self-care and where to seek support. The interactive experience engaged 2,000 participants.

Staff from our team provided psychoeducation on emotion management and self-care during the *Health Together Carnival* on 12 July 2025, which was organised by the National University Health System (NUHS) Regional Health System.

The carnival's overarching theme was "5 Good Habits to Staying Healthy", covering exercise, nutrition, mood, sleep, and preventive health. We focused on mental well-being and mood regulation by sharing practical self-care techniques. The team connected with residents on the importance of maintaining a healthy mind, an effort supported by the presence of Guest of Honour, Mayor and Grassroots Adviser Mr Alex Yam.



▲ *Caption here*



▲ *Caption here*

CREST Fei Yue @ Choa Chu Kang (Team 2)

On 9 July 2025, CREST Fei Yue @ BCU partnered with school counsellors from Nan Hua Primary School to host a recess-time exhibition, Self Care through 5 Senses. Through interactive stations, close to 1,000 students learnt simple self-care techniques that they could apply in daily life.

The team also supported Ulu Pandan Community Centre's annual Active Ageing event on 1 November 2025, alongside Grassroots Adviser Mr Christopher de Souza. At the event, CREST centred its booth on self-care and guided 500 residents through sensory activities that introduced practical strategies for personal well-being.



▲ *Caption here*

CREST Fei Yue @ Choa Chu Kang (Team 3)

CREST Fei Yue @ Choa Chu Kang (Team 3) collaborated with Unity Secondary School to conduct self-care and mindfulness workshops for Secondary 1 to 3 students on 22 October 2025.

Held before the year-end examination period, the workshops introduced students to practical ways of recognising stress, regulating emotions and using self-care strategies in daily life. The school setting also allowed the team to reach students before stress became harder to manage.



▲ *Caption here*

CREST Fei Yue @ Hougang (Team 1)

Thanks to our long-standing partnership with Hougang Community Club, we were invited to their Mid-Autumn Festival Carnival on 4 October 2025. Through an emotional wellness booth, residents were introduced to simple ways of recognising stress and seeking support. The outreach gave 500 residents a low-pressure way to engage with mental health information during a community event. Mr Marshall Lim, Advisor to Hougang grassroots organisations, joined as the Guest of Honour.



▲ *Caption here*



▲ *The Community Gratitude Tree installation at the Mid-Autumn Festival Carnival. Residents were encouraged to write notes of affirmation for themselves and others.*

CREST Fei Yue @ Hougang (Team 2)

CREST Fei Yue @ Hougang (Team 2) expanded its outreach in Serangoon through partnerships with Care Community Services Society SG Cares Volunteer Centre, Fei Yue Active Ageing Centre (Serangoon) and Zion Serangoon Bible-Presbyterian Church.

At Walk for Good: A Journey Home @ Serangoon Gardens on 22 November 2025, the team engaged 220 residents through a neighbourhood walkathon and conversations on mental well-being and available support.



▲ *Caption here*

The team also partnered local Active Ageing Centres to run a four-session programme on cognitively stimulating activities. By integrating strategic games, music, dance, and group discussions, the team helped seniors maintain their cognitive health. These activities gave seniors different ways to stay mentally engaged, move and share memories with one another.

CREST-PDS Fei Yue

CREST-PDS has been collaborating with the National Museum of Singapore on the *Refresh and Reconnect!* (R&R!) programme. Our team was recently invited to attend the museum's appreciation lunch for partners.

It was a six-week heritage-based programme designed for persons living with dementia and their caregivers, featuring guided gallery tours led by volunteer care facilitators. Two clients from our PDS programme successfully completed two runs of this initiative. They benefitted from the programme's focus on social engagement and artist-led therapeutic art sessions, getting hands-on with visual arts, dance, and drama.



▲ *Caption here*

Restorative Care Department (RCD)

The Restorative Care Department supports offenders, ex-offenders and their families through rehabilitation, reintegration and aftercare services.

Established in 2006 with one Family Resource Centre at Prison Link Centre Changi, the department has since grown into a specialist service working closely with partners such as the Singapore Prison Service and the Singapore Police Force. Its work now covers family support, case management, aftercare, counselling and community-based intervention.

This year, the department continued to manage more complex client needs while strengthening partnerships and developing new programmes to support individuals and families through different stages of the justice and reintegration journey.



▲ *The RCD team came together for our Annual Department Retreat to reflect and strengthen our bonds as we continue serving our clients and community together.*

Home Team Community Assistance and Referral Scheme (HT CARES)

Through the Home Team Community Assistance and Referral Scheme, the department works with Home Team partners to provide timely support for individuals and families with complex needs.

In FY2025, the team supported 494 beneficiaries. Clients were assessed and linked to relevant community resources and targeted interventions based on their needs.

In response to the rise in scam-related cases, the department also set up an Anti-Scam Taskforce. The taskforce focuses on early identification, coordinated case management and recovery support for persons affected by scams. A support group is also being planned to give victims a safe space for emotional recovery, shared learning and rebuilding confidence.

The team also hosted a learning visit for civil service officers on 15 August 2025 at the Woodlands headquarters and Police Cantonment Complex. Organised with the Singapore Police Force, the visit introduced participants to the role of CARES officers and covered workflows such as documentation, interview techniques, needs assessment, intervention planning and case closure.



▲ *Knowledge exchange with Civil Service Officers*



▲ *Sharing HT Cares Services and the Youth Team's ISP Programme (August 2025)*

Family Resource Centre (FRC)

The FRC served about 1,005 beneficiaries from April 2025 to March 2026.

The team supported inmates and their families through different stages of incarceration, including financial concerns, family-related issues and links to timely intervention.

Interim aftercare support was also provided to inmates returning to the community, especially those without immediate family support.

The FRC continues to work closely with the Singapore Prison Service to provide coordinated support for inmates and families during incarceration and reintegration.

Case Management Services (CMS)

Case Management Services (CMS) provides client-centred aftercare support to offenders and Persons of Enforcement (POEs) who are released directly from prison, placed on in-house Community-Based Programmes (CBP) or under Direct Release arrangements. Between April 2025 and March 2026, CMS served a total of 626 beneficiaries, including POEs, their family members and pro-social peers. The service supports reintegration through structured case management that addresses both individual and family needs. This includes helping clients stabilise their circumstances, access relevant support and work towards longer-term reintegration goals.

Hope Horizon Programme

Hope Horizon is a new counselling initiative for ex-offenders.

The programme provides structured counselling to address emotional, behavioural and psychosocial needs. It complements existing case management and aftercare services by giving participants a safe space to process past experiences, build emotional resilience and develop healthier coping strategies.

The programme also includes goal-setting exercises to support behavioural change and long-term stability.

QuitVape & Mandatory Etomidate Rehabilitation Programme

In September 2025, Fei Yue became one of four social service agencies appointed to provide the Mandatory Etomidate Rehabilitation Programme, following legislative changes introduced by the Ministry of Health (MOH) to address vaping and the use of etomidate-laced vapes.

For adult users, the department provides individual and group counselling through a six-to-eight session programme. QuitVape sessions are also available for individuals seeking voluntary help.

For individuals under 21, specialised programmes are offered through sports and interest-based interventions. Where family support is needed, sister departments such as FAM provide additional help to families affected by a member's vaping habits.



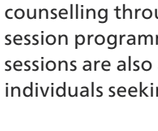
QuitVape sessions are also available for individuals seeking voluntary help.

Programme Initiatives

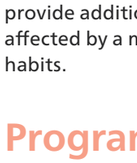
RCD's programme work focuses on helping individuals and families manage the effects of incarceration and reintegration.



Project BEAM supports family relationships between inmates and their next-of-kin. Through guided sessions, participants work on communication, emotional understanding and family dynamics.



Project RESTART supports employability. Offenders are equipped with job readiness skills such as resume writing and interview preparation, helping them build confidence and work towards financial stability.



Project BABY, run in collaboration with Safe Space, supports incarcerated mothers and their infants. The programme promotes early bonding and maternal attachment by strengthening parenting knowledge and caregiving skills. The team also works with stakeholders to support continuity of care for the child and mother.

Community Networking and Corporate Social Responsibility (CSR)

The department continued to build networks with community partners to better support clients after incarceration and during reintegration.

Key partners included halfway houses, sheltered homes, Social Service Offices, Yellow Ribbon Singapore, hospitals and internal Fei Yue services such as COMIT, Senior Group Homes, Family Service Centres, HEART@Fei Yue and Family Central.

CSR Event with Singapore Maritime Institute

RCD also worked with corporate and community partners on activities for clients and families. In December 2025, the department partnered the Singapore Maritime Institute for *CARE: Caring for Animal Rights Education*, a CSR event at Gallop Stables Admiralty. More than 70 young clients and caregivers took part in a day of learning and interaction.

In December, we participated in POLWEL Co-operative Society Limited's Christmas Donation Drive, receiving generous gifts for our beneficiaries.



▲ *Thanks to the generous sponsorship of the SMI, children from RCD experienced a fun-filled day at Gallop Stable with pony rides, food and carnival games.*



▲ *Children and families from RCD received thoughtful gifts through POLWEL's Christmas Donation Drive.*

Most recently, on 1 March 2026, we partnered with the Canopy Hawkers Group for their Community Rice Donation Event, *香米传爱，小贩同心 – The Hawkers' Grains Sharing Drive*, where our Director, Ms Iris Lin, received essential food donations on behalf of the families we serve.



▲ *RCD received a donation of 500 kg of rice from Canopy Hawkers Group Pte Ltd through the "香米传爱，小贩同心 – The Hawkers' Grains Sharing Drive", for distribution to families in need.*

Mr Tan's Story

Mr Tan, 78, was referred to HT CARES after a long-standing dispute with his brother-in-law escalated into a police case.

Through regular engagement with his social worker, Mr Tan gradually opened up about his anger and strained family relationships. His social worker encouraged him to join an Active Ageing Centre, where he began expanding his social circle and taking part in simple interactions with others.

His family also became more involved. His children visited more often, brought him out on weekends and spent time with him at home. These renewed connections gave him a stronger sense of support. Through counselling, Mr Tan learnt to reflect on his emotions and manage his anger. In a recent session, he shared remorse over the past conflict and concern for his brother-in-law's family after learning that his sister-in-law had been diagnosed with cancer. He also shared that the conflict had since been resolved.

Mr Tan's story shows how coordinated support, family involvement and counselling can help older clients rebuild relationships and regain stability, even after serious conflict.

Strengthening Families Division (SFD)

The SFD supports individuals, couples and families through programmes and services focused on relationships, marriage, parenting, divorce and family life. Its work provides practical guidance and support for families at different stages and during periods of change.

Central Functions Department (Family Central)

The Central Functions Department supports the SFD division through outreach, public education, research, practice innovation and capability development. Operating under the Family Central brand, the team provides family life education resources for individuals, couples and families across schools, workplaces and community settings.

Talks and Seminars

In FY2025, Family Central conducted 82 Family Life Education workshops for schools, corporate partners and community groups. These workshops reached 8,431 participants and received an average satisfaction rating of 97%.

Topics included parenting, marriage enrichment, family bonding, communication, cyberwellness, workplace relationships and work-life balance. The sessions were delivered through both self-organised programmes and partner-invited workshops.

8,431
participants and received an average satisfaction rating of 97%.



▲ *Families enjoyed our Love in Action Family Bonding Programme at Gardens by the Bay during school holidays on 14 June 2025.*



▲ *Families had fun going through the indoor and outdoor bonding activities at Gardens by the Bay.*



▲ *Families came together to celebrate the Mid-Autumn Festival. Activities included decorating lanterns and playing traditional games.*

Feedback from participants who attended our self-organised or invited programmes

"Useful and informative strategies and tools to help parents and enhance bonding."

- Developing a Growth Mindset in Our Children, 2 January 2025

"I really enjoyed the opportunity to try my hand at mosaic art with my husband."

- Bonding through Mosaic Art, 5 March 2025

"I really enjoyed the programme, and I think it is useful resources that I can apply other relationships e.g. friendship"

- Prepare Enrich Marriage Enrichment Workshop, 21 Mar 2025

"Love the notes and super useful script for the Care Framework."

- Empowering Teachers to Partner with Parents and Teens on Parenting Styles, 18 August 2025

"It is excellent talk; I enjoyed it very much. It will be good to have some suggestions for parents how to support at home, to let kids have more initiative and effective learning."

-Communicating with Gen Alpha – Online talk, 15 November 2025



▲ *Parents joined our talk on "Parenting in Sync: How Your Style Shapes Your Teen's World" on 27 September 2025.*



▲ *"Empowering Teachers to Partner with Parents and Teens on Parenting Styles" workshop for teachers from a cluster of schools on 18 August 2025.*

Family Central also secured funding for two cyberwellness projects. Cost of the Box helped youths aged 9 to 19 understand the chance-based mechanics behind video game loot boxes. Digital S.O.S Parent-Child/Teen Workshop, supported by Digital for Life, equipped families with practical ways to manage online harms.



▲ *Digital SOS workshop in school.*

100%
satisfaction rate with all the programmes held

In partnership with Families for Life (FFL), Family Central also delivered 12 wellness programmes for more than 200 participants from corporate and community organisations. These sessions covered parenting, marriage enrichment, family bonding and work-life harmony, with a 100% satisfaction rate.



▲ *Learn "Healthy Conflict Management Skills" at NCSS by Michael Chua.*



▲ *"Positive Psychology" at JTC by Lim Wei Loong.*



▲ *"Communication - Your Way to a Better Workplace" at Excelitas Technologies Singapore Pte. Ltd by Dr Susan Comiskey.*



▲ *"Building Personal Margins" at JTC by Richard Cheong.*

68
couples attended 18 marraige preparation programme

Marriage Preparation Courses

Family Central continued to support couples preparing for marriage through structured and customised programmes.

In FY2025, 34 couples attended 18 programme runs – 21 for Together Forever and PREP programmes, and another 13 for our Bespoke Marriage Preparation sessions.

Prepare Your Marriage Programme (PREP+)

PREP+ is a 14-hour marriage preparation course for couples preparing for marriage. It combines the PREP curriculum with local content relevant to married life in Singapore. The course covers communication, conflict management, expectations and stress management. Participants shared that they found the practical tools useful, especially active listening, managing difficult conversations and handling daily stress as a couple.

Feedback from couples who attended PREP+

"It helped to improve communication and provided useful techniques and ways in starting difficult conversations."

"It raises awareness of issues that may arise in a relationship that we normally would not think about."

"Better communication skills, concrete applications to try right away, stronger bond between us to build a shared future and tackle challenges together."

Together Forever Marriage Programme (TF)

Together Forever is a six-hour marriage preparation course for couples preparing for marriage. It covers key areas such as conflict management, financial planning, physical and emotional intimacy, family expectations and future family plans.

Feedback from couples who attended the run on 15 November 2025:

"I feel it gave us the tools needed to practise being respectful to each other amongst other and benefits."

"It helps strengthen the methods required to maintain the relationship."

Bespoke Marriage Preparation Programme (BMPP)

The Bespoke Marriage Preparation Programme is a six-hour course conducted over two sessions. It uses the Prepare/Enrich assessment to help the marriage coach understand each couple's relationship needs. The sessions guide couples to discuss their strengths, values, conflict patterns and expectations for married life.

Key takeaways from participants:

"It was really good in helping us understand conflict management, what we can expect marriage to look like down the road, how to manage our differences and what to consider for financial planning!"

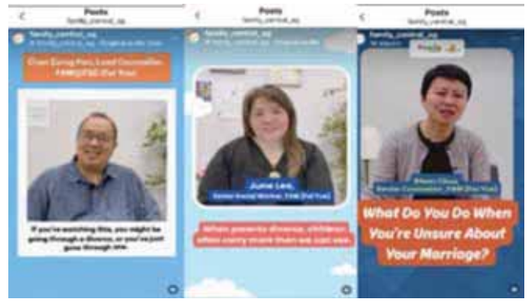
"The counsellor was patient in guiding us through the assessment and in ensuring that we understood the tools that we were being equipped with for a healthy relationship. Will highly recommend this for all couples to recognise the baggage that everyone carries and how that can be mitigated to sustain a healthy and loving relationship."

Digital Outreach

Digital platforms remained an important part of Family Central's public education work.

The team also redesigned the Family Central website in July to improve navigation and better serve students and corporate partners.

Our new "Expert Sharing" short form video series features senior counsellors offering professional insights into the realities of divorce. The campaign provides families with the resources they need to navigate the journey of healing and recovery, ensuring that expert advice is easily accessible to parents and children alike.



Family Central continued its four-year campaign on children's rights under the United Nations Convention on the Rights of the Child (UNRC). The FY2025 campaign focused on child protection, reporting abuse and the role of upstanders. Across 13 posts on Facebook, Instagram and TikTok, the campaign reached more than 61,000 accounts and received over 118,000 views.

118,000
views received over from 61,000 accounts, across 13 posts on Facebook, Instagram and TikTok

Our Digital Footprint

Platform	Audience Size	Engagement Highlights	Content Focus
Family Thrive Newsletter	12,773 Subscribers	Distributed bi-monthly	Real-life stories and professional advice from our social workers.
Instagram	4,236 Followers	11,995 avg. monthly reach 25,770 monthly views	Visually engaging, highly accessible content tailored for modern families.
Facebook	4,002 Followers	87,137 avg. monthly reach 233,041 monthly views	Comprehensive service information and detailed programme updates.
TikTok	1,720 Followers	23,100 cumulative likes	Short-form, relatable videos covering parenting, marriage, and divorce support.
Telegram	305 Subscribers	Fast, direct community alerts	Bite-sized parenting tips and immediate updates designed for families on the go.

Outreach

We amplified our community presence this year by actively positioning Families for Life@Community (FFLC) and FAM@FSC services at key public touchpoints. By participating in major initiatives like the Singapore Book of Records (National Family Festival 2025) and the Digital for Life Festival, we connected with thousands of families.



▲ *Outreach at Digital for Life Festival on 1 November 2025 at Bedok Heartbeat with Ms Cassandra Lee, Advisor to Ayer Rajah (West Coast-Jurong West GRC).*

Every Child Safe Exhibition

Protecting our children is a shared community responsibility. To champion this, the team at Fei Yue collaborated with the Ministry of Social and Family Development and Keat Hong Community Club to organise the *Every Child Safe exhibition*. Held from 5 to 7 December 2025 in collaboration with the Ministry of Social and Family Development and Keat Hong Community Club. The exhibition drew more than 900 participants.

Interactive art exhibits and expert-led workshops were facilitated by HEART@Fei Yue, Families for Life@Community, the Singapore Children's Society, and the Community Psychology Hub. Residents learned to identify the warning signs of child abuse, debunked common reporting myths, and gained the confidence to take action.

The exhibition was made possible through the support of a diverse network of partners, including Epworth Community Services, Family Nexus (National University Polyclinic), d'Klub from Care Community Social Services, Kinderland Preschool, the Singapore Police Force and Yayasan Mendaki.



▲ *Event posters and stickers for Every Child Safe Exhibition.*



▲ *With representatives from MSF, Mr Arthur Ling, Fei Yue's Chief Executive, Mrs Seah Kheng Yeow, Fei Yue Family Service Centre's Board President, Guest of Honour Mr Zhulkarnain Abdul Rahim, Grassroots Advisor to Chua Chu Kang GRC GROS Keat Hong, Ms Cindy Chng, Keat Hong CCMC's Chairman and staff.*



▲ *Ms Rachael Ho, Social Worker from Bukit Batok Family Service Centre explaining an exhibit about child abuse to a member of the public.*



▲ *Mr Zhulkarnain Abdul Rahim and Mr Arthur Ling trying out how making a report to National Anti-Violence Hotline (NAVH) would be like.*



▲ *Ms Ng Sook Wai, Lead Counsellor, HEART@Fei Yue sharing about the Power of Art and Play Therapy in Exploring Expressive Pathways in Trauma Work with Children and Young Persons.*

Adoption Services

Fei Yue Community Adoption Services saw increased demand in FY2025, particularly following the operationalisation of the Adoption of Children Act (ACA 2022) in October 2024.

Mandatory Adoption Briefings

The team completed 56 Mandatory Pre-Adoption and Disclosure Briefings in English and Mandarin, reaching 752 participants. This was a 7% increase from the previous year and a 44% increase compared with two years ago.

Adoption Suitability Assessments (ASAs)

The number of Adoption Suitability Assessments issued also increased by 26% to 72. The team's 10 assessors managed the higher caseload, which included an increase in stepchildren adoptions after the legislative changes.



People's Republic of China (PRC) Adoptions

Fei Yue is one of two agencies in Singapore accredited by MSF to facilitate adoption applications from the People's Republic of China. In FY2025, the team completed 10 PRC adoptions, a 50% increase from the previous year.

Child Placement Services

The team also facilitated three child placements referred by hospitals and social service agencies. To support applicants with unique circumstances, Adoption Services introduced mandatory pre-consultations, completing 17 sessions in FY2025.

Pre-Consultations

To maintain the highest standards of care, we introduced mandatory pre-consultations for all adoption applications with unique circumstances. This has been helpful in ensuring that we provide tailored, proactive guidance to applicants from the very beginning of the process. A total of 17 pre-consultations were completed in FY25.

Adoption & Disclosure Counseling

To better support adoptive families after placement, the team launched personalised one-to-one adoption and disclosure counselling. These sessions give families space to discuss emotional concerns, disclosure planning and relationship-building.

Revamp of Adoption Website

The adoption website was also revamped on 1 October 2025, improving user navigation and reducing routine administrative enquiries.



Adoption Support Group

Our commitment to building a supportive community continues to grow. In June 2025, our annual adoption support group brought families together for a terrarium-building workshop.



Completion of Research Department's Adoption Research

The team also supported Fei Yue's Research Department in a study on the *Experience of Adoptive Parents During the Adoption Process*, which was presented at the NUS SSR-TOUCH Conference on 12 November 2025.

Families for Life @ Community (FFLC)

Fei Yue Families for Life @ Community supports marriage and parenting journeys in the Choa Chu Kang, Bukit Batok and Bukit Panjang regions. Appointed and funded by MSF, the team provides evidence-based programmes, marriage mentoring, parent support groups and community-based family life education. Through these programmes, couples and parents can learn from practitioners and from one another, with some continuing to offer peer support within their communities.

Impact & Reach

FFLC offers a suite of parenting interventions, including:

- The Positive Parenting Programme (Triple P), a versatile series encompassing coaching, seminars for parents and grandparents, and groupwork,
- Purposeful Play, an interactive parent-child programme focused on the development of children aged 4-6 through play-based activities, and
- Signpost for Better Behaviours, a specialised groupwork programme supporting parents of children between ages 4-12 with special educational needs (SEN).

In addition to these core initiatives, we delivered a diverse range of Family Life Education (FLE) talks tailored to the evolving needs of families. In FY2025, FFLC delivered 94 programmes. These included 26 intensive group work sessions and 50 Family Life Education talks, seminars and webinars. Counsellors also provided one-to-one coaching to 72 parents who had completed three or more sessions.

National Family Festival

On 8 June 2025, FFLC partnered the People's Association and MSF to organise a Positive Communication Workshop at Tengah Community Club as part of the National Family Festival.

Held with PA PLAYground, the event set a Singapore record for the largest art montage made of recycled materials. Parents and children created 104 A2 canvases, forming a 5 x 6m artwork.



National Family Festival Parent-Child Experiential Learning 2025.



5 x 6m artwork created by the participants.



With Mr Ong Eng Huat, Founder of the Singapore Book of Records, Dr Choo Pei Ling, Grassroots Adviser for Tengah (Choa Chu Kang GRC), Mr Arthur Ling and staff.



With Mr Lee Hong Chuang, Grassroots Advisers for Hong Kah North, Mr Jeffrey Siow, Grassroots Advisers for Brickland, Dr Choo Pei Ling, Grassroots Advisers for Tengah and Mr Zhulkarnain Abdul Rahim, Grassroots Advisers for Keat Hong and MSF staff and Families for Life Council Member Mr Yuvan Mohan.

Community Reach

With support from 65 community partners, 3,750 participants registered for FFLC programmes in this year. Of these, 3,174 attended at least one session, representing 2,916 unique attendees.



Networking Session with School Key Person.



Transition to Primary 1 Talk.



An MOE Compass training session for Parent Support Group leaders conducted by Jazon Ho of Fei Yue.

Our parenting coach, Jazon, led a targeted workshop for School Parent Support Group (PSG) leaders aimed at mastering screen-use management, helping them share practical knowledge with other parents in their school communities.

Voices of our Families: The Impact of 1-to-1 Parent Coaching

The heart of our work lies in the personal breakthroughs experienced by the parents we serve. Here are some of what our participants have shared about their coaching journeys:

"Our coach always gives us alternative, positive approaches. He helped us see things from our child's point of view, which allowed us to better understand their behaviour. Thank you!"

— A parent of a teen

"I am incredibly grateful for the coaching services provided. The professionalism and extensive experience were invaluable. The friendly, approachable demeanour made it easy to connect, and the practical advice has been a game-changer. I've realised that parenting is a journey, not a destination."

— A mother of two teens

Fostering a Support Ecosystem

Marriage Preparation and Enrichment

For those preparing for marriage or in their first two years of wedlock, we offer the complimentary *e-PREP* programme, which equips couples with the communication and conflict-resolution skills necessary to build a lasting marital foundation. For couples married for more than two years, our Marriage Enrichment Groupwork sessions provide a dedicated space to further refine these skills and navigate the evolving dynamics of long-term partnership.



Marriage Mentors and Mentee Couples' Cheesy Date Night.

Extending Support Beyond the Classroom

Through our partnership with various community and religious organisations, we have established *Parenting Circles* and ongoing *Support Groups*. These platforms allow parents who have completed our group programmes or coaching to come together, trading peer-to-peer insights and providing the mutual encouragement needed to navigate the challenges of raising children.

Similarly, as an extension of our Love that *Lasts (Prepare/Enrich)* marriage enrichment groupwork, our accredited and experienced marriage mentors help couples translate academic learning into daily habits by imparting wisdom drawn from their own life experiences.



Sherry Ling, Assistant Senior Case Manager, speaking as a panelist at MSF's inaugural joint Community of Practice session for Marriage Mentor volunteers.

Advocating for Best Practices

On 13 September 2025, Fei Yue was invited to serve as a panellist at the inaugural joint Community of Practice session for *Journey with You (JoY)* and *Bersamamu* mentors and befrienders. Organised by the MSF, the session brought partners and volunteers together to discuss mentoring practice, couple engagement and difficult conversations. Our team received strong positive feedback from the MSF and attendees, who valued the panellist's relatable approach in integrating practice insights with lived experiences.



KidSTART

KidSTART supports young children and their families during the early years of development. In FY2025, the department worked with families and community partners through home visits, preschool enrolment outreach, children's learning programmes and family engagement activities.

During the year, the team supported 838 children aged six and below. The preschool enrolment outreach team also reached over 646 children and their families to share information on preschool options, enrolment timelines, subsidies and available support.

Beyond the numbers, these efforts represent moments of first school enrolments, strengthened parent-child relationships, and growing confidence among families navigating their child's early development. Anchored in community partnerships and sustained family engagement, our department continues to foster supportive environments where children and families can grow and thrive together.

838
children supported through home-based intervention

646
children and their families impacted by our outreach

Supporting Children's Early Development

KidSTART Programme

FY2025 marked the second year of implementing the revised KidSTART Service Model. The department expanded into a new region covering Jurong East, Clementi and Queenstown (JCQ), while we continued to support families in the Bukit Batok, Choa Chu Kang and Bukit Panjang (BBC) region.

The team supported 838 children through home-based intervention. Home visits remained central to the service model, allowing practitioners to work with families in their own environment and better understand each child's daily routines, caregiving context and developmental needs.

KidSTART PlayDate@Queenstown, held in September 2025 at Ulu Pandan Community Club, introducing KidSTART support to families in the new region and brought together existing and potential KidSTART families. Activities were designed to encourage parent-child interaction, play and early development. Practitioners were also on site to explain how KidSTART home visits support families.

▼ *Our KidSTART Practitioners ready to meet with families!*





▲ *Parents & children decorating tote bags with colourful dye made from pressed vegetables.*



▲ *With Senior Parliamentary Secretary Mr Eric Chua, Chief Executive of KidSTART Singapore Mr Joel Tan and the senior management team of KidSTART.*

The team also strengthened coordination with regional partners. Engagements with ComLink+ teams in Jurong East, Clementi, Queenstown, Bukit Batok, Choa Chu Kang and Bukit Panjang allowed practitioners to share ground observations, discuss referral needs and align support for families. Through small group discussions, both teams were able to share good practices, ground challenges and create collaborative solutions to address these challenges.



▲ *Engagement with the BBC ComLink+ team via group sharing on case studies and collaborative solutions.*



▲ *Engagement with FaithActs.*

The preschool enrolment outreach team engaged over 646 children and caregivers across multiple regions.

Families received information on preschool options, enrolment timelines, subsidies and available support. Through these conversations, the team also heard common concerns from caregivers, including affordability, child readiness, limited awareness of available programmes and support for children with additional needs in preschools.

These insights will guide continued outreach and public education, especially for families who may need clearer information and support before enrolling their children in preschool.



▲ *Door to Door knocking to share about early preschool enrolment.*

Programmes for Children and Families

With generous donor support, the team was able to bring a diverse range of children's learning programmes and family bonding programmes to lower resourced families. These programmes supported early literacy, school readiness and parent-child relationships so that children can learn in a supportive home environment.

Nurturing Young Learners, Building Strong Foundations

Let's Learn English!

Let's Learn English! is a four-week programme for parents and children aged 4 to 6. It helps parents support early English language and phonics learning at home through simple strategies and shared activities, transforming everyday routines into rich opportunities for English language and phonics development.

Conducted over two runs between October 2025 and January 2026, the programme benefited 24 families. Parents and children learnt together through interactive activities and guided practice. The programme combined Jolly Phonics with SmallTalk strategies in a format accessible to parents with different levels of English proficiency.



▲ *Parents & children 'fishing' for alphabets!*

ECXel! – Empowering Children to Excel in English

ECXel! is a 24-week phonics programme that builds on Let's Learn English! Conducted twice a year, the programme supports 40 children annually.

The programme helps children build foundational literacy skills, improve confidence in communication and prepare for formal learning.



▲ *Children learning different phonics through interactive methods.*

One child, Ollie, showed progress through the programme. When he first joined, he was shy and kept to himself. Over time, he began looking forward to lessons, responding more actively in class and completing his homework more consistently. His mother also shared that they became closer because he talked more about class at home and used what he learnt during bedtime stories.

Parent's Testimony

"When Ollie first started the phonics class, he was very shy and kept to himself. Over time, I noticed a big change. He now looks forward to every lesson and is always excited when it's class day. Once, I peeped through the classroom door and saw how much more outgoing he had become. He was actively responding to the teacher and engaging confidently, which was very different from when he first started.

Our relationship has grown closer too. As I'm the one sending him to class, he now talks more about what happened during lessons. We even mark the class dates on the calendar together, and he enjoys sharing his bedtime stories with me using what he has learned. I've also seen improvement in his discipline—he completes his homework responsibly. The one-hour class duration is just nice, and I truly hope this programme can continue, as I see clear progress in his reading and confidence."

— Mother, Mdm Nur Anis



▲ *Ollie and mum smiling.*

Engaging and Strengthening Families

Family Camp

In November 2025, KidSTART held its annual Family Camp at Siloso Beach, Sentosa, with support from a valued donor, Primech A&P and Siloso Beach Resort. The camp was held as part of our SG60 celebrations, providing a relaxed coastal setting for families to focus entirely on one another.

Ten families took part in art-making, couple communication sessions, family games and outdoor activities at Siloso Beach. The setting gave parents and children time together away from daily routines, with activities structured around communication and shared play.



▲ *Children busy with activities & games.*



▲ *Families building sandcastles on the beach.*



▲ *Family bonding activity – Nagomi Art.*



▲ *Group photo of the participants at the Family Camp.*

Play and Connect, A Sensory Play Workshop

Play and Connect was a four-session sensory play workshop held in March 2026.

The programme supported five families, with 15 children and parents taking part. Through activities such as kinetic sand and salt dough play, parents and children engaged in shared sensory experiences that supported bonding, emotional expression and co-regulation. Parents also learnt simple sensory play strategies that they could continue using at home.

5
families participated in the programme



▲ *Creatively making different shapes from their salt-dough pieces together!*



▲ *Having fun kneading salt-dough from scratch as a family!*

Family Activity Festival

In March 2026, we hosted our inaugural Family Activity Festival. The full-day programme saw 28 families through art and craft workshops, storytelling sessions, shared play and parenting talks. Topics included routines and managing children's emotions. The festival also served as an engagement touchpoint, connecting families to available community support and resources for early childhood development.

28
families joined the full-day programme



▲ *Art jamming as a family!*



▲ *All smiles and fun doing mosaic art together!*



▲ *Mother & child having fun at the indoor playground.*



▲ *Father and children exploring indoor playground together.*

Community Engagements & Partnerships

You've Got Talent Speech & Drama Programme

In our inaugural partnership with the NTUC First Campus's Bright Horizon Fund, we piloted the *You've Got Talent* programme. Held over 10 weekly sessions from October to December 2025, the programme introduced speech and drama to 11 children aged 4 to 6. Playtime Theatre facilitated the sessions, where children explored singing, dancing, acting and storytelling.

The sessions provided a space for participants to develop their creative voices and practice collaboration through character-building and storytelling. The programme concluded with a showcase for parents, where the children received certificates of participation. Parents shared that their children enjoyed the classes and showed vast improvements in social interaction.



▲ *Celebration of children's completion of the programme.*



▲ *Children getting into character and learning acting!*

Cross-department Teamwork with CREST

KidSTART worked with Fei Yue CREST to organise a Stress Management Workshop in October 2025.

The session engaged nine parents while their children attended ECXel! phonics classes. Parents learnt about stress, its effects on physical and mental well-being and practical ways to manage it.



▲ *Parents taking part in a stress management workshop conducted in partnership with CREST.*



▲ *CREST Fei Yue Trainer sharing on the workshop overview.*

Engagements with other community partners

KidSTART continued to work with community partners to strengthen programme delivery and outreach.

In FY2025, the team engaged partners such as EtonHouse Community Fund and the National Library Board. These engagements supported resource-sharing, programme development and wider access to families who may benefit from early childhood and family support.

The team will continue working with families, preschools, community partners and support agencies to improve coordination and connect families to the right support earlier.



▲ *Engagement with EtonHouse Community Fund.*



▲ *Networking opportunities with National Library Board.*

Strengthening Families Programme@Family Service Centre (FAM@FSC)

The Strengthening Families Programme @ Family Service Centre supports families through marriage support, divorce support and family counselling in Bukit Batok, Bukit Panjang and Choa Chu Kang.

The programme works with couples, parents, children and families at different stages of family life. Support is provided through marriage preparation, social support activities, language classes, volunteer support, divorce-related programmes, counselling and online support.

Marriage Support Department

The Marriage Support Department supports young couples and transnational couples as they prepare for marriage and family life.

The Early Marriage Support Programme works with young couples aged 18 to 24. The Transnational Family Support Programme supports Singapore citizens marrying non-resident foreign spouses.

The team helps couples discuss practical areas such as communication, family planning, finances, living arrangements and expectations after marriage. For transnational couples, support also includes helping foreign spouses adjust to local family and community life.

April 2025 – Mar 2026

Marriage Support Programmes	Early Marriage Support (12 Runs)	41 Couples
	Transnational Marriage Support (MPSP Couples)	257 Couples
	Buddy Programme (Number of couples successfully paired)	2 Couples
	Social Activities (19 activities conducted)	390 participants from 140 families
	Language Classes (16 sessions)	13 participants
Divorce Support	Mandatory Co-Parenting Programme	734 clients
	Children-in-Between (for Parents)	9 parents
	Children-in-Between (for Children)	11 children
	Transcending Divorce Support Group (4 runs)	25 participants
	Casework & Counselling	275 new cases
	Children of Divorce Intervention Programme (CODIP)	2 children
	Online Counselling Family Assist	125 clients

Marriage Preparation Programmes

In FY2025, the team supported 298 couples through marriage preparation programmes. This included 41 young couples through monthly Early Marriage Workshops and 257 transnational couples through the Marriage Support Programme.

The workshops helped couples identify relationship strengths, discuss common areas of conflict and prepare for practical issues such as finances, housing, family planning and expectations after marriage. All participants reported that the workshops helped prepare them for marriage.

Social Activities

The team organised 19 social activities in FY2025, reaching 390 participants from 140 families—a 16% increase over the previous year.

These activities helped couples and families build support networks, strengthen parent-child relationships and support the integration of foreign spouses into the local community.

Community and Cultural Engagement

We organised monthly events to celebrate cultural diversity, including local festivities like Mother's Day, Racial Harmony Day, the Mid-Autumn Festival, Deepavali and Christmas. The team also worked with partners such as Youth Corps and Trinity Christian Centre on programmes like *Bridge 5.0* and *Light of the World*, that helped families learn more about different cultures, faiths and community practices. Feedback highlighted that these sessions successfully fostered cross-cultural empathy and promoted a sense of belonging for new citizens.



▲ *Bridge 5.0 co-organised with Youth Corps on 26 July 2025.*



▲ *'Light of the World' with Trinity Christian Church on 6 Dec 2025.*

Family Enrichment and Support

Other activities focused on practical family support. These ranged from phonics classes and prenatal workshops to parent-tot playdates and a Rainforest Wild Asia outing sponsored by Mandai Wildlife Reserve. The team also held One Family to Another: Free Market, where families exchanged preloved items. Together, these activities gave families both practical support and low-pressure ways to spend time together.



▲ *One Family to Another: Free Market' event on 21 June 2025.*



▲ *'Blessing with Love & Marriage' event with Family Central on 19 Oct 2025.*

Participants shared that the sessions helped them better understand their children's needs and reflect on their relationships as couples.

Language Programme

The Language Programme supports foreign spouses in building everyday communication skills.

In FY2025, the team conducted two runs of the eight-session language course, benefiting 13 participants. Sessions covered practical topics such as self-introduction, daily vocabulary and basic conversation.

Participants shared that the classes helped them apply simple language skills in daily life and communicate more confidently with family members and others in the community.





Foreign Spouses Support Group

Established in September 2024, the *Foreign Spouses Support Group (FSSG)* provides a bi-monthly platform for foreign wives to connect and navigate the complexities of life in Singapore. In FY2025, the group continued to provide peer support for participants adjusting to a new home, family system and community.

> *"Through this activity, I learned more about what it means to build a shared life with my partner while adapting to a new home in Singapore. I was given the opportunity to openly discuss the challenges I faced in my journey from my hometown to what I now see as my future home."*





On 8 November 2025, we hosted a special session, *Journeying from Home to Home*, inviting spouses to join the dialogue. Centered on the theme of resilience in the transition to residency, the session provided a space for couples to reflect on their integration journeys. By sharing personal stories of transition and the support systems they have utilised, participants strengthened their marital bonds and deepened their sense of belonging within the community.

Young Mother's Support Group (YMSG)

The Young Mothers Support Group provides young mothers with peer support and opportunities to strengthen their relationships with their children. The group currently supports 26 mothers.

In FY2025, activities included a ParentCraft workshop with Mount Alvernia Hospital, a Mom & Tots playdate at Pororo Park supported by DreamUs Group, outings to Rainforest Wild Asia and the One Family to Another: Free Market.

The Free Market was a ground-up initiative proposed by a donor and held at a venue sponsored by Trehaus. More than 30 families took part in the exchange of preloved items.

Through these activities, mothers had space to learn practical caregiving skills, spend time with their children and connect with other young mothers facing similar responsibilities.



▲ *ParentCraft workshop with 3 families from YMSG.*



▲ *Pororo Park Playdate Outing with 6 families from YMSG.*





▲ *Rainforest Wild Asia Outing with 9 families from YMSG.*



▲ *One Family to Another Free Market with 8 families from YMSG.*

> *"I learnt that I'm not alone in this; there are many other young mothers working hard to build a good life for our children."*

Volunteer Management

The team recruited 13 new volunteers in FY2025.

During the year, it conducted four orientation sessions, three training workshops and two engagement activities. The training topics included values, beliefs, norms and culture, personal well-being, supporting others through PLLL and RAIN models and understanding family violence.

A total of 44 volunteers benefited from the volunteer programmes. These sessions helped volunteers better understand the families they support and prepared them for their roles in the community.



▲ *Volunteer Appreciation baking workshop held on 7 Nov 2025 sponsored by BELLS Baking Studio.*



Volunteers attending the "Values, Beliefs, Norms & Culture" workshop.



Volunteers attending the "Manage Personal Wellbeing & Support Others Through PLLL and RAIN Models" workshop.

Volunteer Testimonies

"Appreciate the great materials Isabelle and Sabrina have prepared. Time passes so quickly."

Divorce Support Department

The Divorce Support Department supports parents, children and families affected by divorce. Its long-term goal is to help families achieve greater stability and self-reliance.

Support is provided through co-parenting programmes, children's programmes, support groups, counselling and online support.

Mandatory Co-Parenting Programme (CPP)

The Mandatory Co-Parenting Programme (CPP) helps parents make informed decisions about divorce and understand how divorce may affect their children.

The programme includes e-learning in English and Mandarin, as well as consultation sessions with a counsellor. We provide support to help parents make decisions that prioritise their children's interests. Topics include addressing children's needs, living arrangements, financial changes and cooperative co-parenting.

In FY2025, 734 clients completed the programme.

Children-in-Between

The CiB for children (CiB-C) consists of three two-hour sessions that help children cope with the emotional impact of their parents' divorce.

The CiB for parents (CiB-P) consists of two two-hour sessions that help parents reduce conflict, co-parent more effectively and support their children's resilience.

In FY2025, 11 children completed the children's programme and nine parents completed the parents' programme.

11
children completed CIB-C

9
parents completed CIB-P

2
children attended the Children of Divorce Intervention Programme

"This is a good programme... it should be a mandatory programme for both parents instead of a voluntary one."

– Client N

Children of Divorce Intervention Programme (CODIP)

CODIP supports children aged 7 to 12 whose parents are going through divorce.

The six-session programme helps children understand family changes, manage difficult emotions, practise healthy anger management and build problem-solving skills.

In FY2025, two children attended the programme.

Transcending Divorce Support Group (TDSG)

The Transcending Divorce Support Group provides group support for individuals going through or recovering from divorce.

Since its launch in June 2021, the team has conducted 18 runs for both men and women. In FY2025, the group supported 12 men and 13 women.

Participants shared that the group helped them understand the emotional impact of divorce, learn coping strategies and feel less alone in the process.

"I believe that I can use the coping strategies mentioned to deal with the pain that I am feeling. Hearing from the other fathers also put my situation into perspective, that there are others who are in far worse situations than mine, and that there are things I can be grateful for."

Counselling

Family Counselling

Our Family Counselling service assists individuals, and families in resolving conflict, managing stress and dealing with relationship difficulties. The service provides a professional space for families to work through issues and improve communication, safety and family functioning. We work toward the long-term goal of fostering healthy functioning and mitigating future risks, such as safety concerns or poor developmental outcomes for children.

In FY2025, the team supported 275 cases.

"Thank you for the counselling sessions. They have really helped to improve the relationship between my husband and I when we were facing problems in our marriage. The Counsellor really helped us to solve the disputes better."

Divorce Counselling

Divorce Counselling supports couples and families before, during and after separation. The service also provides support for children affected by family transitions. We help clients process emotions, clarify concerns and manage the practical and relational changes that come with divorce.

"My counsellor is very attentive, gives good suggestions and made me feel comfortable sharing with her."

Discernment Counselling

Discernment Counselling is a short-term intervention for couples where at least one partner is unsure about the future of the marriage. The process helps couples gain clarity before deciding whether to pause the decision, move towards divorce or work on reconciliation.

In FY2025, the team received eight new Discernment Counselling cases.

Online Counselling on Family Assist (OCFA)

OCFA provides support through live chat, audio calls and email for pre-marital, marital, parenting, divorce and family-related concerns.

In FY2025, 125 clients received online support from Fei Yue.

During the year, MSF appointed Fei Yue's Strengthening Families Division (FAM) to mentor the Singapore Muslim Women's Association (PPIS) FAM team in online counselling work. Fei Yue provided onsite training, observation and ongoing support as the PPIS team began its OCFA duties.





03 Seniors

Care @ Community

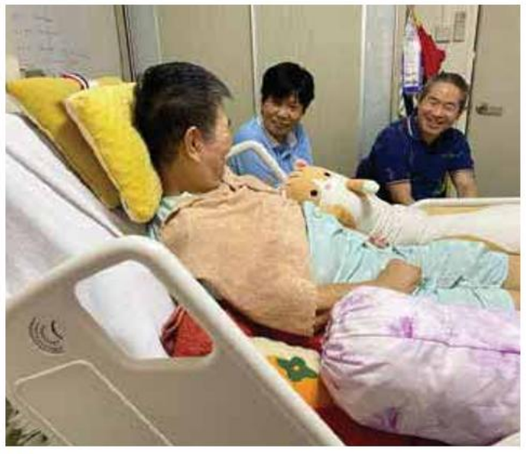
Cloud 9 Community Palliative Care Programme

The Cloud 9 Community Palliative Care Programme supports individuals with serious or life-limiting illnesses and their caregivers in the community.

The programme provides emotional support, counselling, therapeutic activities and social engagement for clients and families who may be managing illness, caregiving stress, grief or isolation. Support is provided through home visits, group outings, hands-on activities and links to other services where needed.



▲ *One of our Cloud 9 social workers visiting a beneficiary.*



▲ *A Cloud 9 volunteer conducting a home visit.*



▲ *An outing organised for our Cloud 9 clients.*

Mr & Mrs P's Story



Mr and Mrs P were introduced to Cloud 9 in May 2025 after Mr P was diagnosed with Parkinson's disease. As his condition progressed, he became largely bedbound and Mrs P took on the role of being his primary caregiver.

Although the family had some support, Mrs P struggled with the emotional weight of caregiving and anticipatory grief. Through Cloud 9, the couple joined group outings and hands-on activities that helped them reconnect with daily routines outside the home.

With ongoing medical support, Mr P gradually regained strength and was able to walk without a walking aid. Counselling support also helped Mrs P process her grief and guilt, and reframe her caregiving role with support from her family and faith.

While Mr P's condition remains uncertain, Cloud 9 has given the couple emotional support, social connection and a steadier way to navigate this stage of life together.

Mr Goh's Story

Mr Goh was referred to Cloud 9 through one of Fei Yue's Active Ageing Centres after being diagnosed with stage 4 colon cancer.

Following the COVID-19 pandemic, he had become socially withdrawn. His weight loss and stoma bag affected how he saw himself, and he began distancing himself from others.

Cloud 9 linked Mr Goh to Community Case Management Services to address his financial and housing concerns. After these issues were resolved, Cloud 9 continued to support him through regular visits, music singalong sessions, water calligraphy and emotional check-ins.

Mr Goh now takes part in music singalong and water calligraphy sessions. He described the service he received as "excellent" and shared that staff "go the extra mile" for him. His experience shows the value of sustained support that goes beyond immediate case needs, helping clients maintain dignity, routine and connection while living with serious illness.



Community Case Management Service (CCMS)

The Community Case Management Service (CCMS) supports seniors with complex care needs so that they can continue living safely within their communities.

The team works with clients, caregivers, healthcare providers, social service agencies and community partners to coordinate support across areas such as health, housing, finances, daily living and family relationships. Where needed, clients are linked to medical care, social assistance, home support, befriending services and other community resources.



▲ *Networking session with SSO CCK on 30 Jan 2026.*

Mr G's Story

Mr G was referred to Community Case Management Service in June 2025. At the time, he was struggling with hoarding, neighbour disputes, family estrangement and had not received medical care for many years.

The team worked with partners including CREST, HDB, Cheng Hong Welfare Service Society, Active Ageing Centres and Social Service Offices to support him. A mediation session in October helped rebuild his trust in community services. This led to his voluntary cooperation with HDB for home decluttering and his first medical review in decades.

Mr G began receiving treatment after being diagnosed with chronic conditions including diabetes, hypertension and liver cirrhosis. He is now able to manage his daily needs, including medication, transport and personal finances. Recent assessments also confirmed that he is free of cognitive impairment and no longer under the vulnerable adult status. The team continues to monitor his progress as he maintains a more stable and self-directed life in the community.



▲ *Networking session with St Luke's Hospital on 10 March 2026.*

Mr T's Story

Mr T, 69, became the main caregiver for his 37-year-old son with intellectual disability after his wife passed away. He left his job to manage caregiving full-time.

During a joint home assessment by CCMS, Sengkang General Hospital and MINDS, the household was found to be unsafe and unhygienic. Given Mr. T's own frailty and the risks to his son, MINDS and Protective Services arranged for the son's transition to an Adult Disability Home. Mr. T recognised this separation as a difficult but necessary step for his son's well-being.

With Mr T's consent, the team coordinated support to stabilise his living situation. Habitat for Humanity Singapore cleaned and repainted the home, and home nursing services were arranged to support his medication needs.

Mr T's quality of life has since improved. He has expressed gratitude for the support received and is now exploring renting out a room to supplement his income. The coordinated care provided by CCMS was critical in ensuring Mr. T's stability during a period of grief and loss.

Advanced Care Planning (ACP)

Advanced Care Planning helps individuals discuss and document their future care preferences before a medical crisis occurs.

Through guided conversations, clients are supported in thinking through their values, treatment preferences, religious or cultural wishes and the people they would want involved in decision-making. These conversations help families and healthcare teams make clearer decisions when clients are no longer able to speak for themselves.

An ACP Success Story

One client used Advance Care Planning to document her wish for comfort-focused care and Christian rites, despite having different religious beliefs from her husband. A year later, she passed away suddenly from a viral illness. Her care preferences gave her family and healthcare team clear guidance. In line with her wishes, invasive life-prolonging interventions were avoided.

Her husband honoured her wishes with clarity and respect. By documenting her care preferences in advance, her ACP helped guide her family and healthcare team during a difficult time.



▲ *ACP's outreach session in Outram.*



▲ *ACP's prize presentation.*

Integrated Care Community Programme (ICCP)

The Integrated Care Community Programme brings community partners together to support seniors in ageing in place.

In FY2025, Fei Yue worked with partners across sub-regions to organise joint activities that helped seniors stay active, socially connected and included in the community.

ICCP Choa Chu Kang 3 Joint Activity: Floor Curling & Lo Hei



▲ *Group photo of seniors getting ready at the floor curling event.*



▲ *Seniors trying out floor curling.*



▲ *Staff from the AAC having lo hei with the seniors from the centre.*

Enabling Ageing in Place

The CCK 3 joint activity brought together seniors from Fei Yue Active Ageing Centres, St Luke's Eldercare and other community partners for floor curling and lo hei.

Seniors took part in light physical activity through floor curling, with many trying the sport for the first time. The lo hei session added a festive element and gave participants a chance to interact with seniors from other centres.

The activity was supported by partners including Fei Yue AAC Sunshine Court, Fei Yue AAC Brickland, Precious AAC Sunshine Gardens and St Luke's Eldercare Keat Hong.

Hearing From Our Seniors

"It was a fun and engaging session where everyone could participate easily and enjoy some friendly competition. The facilitators did a wonderful job creating a comfortable and inclusive environment for inclusive environment for all, and we look forward to more sessions like this."

– Jason Lim, Participant from Precious AAC

I enjoyed the joint programme, as it gave me the opportunity to mingle with seniors from other AACs. I am especially grateful for the Lohei session and I told my son how well the seniors are being cared for by the AAC.

– Mdm L, Participant from Fei Yue Brickland AAC

Hearing from Our Volunteers

Seeing the seniors actively participate, and enjoy themselves in such a lively atmosphere brought a deep sense of satisfaction. The activities encouraged them to stay active, both physically and socially. Such a simple activity could uplift their spirits and bring everyone together. I am grateful to have been part of this initiative, and I look forward to contributing again in the future."

- Philip Cheng, Senior Volunteer

The volunteers were incredibly supportive and engaging, creating a warm and inclusive environment where everyone felt encouraged and valued. We are grateful for the opportunity to share such a memorable experience and look forward to more sessions that continue to uplift and connect the community."

- Cai Ying, Precious AAC Staff

ICCP Serangoon 2 Joint Activity

On 5 December 2025, Fei Yue Serangoon Active Ageing Centre (AAC) and St Luke's Senior Care Centre (SCC) launched their first joint programme to build connections between seniors. Before the programme, St Luke's staff trained AAC volunteers on dementia awareness. During the session, senior volunteers led sing-alongs and guided residents through a scent pack making workshop.

Familiar ingredients such as pandan leaves helped spark conversations about food, home and their younger days. The session gave volunteers a better understanding of dementia and created opportunities for seniors from different service settings to interact.



▲ *Seniors from the AC leading sing along sessions at St Luke's SCC.*



▲ *Seniors getting ready to start making scent packs.*



Healthcare Support

Home Care

Fei Yue's Home Care services support seniors who need medical, nursing, therapy or personal care at home.

The service helps seniors manage health and daily care needs while remaining in familiar surroundings. By providing care at home, the team helps reduce unnecessary hospital visits and supports seniors who may otherwise require institutional care.

Beneficiaries Served in FY24/25

Home care @BG

Home Medical
44

Home Nursing
98

Home Therapy
61

Home Personal Care
104

Home care @CCK

Home Medical
18

Home Nursing
27

Home Therapy
NA

Home Personal Care
73

Fei Yue Home Care has been awarded the *Home Personal Care Plus* (HPC+) tender, a significant step in our continued efforts to support seniors across 16 regions. Fei Yue is working with partners including NTUC Health in Choa Chu Kang, Home Nursing Foundation and Active Global in the North East regions and Lion Befrienders in the Bukit Timah-Queenstown sub-region. By integrating our strengths and streamlining our operations, we stay committed to providing reliable and coordinated care to seniors within their own homes.

Mr L's Story

Mdm L had become socially withdrawn after the COVID-19 pandemic. She rarely left home, due to her reduced mobility and had little motivation to interact with others.

Roi Tawng, Fei Yue's Senior Healthcare Assistant, encouraged her to take small steps outside. They started with short walks to the neighbourhood exercise corner. Roi Tawng offered reassurance while allowing Mdm L to move at her own pace.

Over time, these walks led to encounters with old friends. What began as a physical exercise routine became a way for Mdm L to reconnect with others.

Mdm L now engages in light exercise when she meets her peers and has regained some confidence in being outside her home. Her story shows how home care can support not only physical needs, but also social connection and emotional well-being.



▲ *Roi Tawng with her senior client and peers.*

Caregiver Empowerment Programme

118
participated in our interest groups

182
joined our workshops and trainings

96
are part of our caregivers support group

36
received counselling services

The Caregiver Empowerment Programme (CEP) supports seniors and their caregivers through peer connection, skills training, counselling and care planning.

Fei Yue has been part of the programme at JiaYou@ Chinatown Point since September 2024, in collaboration with the National Council of Social Service, Montfort Care and Yong-en Care Centre.

In FY2025, the programme served 185 unique individuals. Activities included interest groups, support groups, workshops, training and counselling. Caregivers took part in sessions on self-care, care planning, Advance Care Planning and Lasting Power of Attorney.

The programme gives caregivers a regular space to learn, share experiences and receive professional support while caring for their loved ones.



▲ *Caregiver support group session.*



▲ *End of Life planning talk by NEA and Ang Chin Moh Funeral Directors.*

Elder Education (EE) and Intergenerational Learning Programme (ILP)

Family Central offers arts, lifelong learning and wellness programmes for seniors. These activities provide opportunities for older adults to develop new interests, stay active and spend time with others in the community.

Singapore's First 2D1N Camping for Seniors

In July 2025, seniors took part in Singapore's first two-day, one-night camping experience for seniors at PAssion Wave @ Sembawang.

The camp was part of the Feeling Nostalgic! initiative, supported by The Ngee Ann Kongsi. Seniors took part in activities such as tent-pitching, outdoor barbecuing, games and storytelling.

While some participants were initially unsure about joining an overnight camp, they completed the experience together through group tasks and support from trainers and staff. The camp gave seniors a chance to try something outside their usual routines and meet other seniors.



▲ *Fresh from the bonding games, our seniors jumped right into action — pitching tents with excitement and teamwork!*



▲ *Tents up and spirits high — seniors gathering for a proud group photo after their successful pitching!*



▲ *Seniors serving fellow seniors, with the kind support of our facilitators — a beautiful spirit of community in action.*

Financial Literacy, Independent Living, Nutrition & Self Care

The F.I.N.S. programme supports seniors who are still independent but may be experiencing mild to moderate functional decline, and may benefit from structured guidance and community support.

Supported by SGX, the programme covers financial literacy, independent living, nutrition and self-care. Sessions are kept small and practical, allowing seniors to learn through guided activities.

The programme provided training in nutritional habits, fiscal prudence, and personal welfare with the aim of bolstering autonomy and mental fortitude. Activities included supermarket visits to learn how to read food labels, Spot the Scam scam-prevention simulation games and exposure to generative artificial intelligence.



▲ *Practical lesson conducted at Hougang Supermarket, Giant.*



▲ *Using the Digi Scam Board Game to help seniors learn how to identify different scam scenarios.*

Mr Low's Story

Mr. Low lived in quiet isolation with his frail wife. As a senior living with advanced dementia and limited mobility due to a stroke, he relied on his spouse and son-in-law for daily care.

Through patient outreach, we introduced the family to our AAC services and Mrs. Low eventually agreed to register them as members. They later joined the Mental Wellness POWER Pack project. The first sessions were difficult as both were hesitant and reserved. During one music-based session, Mr Low began participating through seated rhythmic movements. Mrs Low was moved by his response and joined in as well.

With assisted transport, the couple continued attending sessions and gradually became more comfortable at the AAC. The centre has since become their second home; a regular source of companionship and support for them.



▲ *Seniors come together in movement and music - rediscovering joy, connection, and confidence with every raised hand.*

Fei Yue Active Ageing Centres (AACs)

Active Ageing Centres (AACs) are part of the national Age Well SG programme, led by the Ministry of Health (MOH), Ministry of National Development (MND) and Ministry of Transport (MOT). AACs are the go-to point for seniors to build strong social connections, take part in recreational activities, access community health services and contribute to their communities.

AACs provide the "ABC+2S" suite of services to support seniors with different needs within their neighbourhoods – Active Ageing, Befriending & Buddying, Information and referral to Care services, Social connector for social and lifestyle interventions and Community Screening.

Registered Members/Beneficiaries

1542
registered members

238
seniors from rental blocks

1304
seniors from purchased flats

1892
programmes conducted

Fei Yue Active Ageing Centre (Teck Whye)

Overcoming Challenges

The centre continued to strengthen outreach to minority ethnic seniors through grassroots partnerships and festive engagement. Voucher distributions during Deepavali and Chinese New Year were used as touchpoints to introduce centre services and encourage participation.

The team also worked to better engage seniors living in rental blocks, many of whom have work schedules that make daytime participation difficult. With funding from South West CDC, the centre organised evening and weekend activities, including outings to Raffles Marina, Little India and Orchard Road, as well as a Chinese New Year lunch for seniors with limited informal support.

Key Milestones & Highlights

In July 2025, Fei Yue AAC (Teck Whye) commemorated 15 years of service, coinciding with Singapore's 60th National Day. The event was anchored by the theme *Celebrate as One; Together We Grow, Together We Thrive*.

Held with long-time partner Rajah & Tann Asia, the celebration brought together close to 300 participants and 120 volunteers from Rajah & Tann and Fei Yue. Dr Tan See Leng, Minister for Manpower and Minister-in-charge of Energy and Science and Technology, attended as Guest of Honour.

The event included a 3 km community walkathon along the centre's service boundary, performances by the Angklung Interest Group and a calligraphy showcase by a centre member.

Charting the Future: What's Next

The centre will undergo a refresh in FY2026, with improved space configuration and new equipment to support larger and more varied programmes.

It will also focus on senior-led interest groups and targeted outreach to younger seniors below 70, whose needs and participation patterns may differ from older seniors.

Hamisah's Story



▲ *Hamisah on an outing to Orchard during Christmas Season to see the festive lights and displays.*



▲ *Hamisah and her recent performance with the Angklung musical group during Bulan Ramadan while she was fasting.*



▲ *Hamisah making beadwork with her fellow friends in the center.*



▲ *Hamisah learning sustainable crafts by making tote bags out of old tee shirts in the center.*

Mdm Hamisah first joined Teck Whye Active Ageing Centre (AAC) in 2018 while working long hours as a school cleaner. With little free time, her visits were brief and infrequent. In 2023, a workplace fall forced her into early retirement, spending most of her time at home.

Beneath her reserved nature was a lot of pain, and it sometimes surfaced as anger towards staff. Despite this, the staff continued to support her with patience and empathy, eventually helping her feel safe and understood.

In 2024, she joined the Angklung Interest Group. Learning the instrument gave her a new hobby, friendships and a reason to return regularly.

Today, she proudly performs with the group at public events and celebrations. Mdm Hamisah is now a welcoming presence at the centre, where she feels valued and connected to her community.

Client Transformation Story: Chow Yong



▲ *Mdm Chow on a hiking trip with other participants from the AAC.*



▲ *Mdm Chow leading seniors to their Aqua Fitness class.*



▲ *Mdm Chow assisting seniors during an Aqua Fitness Class.*



▲ *Mdm Chow bringing a wheelchair bound senior for a walk in the Botanic Gardens.*

Since joining Fei Yue AAC (Teck Whye) in 2024, 71-year-old Mdm Chow Yong has become a powerful advocate for active ageing. Driven by a desire to demonstrate that vitality is ageless, she transitioned quickly from a participant to a volunteer who dedicates four days a week to supporting her peers.

Mdm Chow is heavily involved in the centre's activities, ranging from aqua fitness to hiking. Her bright demeanour and infectious energy helps hesitant seniors feel more secure and motivated to challenge themselves. Mdm Chow has been so impactful at the centre that one participant reported improving their leg mobility through her persistent and encouraging coaching in aqua fitness.

As a Neighbourhood Ambassador under the Shared Care Plan project with the National University Health System (NUHS), she also conducts outreach visits to vulnerable seniors. She also visits seniors during their hospital stays, helping them remain connected to familiar faces from the centre while they recover. Mdm Chow is a cherished and motivating presence at our centre who demonstrates how seniors can continue contributing to the community while staying active themselves.

Fei Yue Active Ageing Centre (Sunshine Court)

Fei Yue Active Ageing Centre (Sunshine Court) commenced operations in 2019. Located in Keat Hong, the Centre provides a welcoming and vibrant community space for seniors aged 60 and above, serving residents from Keat Hong, Choa Chu Kang, and Sunshine Court within the service boundary. Our registered members are seniors aged 60 and above who live within our service boundary, covering Blocks 401 to 475 and 476 (A–D).

Registered Members/Beneficiaries

1,348
total members

128
out-bound Members

Our Initiatives

Sunshine Buddies & Sunshine Cafe

The centre is supported by 23 active senior volunteers and befrienders aged 23 to 80. Senior volunteers lead Sunshine Café on a rotational basis, helping to create a regular communal dining space for seniors to meet and connect.





▲ *Two groups of senior volunteers lead the Sunshine Café on a rotational basis.*

Fresh Vegetable and Fruit Distribution Event

In December 2025, Fei Yue AAC (Sunshine Court) partnered Heysprouts and Givaudan to support more than 400 seniors during the holiday season.

Volunteers prepared and delivered fresh vegetables and fruit to mobility-frail and socially isolated seniors. The initiative encouraged healthier eating while providing a point of contact for seniors who may not be able to attend centre activities regularly.



▲ *Despite the heat, everyone worked side by side, cutting and packing vegetables and fruits with patience.*



▲ *Givaudan volunteers distributed fresh vegetables and fruit to seniors.*



▲ *After distribution, we took a photo together with Givaudan and Heysprout's volunteers.*

Ms Ng's Story

Ms Ng was first referred to Fei Yue AAC (Sunshine Court) after being discharged from hospital. She was living with worsening nerve pain in her legs, financial stress and loneliness. At first, she visited the centre only to read the newspaper and did not partake in centre activities. However, a health scare at the centre eventually persuaded her to attempt a core strengthening class.

With regular participation, her pain reduced and her strength improved. She progressed from exercising for 30 minutes to more than 45 minutes a day, no longer reliant on a walking stick and began exercising independently.

Ms Ng now participates more actively at the centre and encourages other seniors through her own experience. She leads a healthier, more hopeful life with renewed belief in herself.



▲ *Ms Ng visited the centre to read the newspaper and participate in core strengthening exercises.*



▲ *Outing to Jewel Changi Airport with staff and volunteers.*

Mdm Chou's Story

Mdm Chou is a frail senior who requires walking assistance.

At first, she only passed by the centre and exchanged brief greetings with staff. Over time, with gentle encouragement, she started visiting the Sunshine Café and joined simple activities such as origami and handicraft sessions.

Through these activities, she found a way to spend time meaningfully and connect with others. Her origami works are now displayed in a special corner at the centre.

Beyond participation, Mdm Chou often shares words of encouragement drawn from her own life experiences. She reminds staff and seniors to stay positive and appreciative, even when facing physical challenges.



▲ *Mdm Chou attended Sunshine Café and handicraft & origami sessions.*



▲ *A special corner in our centre displaying her origami works.*

Fei Yue Active Ageing Centre (Chua Chu Kang)

Fei Yue Active Ageing Centre (Chua Chu Kang) began operations in January 2026.

The Centre is a vibrant community space that supports seniors in staying healthy, active and socially connected, enabling them to age well within the community. Programmes include exercise sessions, cognitive activities, social engagement and education.

Beyond structured programmes, the Centre serves as a welcoming space where seniors can drop in, and feel part of a supportive community. They are also encouraged to give back through volunteering, with many of the Centre's programmes being volunteer-led.

Weekly morning walks

Despite space limitations caused by nearby Home Improvement Programme works, the centre started a weekly morning walk led by volunteers.

The walks bring seniors to nearby locations such as Bukit Gombak Park, Bukit Batok Nature Park, Little Guilin and the Rail Corridor. The walks usually ended at a nearby coffee shop, giving seniors time to continue chatting after the activity, moving the programme from merely exercise into routine social contact.

The initiative supports physical activity and gives seniors a regular opportunity to build friendships outside the centre.

Looking ahead

The centre plans to introduce more interest-based activities such as singing, gentle hiking, going to the gym and playing ukulele. These activities will help seniors connect through shared interests and continue interacting beyond structured programmes which encourages them to stay active.



▲ *Our seniors going for their early morning walks.*

Fei Yue Active Ageing Centre (Brickland)

Fei Yue Active Ageing Centre (Brickland) began operations on 15 July 2021 as a Senior Activity Centre before transitioning into an Active Ageing Centre on 1 April 2023. Initially serving one rental block (Blk 813A), the transition expanded its service coverage to include one rental block, 17 HDB blocks, 2 private condominiums, and 15 landed properties.

The allocated service population by AIC has grown significantly, from 71 seniors in 2021 (SAC) to 1,672 seniors under the current AAC model.

Registered Members/Beneficiaries

804
total members

47
out-bound Members

Overcoming Challenges

With the expansion of the service boundary, staff capacity has been stretched. To support programme delivery and outreach, the centre has been engaging senior volunteers to co-lead activities, support programmes and initiate new activities.

The centre also works with RN Arcade 251 and Go! Care Centre to use partner spaces, allowing more seniors to access programmes closer to home.

Significant Milestones

SG60 Celebration



In celebration of Singapore's 60th National Day in July 2025, the centre organised a commemorative event in partnership with Paeonia, with Acting Minister for Transport Jeffrey Siow attending as Guest of Honour. The event included carnival booths, food, music and a trolley cart donated by Paeonia. It recognised seniors' contributions and brought residents together in a community celebration.



▲ *MediaCorp filming - Shaping Tomorrow - Live life unstoppable, at every age.*

MediaCorp filming

In collaboration with Agency for Integrated Care (AIC), seniors and volunteers participated in a filming session by MediaCorp.

The feature showcased daily activities at the AAC and gave seniors a chance to take part in the filming process.

Chinese New Year Celebrations with ICCP CCK3

Fei Yue AAC (Brickland) took part in the ICCP CCK 3 joint activity, which brought 25 seniors from four AACs and senior care centres together for floor curling and lo hei.





Chinese New Year Celebration

The centre also hosted a Chinese New Year celebration for more than 100 seniors. Seniors gathered and reconnected over games and lo hei to mark the festive season together. We celebrated the occasion with wishes for good health and happiness in the year ahead.



Mdm Wendy's Story

Mdm Wendy, 83, spent years caring for her ill husband. After he passed away in February 2025, she struggled with grief and became withdrawn.

With support from Fei Yue CREST and a Fei Yue AAC (Brickland) befriender, she gradually returned to centre activities and rebuilt social connections.

Today, she is more involved in her community and enjoys time with other seniors at the centre.

Fei Yue Active Ageing Centre (Serangoon)

Fei Yue Active Ageing Centre (Serangoon) commenced operations on 1 July 2019 as a Senior Activity Centre, initially serving residents from rental Block 223A. It transitioned into an Active Ageing Centre on 3 May 2021, expanding its service boundary to include residents from Blocks 211 to 230 along Serangoon Avenue 4. It transitioned to the AAC 2.0 model on 1 April 2024.

Today, the Centre serves a diverse community comprising both rental and owner-occupied households, supporting a senior population of 1,871 residents. 828 seniors are supported by the AAC through social, cognitive, physical and wellness programmes.

Registered Members/Beneficiaries

828
total members

109
members from rental flats

719
members from purchased flats

Programmes & services

Participation Summary

Programmes Type	Type of Activities/Programmes	Clients' Participation Rate
GUI – Unique Senior	AAP	253
Centre Activities / AAP	Social Recreational & Public Education *Bingo, Exercise, Rummy-O, Blood Pressure, Sports/ Board Games, Newspaper, Parties, Outings	16981
Activities organised by External Organisation	Social Recreational & Public Education	1438
Average Daily Attendance		52 Members

Move It Feel Strong (MIFS): Chair Zumba & Zumba Gold Programmes

Fei Yue AAC (Serangoon) collaborated with the Health Promotion Board (HPB) to implement the Move It Feel Strong (MIFS) programmes, comprising of Chair Zumba for frail seniors (rated 4-5 on the Clinical Frailty Scale (CFS)) and Zumba Gold for robust seniors (CFS 1-3). These evidence-based programmes integrate cognitive and physical exercises to enhance mobility, coordination, and mental alertness across different functional levels. Both programmes provided safe, low-impact ways for seniors to improve movement, coordination and confidence.

Despite space constraints both programmes saw strong participation, with full enrolment of up to 30 seniors per session.



▲ *Chair Zumba for frail seniors.*



▲ *Zumba Gold for Active Senior (Robust).*

SG60 One Nation, Stronger Together

As part of Singapore's 60th anniversary celebrations, Fei Yue AAC (Serangoon) hosted the "SG60 One Nation, Stronger Together" event to honour our senior members. This project celebrates the unity and shared journey of our nation.

Seniors took part in guided self-portrait photography sessions, where they could express their identity creatively. The portraits were later composed into a mosaic poster celebrating SG60. The process reminded the seniors that they are valued and an integral part of our society. The poster was endorsed with Senior Minister Lee Hsien Loong's signature and displayed within the AAC community space.

Each participant also received a framed copy of their self-portrait.



▲ *SG60 mosaic poster created with the self-portraits taken by our seniors.*



▲ *Staff and seniors with Ms Chan Hui Yuh (middle), Adviser to Aljunied GRC Grassroots Organisations.*



▲ *Senior Minister Mr Lee Hsien Loong signing his autograph on the SG60 mosaic poster.*



▲ *Celebrating SG60 on stage with the Guest of Honor, Mr Lee Hsien Loong.*

SG60 Senior Friendship Celebration

The centre also worked with Barclays, CCSS and SG Cares VC @ Geylang and Serangoon for the SG60 Senior Friendship Celebration, "My Best Buddy / Kampung Celebrate" on November 2025.

Seniors were paired up to play kampung games, giving them a chance to take part in friendly challenges and strengthen peer support.

The centre also worked with Residents' Networks at Serangoon Avenue 4 to run arts and craft activities such as paper quilling and bean bears. These partnerships helped address space constraints and expanded access to activities beyond the centre.



▲ *Group photo of participants at the SG60 Senior Friendship Celebration.*



▲ *A volunteer playing snakes & ladders with the seniors.*



▲ *Collaboration with RN – Blk 216 Serangoon Ave 4 Social Learning - Arts and Crafts (Paper Quilling).*



▲ *Collaboration with RN – Blk 228 Serangoon Ave 4 Social Learning - Arts & Crafts (Bean Bears).*

Challenges

With the expansion of our Active Ageing Programme, including a significant increase in the number of sessions, our centre's space became insufficient to accommodate all activities effectively.

To overcome this challenge, we actively partnered with external organisations such as RN (Residents Network) to create opportunities for broader community engagement.

Additionally, we extended our programmes to Serangoon Park, allowing more seniors living nearby to take part and fostering a more inclusive and enriching environment for active ageing.

Mdm Ng's Story

In 2021, In 2021, Mdm Ng, 78, received an outreach flyer from Fei Yue AAC (Serangoon) in her letterbox and decided to register as a member. She was hoping to find a place where she could stay active through exercise.

At the time, she was experiencing persistent leg pain, which affected her mobility and mood. Despite these challenges, the warm encouragement and care from the centre's staff and volunteers motivated her to gradually began participating in activities again. She started with the daily seated chair exercise, which helped her stay active despite her physical limitations.

Today, she makes her way to the centre almost every day, sometimes even staying back after exercise sessions to read the newspaper and chat with other seniors.

Mdm Ng often shares that Fei Yue Active Ageing Centre (Serangoon) feels like her second home and always encourages her friends to join the centre.



▲ *Mdm Ng's story shows how care, connection and community can transform lives.*



▲ *Patience and encouragement allowed Mdm Ng to discover new joys and embrace active ageing.*

Fei Yue Active Ageing Centre (Hougang)

Fei Yue Active Ageing Centre (Hougang) was established as a Senior Activity Centre in 2016 and transitioned into an Active Ageing Centre in 2021, expanding its service scope beyond its initial coverage of two HDB rental blocks and two studio apartment blocks.

Over the years, the centre extended its reach to include 34 HDB purchase blocks. In April 2024, a major boundary expansion was undertaken, allowing the centre to serve the entire Lorong Ah Soo and Hougang Avenue 1 region. This expansion now includes private estates such as Tai Keng Gardens, Paya Lebar Crescent, Thrift Drive, as well as condominiums and newly completed BTO developments. Today, the centre serves an assigned population of 3,211 seniors.

Guided by the mission of promoting purposeful and dignified ageing, Fei Yue AAC (Hougang) is committed to help seniors remain socially engaged, physically active and connected within the community.

Challenges and Overcoming Them

As the centre's service boundary expanded, programme coordination and communication became more complex. While digital systems improved efficiency, some seniors were less confident using digital tools to register for programmes. The centre continued personal engagement through outreach calls and ground engagement, while also giving seniors guided support to build digital confidence.

The centre also strengthened its volunteer network which eased the operational load on staff. Volunteers now support activities such as Meridian Flapping, Brisk Walking and Qi Gong, and even assist with basic administrative tasks like coordination and attendance-taking.

Significant Milestones

The centre organised three major community events in FY2025: the Rajah & Tann Reminiscence Carnival, the Paeonia Foundation Mid-Autumn Carnival and the Orchard Road Business Association Christmas Carnival.

These events brought together seniors, volunteers and partners, with support from internal teams such as Fei Yue AAC (Hougang Dewcourt), CREST and ACP, allowing seniors to take part in larger community activities beyond the centre.

Rajah & Tann Reminiscence Carnival



▲ *A senior in a wheelchair enjoying a game of Hook the Bottle.*

Paeonia Foundation Mid-Autumn Carnival



▲ *Seniors participating in lantern riddles.*

Orchard Road Business Association Christmas Carnival



▲ *200 seniors across two centres were celebrating Christmas Carnival, sponsored by Orchard Road Business Association.*

Seniors National Games 2025

The centre also took part in the Seniors National Games and won first place in Disc Golf in the heat category.



▲ *Disc Golf champions in the Disc Golf in Heat Category East Zone.*

Inter-department and External Collaborations

The centre works closely with the People's Association to deliver various interest groups, providing seniors opportunities to learn new skills and meet new people.

The centre also maintains a strong partnership with Paya Lebar Chinese Methodist Church, organising monthly outings with the seniors, Happy Wednesday sessions and complimentary haircut services.



▲ *Paya Lebar Chinese Methodist Church's volunteers brought seniors to visit Chinatown Heritage Centre.*

Upcoming Programmes and Special Projects

Some of our exciting upcoming initiatives include:

- Maybank Silver Buddies @ South East (in collaboration with Maybank and South East CDC), to increase outreach and engagement among seniors.
- Digital Brain Function Screening, to support early detection of cognitive decline and dementia.
- Participation in the National Silver Drone Soccer Competition, introducing seniors to new and engaging technological experiences.

The centre is also exploring the use of an AI Voice Agent to automate routine processes such as reminder calls to allow staff to focus more on providing better services to the seniors.

Meei Meei's Story



◀ *Meei Meei taking group photo of participants of Combat Age-Related Muscle Loss (CALM) programme.*

Meei Meei has lived in the Tai Keng neighbourhood since childhood. After caring for her ageing parents and experiencing their deaths in 2023 and 2024, she took time away from work to process her loss and reorganise her life.

Living with diabetes and knee pain, she knew exercise was important but struggled with motivation. Encouraged by her elder sister, she joined Fei Yue AAC (Hougang) and enrolled in the Combat Age-Related Muscle Loss (CALM) programme.

Meei Meei soon experienced noticeable improvements in strength and mobility. More importantly, she formed friendships at the centre and reconnected with the community.

She continues attending maintenance sessions and actively participates in centre programmes. Meei Meei says, "Don't stay at home all the time. Come out and meet people. When you join activities, you learn new things and make friends."

Mr Tan's Story

Mr Tan Sim Chua first encountered the centre during one of our Qi Gong sessions at the void deck. As a Qi Gong trainer himself, he occasionally joined in to support the programme. Over time, he became more involved and officially joined as a volunteer in 2024.

He now leads weekly brisk walking sessions, supports calligraphy activities and even steps in as a handyman to help with maintenance tasks around the centre. As a neighbourhood ambassador, he also conducts outreach visits to seniors around the area. His willingness to contribute and share his talents has greatly benefited both the centre and its seniors.

Mr Tan shared that volunteering has given him a stronger sense of purpose and belonging. Through his involvement at the centre, he continues to contribute his skills and time in support of other seniors in the neighbourhood.



▲ *Mr. Tan writing Chinese Calligraphy at Paeonia Foundation's Mid-Autumn Carnival.*

Fei Yue Active Ageing Centre (Hougang Dewcourt)

Fei Yue Active Ageing Centre (Hougang Dewcourt) (HDAAC) was established in 2017. As of 31 March 2026, the centre has served 1,261 seniors, providing a range of programmes and support services.

Challenges and Overcoming Them

With more seniors using smartphones and digital content at home, some have become less inclined to attend physical programmes, preferring instead to stay at home. Simultaneously, there is still a digital divide between seniors who are confident with technology and those who have limited access or skills. Sustaining engagement across different groups of seniors with varying needs and preferences thus became a challenge.

To encourage participation, the centre continues to use familiar programmes such as weekly Jalan-Jalan outings and daily Tai Chi as regular engagement touchpoints. It also organises outings to different locations so that seniors can explore new environments and stay socially connected.

Volunteers' Impact

Volunteers contributed significantly to the delivery of programmes and engagement of seniors. They supported both regular sessions and larger-scale programmes, such as exercise, crafts, and outings. They have also become involved in simple administrative tasks like attendance-taking, logistics coordination and activity facilitation. Their involvement helped reduce staff workload while giving seniors more warm and consistent engagement.



▲ *Handcraft led by Volunteers - Reminded seniors of their younger days when such skills were part of their daily routines, sparking conversations and fond memories.*



▲ *Intergenerational Fun at the Park – Hillsong Singapore Volunteers.*

Mdm Chua's Story

Mdm Chua is a single senior living alone. Since the COVID-19 pandemic, she had been minimally engaged in centre activities. She would occasionally greet staff but often said she felt uncomfortable in large groups and was not interested in the programmes offered.

In 2025, the centre introduced a handicraft interest group. With consistent encouragement and repeated invitations from staff, Mdm Chua eventually attended her first session in September and she became more comfortable. Instead of using the excuse of feeling cold to leave early, she began bringing her own jacket and staying for longer periods.

Through regular participation, Mdm Chua began forming friendships with other participants who shared similar interests, bringing her back to the centre more often.



Fei Yue Active Ageing Centre (Buangkok Green)

Fei Yue Active Ageing Centre (Buangkok Green) supports seniors across 53 HDB blocks and one condominium. As of 31 March 2026, the centre had reached 1,428 seniors.

Key Challenges

The centre saw increasing needs among socially isolated, vulnerable and at-risk seniors who required regular buddying and befriending support. This demographic demanding intensive one-on-one engagement has placed increasing pressure on the centre's staffing capacity.

To manage this, the centre worked with students from tertiary institutions to provide intergenerational engagement and built an internal pipeline of trained senior volunteers to support daily operations and companionship efforts.

Significant Milestones

Following a four-month renovation, the centre transformed its space to support the Cloud 9 Community Palliative Care programme. The renovation period gave the team the opportunity to reach out to 598 inactive seniors to better understand why they had stopped participating. This helped identify seniors who needed further support and referrals.

Community Partnerships

The centre worked with over 20 community and healthcare partners to deliver a range of programmes and services.

It partnered Nanyang Academy of Fine Arts (NAFA) and Central Community Development Council (CDC) to create a mural art installation on outdoor benches with seniors. The project encouraged creative expression and intergenerational collaboration.

The centre also partnered City Harvest Church to organise two Christmas Celebration runs, bringing together more than 200 seniors for the festive season.



▲ *Where art meets community — seniors and NAFA students joined hands to bring colour and life to our outdoor benches, turning a shared space into a canvas of stories, creativity and intergenerational bonds.*



▲ *Volunteers from City Harvest Church brought the festive spirit alive, sharing moments of joy and connection with our seniors over a round of games.*

Registered Members / Beneficiaries

1,428
total members

Summary of Activities and Programmes

Programmes/Services	Type of Activities / Programmes	No. of Clients
Service Boundary	HDB Studio Apartment (2 Blocks)	295
	HDB Purchased Flats (51 Blocks)	1129
	Condominium (1 Block)	4
Alert Alarm System	No. of emergency AAS Calls	0
	No. of non-emergency AAS Calls	18
	No. of households monitored via AAS	144
Information & Referral		714
Centre Activities	Cognitive	219
	Learning	804
	Physical Health	320
	Social	714
	Volunteerism	108
Activities in partnership with external organisation / volunteers		855

Mr Zulkifli's Story



▶ *Mr Zulkifli (second from right) playing Carom with his fellow seniors at the centre.*

Mr Zulkifli Bin Ahwari was once quiet and withdrawn. Having little motivation to step out of his house, he gradually became socially isolated. He lived alone and his days often passed in silence.

When he was introduced to the Buddying and Befriending programme, he was hesitant. Staff and volunteers patiently continued visiting him and encouraging him to join centre activities, though progress was slow. He often declined invitations as he preferred the familiarity and comfort of staying at home.

One day, he was introduced to a group of senior men who regularly gathered to play carom. With reassurance from both staff and volunteers, he agreed to give it a try.

Today, Mr Zulkifli is an active member of the carom group. The regular sessions have helped him build friendships, share laughter and regain a sense of belonging.

Fei Yue Active Ageing Centre (Senja)

Fei Yue Active Ageing Centre (Senja) has served the Bukit Panjang community since April 2017.

Over the years, we have grown from a modest gathering space into a vibrant community node supporting 1,371 active senior members. The principles of Age Well, Stay Well, and Get Well drive our holistic approach to supporting seniors in their physical, emotional and social well-being.

In FY2025, the centre focused on strengthening partnerships with community, grassroots and corporate stakeholders to expand outreach and programme offerings.

Registered Members / Beneficiaries

203
seniors from rental blocks

1,168
seniors from purchased flats

1,371
total members

SG60 Celebration with Zhenghua Community Club

In celebration of Singapore's 60th anniversary, the centre partnered with Zhenghua Community Club to organise a large-scale community event. Seniors took part in activities with residents, strengthening national identity, community connection and their sense of belonging.



▲ *Seniors celebrating SG60 with Member of Parliament and Grassroot Advisor, Mr Edward Chia.*

Gardens by the Bay Outing

In collaboration with Singapore Aerospace Manufacturing (SAM), we organised an outing to Gardens by the Bay, giving frail seniors the chance to visit a local attraction, take part in gentle physical activity and interact with others safely in an outdoor setting.



▲ *Outing to Gardens by the Bay with SAM.*

Mid-Autumn Festival Celebration

The centre partnered Busways for a Mid-Autumn Festival celebration involving corporate volunteers.

Seniors received thoughtfully curated care packs and enjoyed a hearty lunch, before participating in hands-on activities such as batik painting and lantern crafting. These sessions encouraged creativity and self-expression, while cultivating a shared festive experience that strengthened social bonds and deepened appreciation of cultural traditions.

A separate Mid-Autumn Festival programme with SAM gave more seniors the opportunity to take part in festive games, lunch and a lucky draw.



▲ *Mid-Autumn Festival celebrations with Busways.*



▲ *Mid-Autumn Festival celebrations with SAM.*

Ramadan Break Fast Celebration with Zhenghua Community Club

As part of the ICCP supported by AIC, Fei Yue AAC (Senja) hosted a Ramadan Break Fast Celebration with Zhenghua Community Club, Vanguard AAC and New Life AAC.

The programme brought seniors from different centres within the sub-region together for a communal breaking of fast, encouraging cross-cultural appreciation and inter-centre bonding.



▲ *Joint ICCP for the Ramadan Break Fast Celebration in 2026, with Mr Edward Chia in attendance.*

Mdm Chee's Story

Mdm Chee joined the Buddying programme in November 2025.

Student volunteers kept in regular monthly contact with her, providing companionship and emotional support. They offered Mdm Chee a safe space to share her thoughts and rebuild her sense of connection. Over time, she became more comfortable interacting with others and started attending centre programmes regularly.

She also joined an outing to Jurong Lake Gardens with student volunteers, giving her a chance to reconnect with the outdoors and interact with the younger generation. Today, Mdm Chee continues to be a regular at the centre, demonstrating how consistent support and socialising can help seniors rejoin the community.

Mdm Tay's Story

Mdm Tay first learned about volunteering through a sharing session conducted by a member of staff. Among all the attendees, she was the only one who stepped forward to sign up.

She began by helping to organise items on the food bank racks. As she became more familiar with the centre, she started supporting centre activities, befriending seniors and helping some of them with grocery shopping.

She reminds us how a single step forward can grow into a sustained commitment, enriching both her life and the lives of others.



▲ *Mdm Tay and seniors from Yoga Ball Drumming Club performing at HomeTeam NS Charity Gala 2025.*



▲ *Mdm Tay and seniors from Yoga Ball Drumming Club performing at HomeTeam NS Charity Gala 2025.*



▲ *Mdm Tay volunteering at Ramadan Break Fast Celebration 2026.*

Fei Yue Active Ageing Centre (Limbang)

Fei Yue Active Ageing Centre (Limbang) began operations in March 2018 as a Senior Activity Centre before converting into an Active Ageing Centre in May 2021. The centre initially served senior residents aged 60 and above, staying in 1 or 2-room rental flats in Blocks 536 and 537 Choa Chu Kang Street 51.

Volunteers

The centre is supported by 25 active volunteers aged 12 to 81. Volunteers assist with activities, home visits, games, food ration distribution, administrative work and medical escort support where needed.

Our Initiatives

Toss To Prosperity 26 February 2026

In celebration of Chinese New Year, Fei Yue AAC (Limbang) partnered with Limbang's Senior Citizens' Executive Committee (SCEC) to organise *Toss to Prosperity*. The event brought 120 seniors together for games, performances and a shared meal. Seniors were involved in both planning and running the event; some helped manage game stations while others performed song and dance items after regular practice sessions. This gave seniors an active role in the celebration, beyond attending as participants.





▲ *Limbang's CNY event was made successful by our incredible volunteers and vibrant seniors, who worked hand-in-hand to bring the kampung spirit to life!*



▲ *A spectacularly successful CNY event made possible by the people, for the people.*

Deepavali Celebration at Limbang

On 9 October 2025, Fei Yue AAC (Limbang) worked with the Senior Citizens' Executive Committee (SCEC) to organise the Deepavali Celebration at Limbang Shopping Centre. The event brought together 64 seniors and the community to celebrate cultural diversity. A group of robust and frail seniors frail seniors, performed a Bollywood dance after regular practice. The performance gave seniors of different abilities a chance to contribute to a community celebration.



▲ *Limbang's Indian Dance Seniors bringing festive cheer to the seniors at our Deepavali event.*



▲ *Age is truly just a number—our senior participants completely stole the show, hitting the dance floor with a Deepavali dance!*

Gentlemen's Club: Workplan

On 6 March 2026, the centre held a workplan session for the Gentlemen's Club. Eighteen regular senior men took part in the session. They were grouped into smaller teams to discuss and plan future activities. The club will continue using a member-led approach, allowing seniors to shape activities that are relevant and of interest to them.



▲ *Limbang's Gentlemen brain-storming in our first workplan session.*



▲ *Gentlemen kakis racking their brains to plan and bring fresh perspectives to our Limbang Gentlemen's Club.*

Gardens By The Bay with MINDEF 2SIR

On 27 June 2025, the centre organised an outing to Gardens by the Bay with MINDEF's 2nd Singapore Infantry Regiment.

The outing focused on 44 frail seniors who required wheelchair or walking assistance, as well as seniors with caregiving responsibilities who may have limited chances to join regular outings.

Soldiers accompanied seniors throughout the visit, helping them move around the attraction and take part in the outing safely. The programme gave seniors a supported way to access a public space that may otherwise be difficult for them to visit.







Mr Peter Tan's Story







Mr Peter Tan joined Fei Yue AAC (Limbang) in June 2024 after losing his business and moving into a rental flat. As he was estranged from his family, his loneliness caused his mental health to deteriorate.

When he first came to the centre, he was withdrawn and kept mostly to himself. Staff noticed that he was struggling emotionally and referred him to CREST and Community Case Management Service for additional support. Volunteers from NCC were also activated to check in on him.

During one conversation, staff asked him about one thing he still hoped to do. He shared that he had missed a Gardens by the Bay outing the year before and still wanted to go. The team arranged the outing with support from NCC volunteers. During the outing, volunteers spent time talking with him and walking alongside him through the gardens. After that day, Mr Tan began visiting the centre more regularly.

Staff encouraged him to drop by even if he did not feel ready to join activities. Over time, he started greeting others, joking with staff and reconnecting with the community.

Today, Mr Tan continues to visit the centre and has started doing Grab delivery again as he rebuilds his routine.

Fei Yue Active Aging Centre (Limbang Green)

Located at Block 574 Limbang Green, Fei Yue Active Ageing Centre (Limbang Green) serves 1,246 seniors in the community.

In FY2025, the centre organised 1,748 sessions across cognitive, physical, social, learning, communal dining and volunteerism domains. A total of 508 members participated in more than two types of activities.

The centre also supported 20 members who had previously been identified as socially isolated and 44 frail members through targeted activities. Of 114 members who responded to a recent survey, 99% reported high satisfaction with the centre's activities and events.

Our Holistic Approach to Programming

Programme Domain	No. of Sessions	Goals
Cognitive	684	Sharpen minds with through memory games and puzzles.
Physical	359	Enhance mobility and strength.
Social	323	Build "kampung spirit" to tackle the risks of loneliness.
Learning	289	Encourage lifelong curiosity through skill-based workshops and activities.
Communal Dining	91	Provide nutritional support daily socialisation.
Volunteerism	2	Create opportunities for seniors to give back and lead their peers.

The Year's Highlights

Seniors National Games 2025

The centre took part in the inaugural Seniors National Games 2025, and were among 4,500 seniors from 110 centres. Team Limbang Green's seniors trained together and participated in adaptive sports such as ladder toss and precision games. The games gave seniors a structured way to stay active, train together and take part in friendly competition. Our "silver athletes" showcased incredible grit, securing medals and national recognition.



Singapore Oceanarium Outing with Chick-fil-A

Seniors explored the Singapore Oceanarium with volunteers and staff, using the outing as a chance to learn and spend time with one another outside the centre, instead of a classroom-style programme. The outing was made possible through Chick-fil-A's generous support and involvement of its volunteers.



▲ *A Unified Community: Staff of Chick-fil-A & members at entrance of Singapore Oceanarium.*



▲ *Shared Discovery: Bonding over the wonders of the marine world.*

Our Roadmap for 2026/2027

New Care Programme

The centre will introduce the Cloud 9 Community Palliative Care Programme for seniors and families navigating serious or life-limiting illnesses, providing psychosocial support and opportunities for peer connection.

Traditional Chinese Medicine (TCM) Wellness Series

Building on our commitment to health and led by certified practitioners, these sessions will cover topics such as managing chronic aches, improving sleep and understanding dietary approaches to wellness.

Igniting a Competitive Spirit

To encourage active participation, the centre plans to prepare seniors for the Senior National Games 2026 and introduce friendly competitions such as Limbang Idol, a Rummy-O Championship and floor curling activities.

The centre will also develop activities for male seniors through a Men's Club initiative in collaboration with Fei Yue Active Ageing Centre (Limbang) and the People's Association.

Mr Poh's Story

Mr Poh, 75, joined Limbang Green with his wife in 2023. For most of 2024, the couple did not attend centre activities as they were caring for Mr Poh's elderly mother at home with the assistance of a domestic helper.

In April 2025, they began attending weekly chair Zumba sessions. A few months later, Mr Poh experienced a minor stroke during a family trip and returned with reduced mobility. He needed a wheelchair when going out and found it difficult to stand or walk for long periods. While Mr Poh was quiet and showed little outward emotion, his wife was overwhelmed by the sudden change in their lives.

The team continued encouraging the couple to return for activities suited to his condition. With support from Cloud 9 Community Palliative Care, they resumed regular participation in seated exercises, art and craft sessions, park walks, therapeutic workshops, sing-along sessions, board games and communal meals.

Staff also observed Mr Poh and his wife exercising together at the void deck outside formal programme time. Over the following months, he regained strength and mobility. He is now able to walk independently and no longer needs a wheelchair.

Fei Yue Active Ageing Centre (Fajar)

Fei Yue Active Ageing Centre (Fajar) began operations on 1 April 2024 and was officially opened on 13 February 2025.

Located in Bukit Panjang, the centre serves seniors aged 60 and above living around Fajar and Saujana Road. As of 31 March 2026, the centre had 640 members and 115 outbound members.

Registered Residents/Beneficiaries

Under the guidelines of the Agency for Integrated Care (AIC), our registered members include seniors aged 60 and above who reside within our service area Blocks 401 to 418, 442(B-D), and 443(A-D), all of which are purchase block members.

640
total members

115
out-bound members

Our Volunteers

The centre is supported by 20 active volunteers aged 19 to 74. Volunteers assist with programmes, home visits, festive celebrations, food distribution and administrative support.

Notable Initiatives

Communal Meal Event "Sharing Meal, Sharing Joy"



▲ *Fei Yue's team at the Sharing Meal, Sharing Joy event.*

On 1 November 2025, the centre partnered the People's Association to organise *Sharing Meal, Sharing Joy.* The communal meal brought together more than 260 seniors from Fei Yue AAC (Fajar), RC Zone 5 and RC Zone 8. Seniors were seated according to their residential blocks so they could meet neighbours living near them. The centre's ukulele group performed during the programme, and most members had started with no prior experience in playing the instrument.

Mr Liang Eng Hwa, Member of Parliament for Bukit Panjang SMC, attended the event. NUHS also engaged seniors during the session.



▲ *Mr Liang Eng Hwa giving a speech to the attendees.*



▲ *The ukulele performance by Fei Yue AAC (Fajar)'s seniors.*

Men's Floor Curling Club

The centre introduced a floor curling group for senior men in partnership with the Floor Curling Association.

The group started with five seniors and has grown into a weekly session with about 15 regular participants. The sessions give senior men a regular space to stay active, talk and build friendships through a shared activity.

On 13 September 2025, the group took part in the Singapore National Floor Curling Competition for the first time. After nine months of training, they competed against long-time players and emerged as champions.



▲ *The Men's Club and Floor Curling team at Fei Yue AAC (Fajar).*



▲ *Celebrating our Fajar Senior Men's team winning 1st place at their first ever championship!*

Upcoming Programmes

Drone Soccer Competition

The centre plans to introduce drone soccer as a new team-based activity for seniors. The activity supports coordination, focus and teamwork.

Singapore Book of Records

The ukulele group will also take part in a National Day ukulele jam and record attempt organised by a neighbouring Active Ageing Centre. The event aims to set the Singapore record for the "Largest Group of Senior Ukulele Players Performing Together."

Madam Peh's Story

Madam Peh Chwee Poh, 82, was one of the first seniors to join Fei Yue AAC (Fajar).

She has been the primary caregiver for her husband for close to 20 years. The centre has become a regular place for her to stay active, meet others and take part in activities outside her caregiving routine.

She joins exercise sessions, festive celebrations and outings. One of her favourite activities is Rummy-O, which she first learnt at the centre. On days when there are no centre sessions, she and her peers sometimes gather at another senior's home to continue playing.

She is particularly fond of the warm and welcoming environment, which has brought her comfort and happiness. While she actively participates in many activities, she shares with a light-hearted laugh that arts and crafts are something she still feels less confident in.

Madam Peh shared that without Fei Yue AAC (Fajar), she would likely be spending most of her weekdays at home, stepping out only occasionally for RC outings. The centre has opened up more opportunities to spend time with others and build friendships in her neighbourhood.



▲ *Madam Peh having fun and keeping her mind active with a round of Rummy-O.*



▲ *Madam Peh and the Fei Yue AAC (Fajar) seniors during their outing to the Singapore Zoo.*

Mr Tan's Story

Mr Tan Keng Tong joined Fei Yue AAC (Fajar) in March 2024 with his wife.

In the beginning, he was quiet and kept mostly to himself. Over time, he became more comfortable with staff and other seniors, and started joining activities more regularly.

He now attends the centre almost every day and rarely misses floor curling sessions with the men's club, except when he has medical appointments or is away. His friendships with the group have also extended beyond the centre, with members playing together at Bukit Panjang Community Club. He was present at the Singapore National Floor Curling Competition to support his peers. His experience shows how a regular shared activity can help seniors build friendships that continue outside formal programme hours.



▲ *Mr. Tan enjoying the weekly floor curling session with fellow participants.*



▲ *Mr. Tan on an outing to Gardens by the Bay.*

Fei Yue Active Ageing Centre (Bukit Batok East)

Fei Yue AAC (Bukit Batok East), located at 288D Bukit Batok Street 25, is the first consortium AAC established in collaboration with St Luke's ElderCare. The centre was completed in December 2024, with official operations commencing on 2 January 2025.

The centre serves an assigned population of 3,062 seniors across Bukit Batok East Zones 2, 3, and 4. The service boundary covers Bukit Batok Street 22, 23, 24, and 25, as well as Bukit Batok Crescent, Burgundy Crescent, Burgundy Drive, and Burgundy Rise. This boundary includes HDB flats, condominiums and landed properties.

Registered Members / Beneficiaries

694
registered members

439
active seniors in at least 2 programmes

81
frail seniors in at least 6 programmes

25
registered buddies

5
registered befrienders

17
senior volunteers

Building Trust in the First Year

As a new centre, the team focused on building awareness and trust among seniors in the service boundary.

Key areas of work included reconnecting with Residents' Networks and community stakeholders, recruiting volunteers and designing programmes for seniors with different abilities and needs.

Significant Milestones

Cantonese Opera Programme

One of the centre's key programmes was Cantonese Opera, which 15 regular seniors took part in. The programme gave seniors a space to practise singing, performance and cultural expression with others. It also helped regular participants build confidence and form friendships through repeated sessions.

The programme was shortlisted for the Kopi-aac! Trailblazer Award and featured on AIConnect for community voting.



▲ *Talented seniors from the AAC focused on their Cantonese Opera performance.*



▲ *Our Cantonese Opera instructor featured on an interview on TV.*



▲ *Thank you to all the seniors who made this programme possible.*

For the full video, you may check the AIConnect@ Workvivo channel.

Grander Together Initiative

The centre supported Grander Together, a ground-up initiative by Cultivate SG launched on 29 November 2025.

Through intergenerational ukulele sessions and community events, the initiative encouraged grandparents and younger generations to interact through music and shared activities. During a Chinese New Year event, children greeted seniors and presented oranges as a gesture of respect.



▲ *Children were guided to show respect and appreciation for seniors by offering Chinese New Year greetings and presenting oranges as a gesture of blessing.*



▲ *An inter-generational bonding moment, as a grandmother feeds her grandson during our community event.*





▲ *Happy occasion celebrating Chinese New Year with all races and across generations. Lou Hei together.*

Community Partnerships & Collaboration

The centre worked with partners across the education, government and private sectors to support programme delivery and community engagement.

In the education sector, we work with institutions such as Nanyang Girls' High School, Anderson Serangoon Junior College, Singapore Management University (SMU), and Singapore Sports School to promote intergenerational interaction and youth volunteerism.

In the government sector, we collaborate with agencies including MINDEF, the Singapore Armed Forces (SAF), National Environment Agency (NEA), and National University Health System (NUHS).

Mdm Cho's Story



▲ *When we first met Mdm Choo, she was frequently sad and tearful.*



▲ *Encourage her to stay active by playing table tennis at the centre.*



▲ *She is so happy to join the National Day Celebration.*



▲ *Despite her impaired vision, she has a strong love for oldies songs.*



▲ *Playing memory games with a Nanyang Girls' student.*



▲ *She is now in a better emotional state and feels more secure.*

Mdm Cho joined the centre in July 2025 through a referral after facing housing issues and family conflict. When staff first reached her, she was fearful, tearful and unsure where to seek help.

Her situation was further complicated by a court case initiated by her son. She also faced daily difficulties at home, including restrictions on cooking and doing laundry.

AAC stepped in to provide emotional support, basic necessities, and a safe place where she could spend time. As she has poor vision and is unable to read, staff encouraged her to join simple activities that she could manage comfortably.

Over time, with support from staff and fellow seniors, she became more settled. While her circumstances remain difficult, she now knows where to seek help and feels safer in the community.

She shared, "Now I know where to find help, I feel safe and not so scared anymore."



Academy of Human Development (AHD)

Training matters most when it changes what people are able to do in practice. In FY2025, the Academy of Human Development (AHD) continued to equip practitioners, volunteers and frontline staff with skills they could apply in their work with individuals and families.

During the year, AHD conducted 102 training sessions for 1,863 participants. Its training work covered social service practice, volunteer development and customised programmes for community and organisational partners. We aim to scale impactful programmes that respond to the sector's ever-changing needs.

Testimonials from participants

"I loved how structured it was. I believe it'll help me be more composed and clear on what I can do as a worker to support couples who say they need support in relaying their needs/ coming to agreements with their partner but are going through a rough patch or are acrimonious. I enjoyed the discussions and the sharing by the trainer. It was really insightful.... I am excited to try and implement this in my work."

-Social Worker, attended Working with Acrimonious Couples Nov 2025

"You can definitely hear the years of experience in Saradha's sharings in class. Very insightful!"

-Counsellor, attended Child-Centred Approaches for Effective Co-Parenting after a Divorce Jan 2026

MSF ComLink+ Volunteer Training

AHD was awarded a two-year tender to provide volunteer training for MSF's ComLink+ programme. AHD conducts orientation sessions for befrienders supporting ComLink+ families. The sessions prepare volunteers to understand their roles, engage families respectfully and recognise the support needs they may encounter in the course of befriending.



▲ *Ms Vimala from the Fei Yue Eldercare Services Department conducting a Comlink+ befriender training session.*

Strengthening Practice in Divorce and Co-Parenting Support

AHD worked with the MSF to develop specialised training for practitioners in Strengthening Families Programme (FAM) services.

The courses included *Working with Acrimonious Couples and Child-Centred Approaches for Effective Co-Parenting after Divorce*. The training addressed situations practitioners may face when supporting families through divorce: parents who struggle to communicate without conflict, children affected by adult disputes and conversations that require both structure and sensitivity.

AHD also hosted Communities of Practice (COP) sessions with MSF, giving practitioners space to discuss their work, learn from one another and improve their responses to complex family situations.



▲ *Basic Training on Befriending & Mentoring conducted on 7 March, Saturday, a total of 38 CDAC volunteers came together to learn, share, and connect.*

Corporate & Community Partnerships

Training Volunteers Who Support Children and Youths

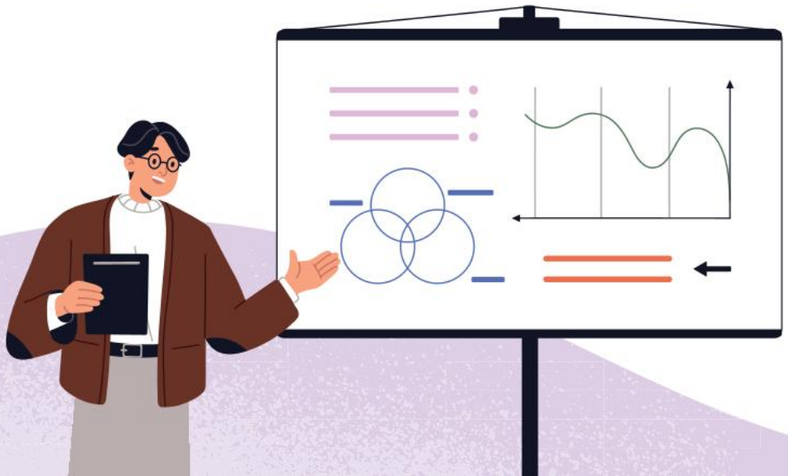
AHD partnered the Chinese Development Assistance Council (CDAC) to conduct training in befriending and mentoring for volunteers supporting children and youths.

On 7 March 2026, 38 CDAC volunteers attended a basic training session where they learnt about their roles, discussed approaches to building relationships with and supporting children and youth beneficiaries.

Supporting Staff Working with Persons Living with Dementia

AHD also worked with Singapore Christian Home to conduct customised training on managing challenging behaviours among persons living with dementia through effective communication techniques.

Across six runs, 117 staff took part in the training. The sessions focused on how staff could respond when residents living with dementia had difficulty expressing their needs or reacted with distress and resistance.



Allied Health Services (AHS)

The Allied Health Services Department supports children, adults and caregivers through allied health and mental health services.

Its team of counsellors, clinical and educational psychologists, occupational therapists and speech therapists works with clients across different stages of life. In FY2025, the department served 821 clients through therapy, psychological services, counselling and caregiver support.

Strengthening Partnerships and Capability

Developing Future Practitioners

The department continued its partnerships with the Singapore Institute of Technology, National University of Singapore and Nanyang Technological University by providing clinical placement opportunities in Speech Therapy, Occupational Therapy, Clinical Psychology and Educational Psychology.

These placements gave students opportunities to learn within real service settings while being guided by practising professionals. They also allowed the department's clinicians to contribute to the development of future allied health and psychology practitioners.

Supporting Parents and Educators

AHS also worked with the Health Promotion Board to conduct workshops for parents and educators.

The workshops covered stress management, resilience and social-emotional development. By reaching the adults who work closely with children, the sessions provided practical support for creating calmer and more responsive environments at home and in school.

Integrated and Collaborative Care

For families with children who have developmental needs, support is rarely limited to one professional or one setting.

In FY2025, AHS continued to work with the Early Intervention Programme for Infants and Children (EIPIC), providing coordinated assessments and individualised interventions alongside EIPIC teams. This allowed children to receive therapy and developmental support as part of a broader care plan.

With support from the LYT/NSB Charity Trust, the department also worked with KidStart to provide therapy services for children at risk of developmental delays, providing an additional pathway to early therapy support.

Supporting Caregivers

AHS continued to run caregiver programmes including Hanen: It Takes Two to Talk, Hanen: More Than Words and Circle of Security – Parenting. Through these programmes, caregivers learnt how to better understand their children's needs, support communication in daily routines and strengthen parent-child relationships.

Ark Allied Health & Counselling Services

The Ark Allied Health & Counselling Services clinic at Singapore Shopping Centre continued to provide support for individuals and families across different life stages. The clinic provides a point of access for families seeking support for developmental, emotional or mental health needs outside of Fei Yue's programme settings.

Services offered at the clinic include Speech Therapy, Occupational Therapy, Psychological Services, Counselling and Art and Play Therapy.

Looking Ahead

In 2026, the Allied Health Services Department will be renamed the Ark Department and placed under the Inclusion and Specialised Support Division alongside EIPIC.

The new structure will bring allied health and early intervention services into closer alignment. For children and families receiving support across different services, this is intended to strengthen coordination from assessment to intervention and ongoing care.

05

Corporate Services





Human Resource Department



Snapshots from 2025 Staff Awards Ceremony, featuring Long Service Award recipients, including co-founder Mr Leng Chin Fai (bottom right corner), who received the 35-Year Long Service Award.

585
Staff as of 31 March 2026

Corporate Events

Family Meetings

Fei Yue's quarterly townhall sessions, known as Family Meetings, brought staff together for organisational updates, staff recognition and selected moments of celebration.

During the year, the meetings included updates on Fei Yue's strategic direction and the annual Staff Awards Ceremony. Staff received Outstanding Staff Awards and Long Service Awards, with service milestones ranging from five to 35 years. The meetings also included birthday celebrations for Chief Executive Mr Arthur Ling and Co-Founder Mr Leng Chin Fai.

Clients from Family Service Centres, Youth Services and Active Ageing Centres were also invited to share their experiences at selected Family Meetings, giving staff the opportunity to hear directly from the individuals and families supported through Fei Yue's services.

Staff Retreat

Fei Yue's annual Staff Retreat was held on 11 September 2025 with "ARISE" as the theme — Awaken, Recharge, Inspire, Strengthen and Elevate.

During the day, staff took part in activities that spanned across nature, sports and the arts, including nature walks, cycling, badminton, bowling and art jamming. Staff later gathered for a "Back-to-School"-themed dinner at Jubilee Garden Restaurant.



Snapshots from 2025 Staff Retreat Dinner Programme, featuring the "Back-to-School" theme.



Group photo from 2025 Staff Retreat Dinner.

Employee Health & Wellness

In addition to organisation-wide events, divisions and departments organised activities during the year to support staff well-being and provide opportunities for colleagues to spend time together outside of work.

On 14 November 2025, the Corporate Services Division held its retreat with the theme "Grow and Learn". The programme included low-impact aerobics, group activities along Orchard Road and a visit to the SG60 Heart & Soul Experience at Orchard Library.

Staff also took part in inter-division activities during the year, including an Amazing Race at HarbourFront where they took part in team-based challenges. Staff and their families also spent a fun-filled Family Day at the Science Centre.

A staff bonding fishing event was also organised with the Fei Yue Youth Team's HOOKED Fishing Programme. In the spirit of giving, participants were encouraged to donate their day's catch to support lower-income families.



Snapshots from CSD Retreat 2025, capturing staff participation in an aerobics session.



Snapshots from Staff Bonding Fishing Event 2025.

Milestones

Workplace Recognition

Fei Yue Community Services received the SkillsFuture Employer Award (Gold) 2025 in recognition of its commitment to workforce development and lifelong learning. It was also named among the Top 300 Employers in the Singapore Opportunity Index 2025.

These recognitions reflect Fei Yue's continued investment in developing its people and creating opportunities for staff to grow in their work.

Organisational Milestones

Fei Yue Community Services received the Outstanding Agency Award 2025 from the Ministry of Social and Family Development.

Staff from Fei Yue Community Services were also recognised at the Outstanding Social Worker Awards 2026 for their contributions to Hidden Youth work.

Organisational Recognition

As part of the wider Fei Yue group, Fei Yue Family Service Centre shares in organisational practices and staff development efforts across its affiliated entities.

During the year, Fei Yue Community Services received the SkillsFuture Employer Award (Gold) 2025 and was named among the Top 300 Employers in the Singapore Opportunity Index 2025. It also received the Outstanding Agency Award 2025 from the Ministry of Social and Family Development.

Staff from Fei Yue Community Services were recognised at the Outstanding Social Worker Awards 2026 for their contributions to Hidden Youth work.



▲ *Chief Executive Mr Arthur Ling receiving the Outstanding Agency Award 2025.*

Fei Yue remains committed to developing an engaged and purpose-driven workforce and will continue to invest in its people to support their well-being, growth, and sense of community.

Fei Yue Community Services received the SkillsFuture Employer Award (Gold) 2025

Fei Yue Community Services received the Outstanding Agency Award 2025 from the Ministry of Social and Family Development

Communications & Partnerships Department

Givers' Appreciation Lunch

On the final weekend of the financial year, the C&P Department hosted the annual Givers' Appreciation Lunch to thank Fei Yue's partners, donors and volunteers for their continued support.

Themed "Hearts Aligned, Purpose Renewed", the event also marked the launch of Fei Yue's 35th Anniversary celebrations. It was attended by Dr Tan See Leng, Minister for Manpower and Minister-in-Charge for Energy and Science and Technology, and Adviser to Chua Chu Kang GRC Grassroots Organisations. The event was a celebration of the valued relationships Fei Yue had built with its partners over the years.

It was an opportunity to reconnect with our supporters as they reflected on their experiences with Fei Yue's beneficiaries, partners and staff. A highlight of the afternoon was the presentation of personalised notes from table hosts to the guests they were hosting, reminding them that their every contribution, regardless of size, makes a difference.

As Fei Yue enters its 35th year, we thank the donors, volunteers and partners who have supported our work and the communities we serve. We look ahead to our future with renewed purpose while honouring the pioneers and supporters who have paved the way before us.



▲ *Mr Arthur Ling (left), Chief Executive of Fei Yue and Mrs Seah Kheng Yeow (right), Board President of Fei Yue Family Service Centre, presenting a handmade token of appreciation to our Guest of Honour, Dr Tan See Leng (centre), Minister for Manpower and Minister-in-Charge for Energy and Science and Technology, and the Adviser to Chua Chu Kang GRC Grassroots Organisations.*



▲ *Guests enjoy their time of reflection and sharing of memories over an origami activity.*



▲ *A table host capturing a memorable time of appreciation and gratitude for the volunteers.*



▲ *Our volunteers from the Eldercare Services Division thoroughly enjoyed their time together!*

Media Liaison

FYCS and FYFSC were featured in 61 print and online articles, and appeared in 22 broadcast segments.

Social media audiences also grew across the three main platforms:

5,585
new Facebook followers, a 180 increase from the previous financial year

3,675
followers on Instagram, a 546 546 increase from the previous financial year

4,206
followers on LinkedIn, a 655 increase from the previous financial year

These channels supported greater awareness of Fei Yue's services, programmes and community partnerships.

Donors and Partners

We extend our heartfelt gratitude to the organisations, foundations and individuals who have generously contributed and believed in our cause. We believe that together, with our donors and partners, we will better meet the needs of the less fortunate in the community.

In this financial year, FYCS received a total of 922 donations amounting to $3,773,507.32. Corporate partners contributed significantly with 50 donations totalling $3,525,214, while individual donors generously gave 872 donations totalling $248,293.32.

We are also grateful for the success of our fundraisers, which raised a total of $2,015,988.87, further supporting our mission to provide holistic care and support to families in need. The breakdown of each fundraiser below:

Every Child Counts:
$299,923.03

Empowering Youth, Enabling Futures:
$401,260.00

Connection and Care:
$380,600.00

Strength in Community:
$649,155.84

Together, We Uplift:
$285,050.00

Corporate Donors:

- Alps Creation Pte Ltd
- Busways Pte Ltd
- Capitaland Hope Foundation
- Clef Music
- Cultivate Sg Limited
- Curamed Medical (Hougang) Pte Ltd
- Elsa Advanced Systems Pte Ltd
- Every Nation Church (Singapore)
- Fitch Group
- Infineum Singapore Llp
- International China Concern (Icc)
- Lien Foundation
- Living Streams Christian Church
- Lyt/Nsb Limited
- Mawer Investment Management Singapore Pte. Ltd.
- Maybank Singapore Limited
- Mental Health Film
- Mercuria Asia Resources Pte Ltd
- National Council Of Social Service
- Orchard Road Business Association
- Paeonia Foundation Ltd.
- Pap Community Foundation
- Primech A & P Pte Ltd
- Rheem Manufacturing Co (S) Pte Ltd
- Salleh Marican Foundation Ltd
- Schawk Asia Pacific Pte Ltd
- Singapore Aerospace Manufacturing Pte Ltd
- Singing Doctors Society
- St Andrew'S Cathedral
- The Community Foundation Of Singapore
- The Currency Cloud Limited
- The Hegen Foundation C/O Ubs Symasia Ipc Fund

Individual Donors:

- Abuthahir So Abdul
- Adaro Joanne Royo
- Adele Chan
- Aishwarya Singh
- Alan Ng
- Amanda Lim
- Ang Geok Beng
- Ang Jia Wen
- Ang Liting
- Ang Siew King
- Ang Toon Heng
- Angeline Huang
- Aw Lay Hoon
- Awyong Puay Sun
- Barte Anthony D
- Benjamin Gilbert
- Beverley Luah Hui Yi
- Bithiah Gee En Hui
- Boon Sing
- Caleb Rui Xuan Phua
- Catherine Too Siew Kwan
- Celeste Ow
- Chan Jenny
- Chan Kok Keong Roy
- Chan Li Yan
- Chan Shuyi, Clara
- Chan Wai Fen
- Chan Yan Shun
- Chang Cheng We
- Chang Hui Wen
- Chao
- Chaow Goon Mun
- Cheah Yee Keng
- Chee Mian Ten
- Chee Shui Chin, Valerie
- Chen Chee Wai
- Chen Hung
- Chen Shaohong
- Chen Shi Yan Stephanie
- Chen Song En
- Chen Weilun
- Chen Yangyu Joy
- Chen Zhiyong Dennis
- Cheng Soon Thiam
- Cherly Ann Rong
- Cherlyn Tan Wei Yu
- Chew Eng Chuah
- Chia Jizeng
- Chia Kah Tian
- Chia Siew Lin Sara
- Chia Tee Hien
- Chia Tee Hien
- Chin Yau Seng
- Chin Yui Sin
- Chinna Raju S/O Ponnusamy
- Chionh Siok Bee
- Chng Kheng Siong
- Chng Seng Chye
- Chong Jia Min Nicole
- Chong Khee Fah
- Chong Yee Min
- Chong Yue Qian
- Chow Keen Wah
- Christa Kao Sze Yang
- Christa Sze Yang
- Christa Sze Yang Kao
- Chu Ying Suan
- Chua Sook Ping Christina
- Chua Teik Seng
- Chuek Hooi Raymond Lee
- Claudia Lee Xue Ting
- Claudia Ong Ai Wei
- Daniel Ng Yong Zhi
- Danny Loke Wah
- David Chua
- David Chua Yu Siah
- Deborah Loh Choy Lian
- Dharshini
- Dinah Abigail Si Rui
- Dishita Dodani
- Douglas John O'Loughlin
- Eileen Ng Huan Teng
- Elisa Ng
- Emily Chan Yat Meng
- Er Mei Yi
- Esther Lee See Ling
- Estherlyn Ng Zixin
- Eunice Teo Hui En
- Fan Liwen
- Florence Chuah Tuang Sok
- Fong Jenny Ma
- Fong Wai Meng
- Fong Yuit Thong
- Foo Yen Huey
- Francesca Liang Weiling
- Fu Hongyi
- Funny @ Au Kwai Wah
- Gabriel Guerra Medllin
- Gai Qiao Hua

- Geok Beng
- Germaine Low
- Giovanni Wang
- Goh Aik Hon
- Goh Bao Hua
- Goh Jee Mui
- Goh Jia Xuan Felicia
- Goh Jia Zhi
- Goh Kim Kee
- Goh Puay See
- Grace Chang
- Ham Kok Kit
- Han Heng Siew
- Heng Hui Noy
- Heng Si Rong Cassie
- Heng Soh Hui
- Ho Hui Liang
- Ho Jia Hui Estelle
- Ho Li Xuan
- Ho Shen Yuan
- Hock Choon
- Hoe Yeow Kong
- Hong Na
- Hoo Chan Wai
- Hoong Mei Chee
- How Mei Kuen
- How Qi En
- Hsiao Fen
- Huang Yongchang
- Isabel Sng Si Hui
- Iswandi Bin Masduki
- Ivana Ong
- Jacline Koh
- Jaclyn Loh Xuan Jin
- James Wong Seow Boon
- Jane Teo Shan Shan
- Janice Koh Pei Rui
- Jansen Ong Kwan Heng
- Jeslina Lim Abdulla
- Jesslyn Tan Shu Yen
- Jia Min Nicole
- Jia Wei
- Jiang Xin Xuan Janice
- Jo Tan
- Jocelyn Heng Jing Yi
- Joelle Tan Ee En
- Joseph Oh Beng Teck
- Jun Yong
- June Starine
- Justin Tang
- Kah Leong
- Kanishka Kaul
- Kee Koh Leong
- Kelly Yu
- Khoo Sim Lyn
- Khoo Wei Qi
- Khor Kooi Huay
- Kim Hoe Edmund Ooi
- Kiong Hwee Lan
- Koh Bao Ling, Pauline
- Koh Chee Wee Ernest
- Koh Choon Min
- Koh Gek Keow
- Koh Kok Ong
- Koh Whee Yong
- Kong Hui Lin
- Kong Peiling
- Kong Teck Seng
- Kong Ying Kai
- Kor Xin Yeh On Behalf Of Patient Lim Sock Kim
- Kwan Mei Leng
- Kwok Fung Kuen Brenda
- Lai Meei Sy
- Lai Yoke Kwan
- Lam Weng Ngai
- Lau Byek Hwei
- Lau Lee Pai
- Lau Sheng Yang
- Law Sing Yee
- Lay Peng
- Lee Chi Kuan
- Lee Chuek Hooi Raymond
- Lee Dayna
- Lee Fern Nee
- Lee Han Ee
- Lee Lay Cheng
- Lee Li Ngoh
- Lee Li Ngoh Pamela
- Lee Pai Lau
- Lee Pei Zhen
- Lee Phui Cheng Justinn
- Lee Poh Lin
- Lee Roy Liu
- Lee Sheok Hong
- Lee Siew Tuan
- Lee Soon Jee Esther
- Leeroy Liu
- Lek Poh Yeong
- Leng Chin Fai
- Leng Sou Kin
- Lenice Lee
- Leong Kok Heng
- Leong Wan Wai Isabel
- Li Ngoh Pamela
- Li Shufen
- Li Yanling
- Liang Sun
- Liew Jia Yi
- Liew Ming Hau
- Liling
- Lim Chai Ling
- Lim Chia Yue
- Lim Chiu Yu
- Lim Guan Hong
- Lim Hua Ern John
- Lim Hui Ling
- Lim Jun Yan
- Lim Kay Hoon
- Lim Keh Chai
- Lim Lee Cheng
- Lim Mui Eng
- Lim Mui Hong
- Lim Pei Hsien (Lin Peixuan)
- Lim Siew Ping
- Lim Szer Khee
- Lim Teck Chai, Danny
- Lim Teck Leng
- Lim Wan Yee Zon
- Lim Ye Huay
- Lin Liping Iris
- Lin Yan Mei
- Lina Ju
- Ling Koon Hwai
- Liow Ee Jun
- Liu Huiru Belinda
- Liu Qingyu
- Loh Ka Leong
- Loo Chiaw Neo
- Loo Choy Wan Elaine
- Lou Yung Agnes
- Low Ong Huat Ernest
- Low Sook Fun
- Low Yat Lang
- Lun Jinglan
- Mageswari D/O Shunmugam
- Marcus Lim Yee Yong
- Mariappan Mohan
- Mas Romano Bin Rohin
- Maya Nazura Binte Zurainy
- Megan Lee Yu En
- Megan Ong Aishan
- Melvin Bay Chiat Hw
- Mi Thundar Hlaing
- Mian Ten
- Michelle Chin Meng Chee
- Mingjun Yan
- Mohamad Taufiq Mohamad Isa
- Mohammed Rahmat Bin
- Mok Chee Keong
- Mok Kah Yern Renee
- Muhammad Altta
- Muhammad Hafiz Bin Asri
- Muhammad Shah Abaz
- Ne Dai
- Neeta Ramesh Tolani
- Neo Aik Pang
- Neo Khoon Sheng
- Neo Lee Inn
- Ng Chee Sin
- Ng Heng Siong
- Ng Hui Ping
- Ng Jun Kang
- Ng Kah Lai, Jonie
- Ng Lay Yen
- Ng Sek Eng
- Ng Shao Shen
- Ng Shi Ting Regina
- Ng Siew Pin
- Ng Siow Ming Steven
- Ng Wee Chee
- Ng Wil Lie
- Ng Yu Qing
- Ng Zhi Yi Kare
- Ngoh Wenxin
- Norfadillah Binte J
- Ong Suan Chiok
- Ong Teck Kuan
- Ong Wei Feng
- Ong Yeow Chon
- Pauline Tay
- Peh Ying Xuan
- Pei Ling
- Phay Lin Hui Jasmine
- Phua Sheng Jie, Jacqueline
- Phua Yinshen Alice
- Phuntip Piyapimonsith
- Png Guochen, Kenny
- Poey See
- Puay Eng Agnes
- Punzalan Angela Lois Revilla
- Rachel Ann De Leon
- Rachel Toh
- Rachel Yek Xinning
- Ramasamy Athi Ramesh
- Rebecca Foong Chant Mei
- Remy Tan
- Reuben Cheng
- Rogayah Binte Kadir
- Roopali Somwanshi
- Sai Kin Lin
- Sai Kin Lin Nicholas
- Samuel Lee
- Samuel Morrison
- Samuel Tan Koon Yong
- Sandra
- Sanghun Woo
- Seah Ben Hun
- See Yi Ling, Irene
- Seng Hui Tiang
- Seow Soo Keng Eugene
- Seto Kwai Choong
- Shaikhah Atiyah Binte Abdul Rahman
- Sheereen Su-Lin
- Sheila Koh
- Shelley Khoo Feng Ni
- Sherry Huang Shiyu
- Shi Shi Chua
- Shihui Eileen Goh
- Shirley Tan-Yeo
- Si Rong Cassie
- Siang Kiang
- Siew Peng
- Siew Yunqi
- Sim Hon Whark
- Sim Hong Ho
- Sim Shimin, Diana
- Siti Maryam Kaman
- Soh Kay Log
- Soo Fan
- Soo Fong
- Soo Liat
- Soon Puay Puay
- Suan Ping
- Swee Hoon, Tricia
- Sze Min Chng
- Ta Bich Chau
- Tan Chan Tong
- Tan Chen Hung
- Tan Chin Ling Diana
- Tan Hock Choon
- Tan Hoon Chiang
- Tan Jing Yi Tabitha
- Tan Jun Rong
- Tan Kah Ming
- Tan Ke Yun
- Tan Kien Kia
- Tan Kok Young
- Tan Mingyao
- Tan Mong Chee
- Tan Poey Hoon
- Tan Seok In
- Tan Seong Par
- Tan Shi Hua
- Tan Shiying
- Tan Siew Joo
- Tan Su Fen Agnes
- Tan Tai Heng
- Tan Wai Leng
- Tan Wee Teck Raymond
- Tan Wei Liang
- Tan Xuan Yuan
- Tan Xue Yi
- Tan Yeok Song
- Tay Boon Chuan
- Tay Chai Chin
- Tay Chui Guek
- Tay Kah Chin
- Tay Wei Yong
- Tay Yee Seng
- Tay Yew Kian Bernard
- Tee Yann Hoon
- Teng Kiam Leng
- Teo Hock Lye
- Teo Kim Kim
- Teo Wee Teck
- Teow Wee Sing
- Tham Ah Aik
- Thares Angeline Robert Paul
- Thia Yue Sing
- Tincy Chen
- Toh Geak Ling
- Toh Wei Hong
- Tong How Dar
- Tong Kar Foong
- Tsao Nai Ting
- Tsee Ming Johanna Leung
- Umesh Ramakrishna
- Vaishnavi
- Victor Huang
- Wai Kwai Fong
- Wei
- Wei Chao
- Wendy Yeo Wei Lin
- Wong Allan Chi Lun
- Wong Jia Min
- Wong Ming Ying Denise
- Wong Ying Yi, Kristie
- Wong Zee Han
- Wong-Jensen Hans
- Woo Hin Tat Daniel
- Woo Woon Kiew
- Wu Sheau Chian
- Xu Yang Chua
- Xu Zihong Calvin
- Yan Ci Eunice
- Yang Ruiling
- Yap Puei Fong Veron
- Yen Xue Ping
- Yeo Chi Jin, Alfred
- Yeo Chor Hoong
- Yeo Yu Chen
- Yew Jun Yong
- Yew Kian Bernard
- Yue Si Min, Samantha
- Zayne Fu Tsuey Yiny
- Zhang Lin Na

Corporate Social Responsibility (CSR) Activities

We are grateful to our corporate partners and volunteers who supported our seniors, children and families from FYCS and FYFSC during the year. Through outings, festive celebrations and centre-based activities, they volunteered their time and contributed resources to create opportunities for participants to gather, try new experiences and celebrate important occasions together with them.

Highlights

Fei Yue Celebrates SG60 with Rajah & Tann Singapore LLP

Held in partnership with Rajah & Tann Singapore LLP in celebration of SG60, the event brought together seniors from Fei Yue AACs at Holland Close, Hougang and Teck Whye, as well as children from Fei Yue EIPIC centres.



Rheem x Fei Yue Active Ageing Centre (Teck Whye)

On 23 May 2025, Fei Yue Active Ageing Centre (Teck Whye) partnered Rheem for a celebration marking Rheem's 100th anniversary, Parents' Day and the May birthdays of seniors at the centre.



Together We Celebrate SG60 with Paeonia Group

On 19 July 2025, Fei Yue and Paeonia Group came together to host "Together We Celebrate SG60", a celebration of Singapore's 60th birthday with the seniors of Choa Chu Kang.

Held at the multi-purpose hall at Block 813, the celebration brought together 60 seniors and 16 volunteers. Mr Jeffrey Siow, Acting Minister for Transport and Senior Minister of State for Finance, joined in on the festivities.



Singapore Aerospace Manufacturing x Fei Yue: Gardens by the Bay Outing

On 29 July 2025, eight volunteers from Singapore Aerospace Manufacturing supported an outing to Gardens by the Bay for 35 seniors, five of which are frail, accompanied by their caregivers.

The outing gave participants an opportunity to visit the gardens and spend time together outside the centre.



Chick-fil-A x Fei Yue Active Ageing Centre (Limbang Green)

On 16 October 2025, Fei Yue Active Ageing Centre (Limbang Green), with support from Chick-fil-A, organised an outing to the Singapore Oceanarium for 40 seniors, including four frail participants.

Twelve volunteers accompanied the seniors during the visit to provide support throughout the outing.



SGX x Fei Yue Active Ageing Centre (Brickland)

On 14 January 2026, Fei Yue Active Ageing Centre (Brickland) partnered SGX through the SGX Cares Bull Charge initiative for an afternoon of activities with seniors at the centre. Twenty-one volunteers took part in the session, engaging 60 seniors.



Ministry of Foreign Affairs x Fei Yue Active Ageing Centre (Hougang)

On 15 January 2026, Fei Yue Active Ageing Centre (Hougang) partnered the Ministry of Foreign Affairs for a Chinese New Year engagement session.

Twenty-four volunteers spent the afternoon with 20 seniors through festive activities and conversation.



Volunteer Management and Development

FYCS and FYFSC recruited a total of 10,841 volunteers during the year, of which 8,577 were onboarded through the SG Cares Volunteer Centres (VC) programme. Volunteer engagement across the four centres was strong, with 1,626 volunteers at SG Cares VC @ Bukit Batok, 2,132 at Bukit Panjang, 2,199 at Chua Chu Kang and 2,620 at Hougang. Volunteers contributed a total of 72,310.43 service hours during the year, with a reported retention rate of 94%.

Together with the four SG Cares VCs, Fei Yue continued its volunteer outreach and recruitment efforts. We partnered with various corporations, educational institutions and community groups to organise CSR initiatives across our service touchpoints. Volunteer initiatives that responded to specific community needs were also developed, including language support for seniors and digital learning opportunities for seniors and children.

One such initiative was the Our Voices Project, a collaboration with the Ministry of Digital Development and Information's National Translation Committee. Following a sharing session for 80 citizen translators, Fei Yue recruited 31 volunteers proficient in mother tongue languages. They supported befriending and centre-based programmes at Fei Yue Active Ageing Centres, helping staff engage seniors who were more comfortable communicating in these languages.

SG Cares VC @ Bukit Batok, Bukit Panjang and Chua Chu Kang also partnered Open Government Products to conduct ChatGPT workshops for seniors from the Tzu Chi Seniors Engagement & Enabling Node (Bukit Batok). Staff volunteers introduced participants to basic concepts of artificial intelligence, everyday applications and potential risks, as well as ways to stay safe online.

Volunteers also facilitated a Canva workshop for children from Big Heart Student Care Centre at Unity Primary School, where participants designed postcards and learnt digital skills that they could apply in school projects and presentations.

Disclosure Report

Fei Yue Community Services (FYCS) was registered under the Registrar of Society on 17 June 1996 and has been registered as a charity under the Charities Act since 3 September 1999. The agency has been accorded IPC (Institution of a Public Character) status and is a full member of National Council of Social Service.

Charity Status

IPC Registration No.	: 000200
Charity Registration No.	: 01364
ROS Registration No.	: 148/1996WEL
UEN	: S96SS0134G
Registered Address	: Blk 185 Bukit Batok West Avenue 6, #01-187, Singapore 650185
Governing Instrument	: Constitution (The Constitution of the charity has been amended with approval from COC and ROS in January 2025)
Banker	: OCBC, Standard Chartered, UOB
Auditor	: RSM SG Assurance LLP

Board of Management

The key role of the Board of Management is to provide strategic direction and oversight of FYCS's programmes and objectives and to steer the charity towards fulfilling its mission and vision through good governance. The Board of Management also forms Sub-Committees with specific functions to assist in the discharge of its duties. No Board members hold the staff position and are remunerated for their Board services in the financial year.

We are maintaining Board members who have served for more than 10 consecutive years to ensure the board's stability and minimise possible disruption to the operation. They play an important role in guiding the new members and helping them adapt to our organisational culture. The areas of their expertise are needed in our current board composition.

The Nomination Committee was formed in February 2023 to take the lead in succession planning. The committee is tasked to review the current structure, size, and composition of the board, to identify potential candidates, and nominate them to serve on the relevant sub-committees or the main Board. The committee also conducts evaluations to assess the board's effectiveness, recommends appropriate actions to address any shortcomings, and suggests suitable training programmes to equip both the existing and new Board members.

Details of the Board members including their meeting attendance are as follows:

	Name	Current Board Appointment	Past Board Appointment	Occupation	Board Meeting Attendance
1	**Dr Thang Leng Leng**	President 27 Aug 2024	Committee Member since 9 Oct 1997	• Associate Professor of NUS • President of Council of Singapore Gerontological Society • Treasurer of Population Association Singapore • Board Member of Presbyterian community services • Board member of URA	6/6
2	**Mr Pan Chuan-Chih George**	Vice President 27 Aug 2024	• Vice President, since 25 Aug 2021 • Treasurer, 21 Aug 2018 • Secretary, 29 Sept 2020 • Committee Member since 26 Jul 2016	• Managing Director of 3GP Solutions Pte Ltd • Independent Director for listed company 2016 to 2020 • Held senior positions and directorships in multinational organisations for more than 20 years	3/6
3	**Mr Cheong Jun Ming Mervyn**	Secretary 27 Aug 2024	• Secretary, since 25 Aug 2021 • Committee Member since 21 Aug 2018	• Consultant of Advocatus Law LLP • Associate Professor (Practice) of NUS Law • Secretary of Eastwood Ria Residents' Network under PA • Board member of the Wrestling Federation of Singapore	3/6
4	**Mr Poh Boon Nee Bernie**	Treasurer 27 Aug 2024	• Treasurer, 6 Sept 2022 • Committee Member since 24 Aug 2017	• Former CEO of Allium Healthcare Holdings Pte Ltd • Former Chief Executive Officer of Mount Elizabeth Hospital, Singapore • Held leadership position in the healthcare sector for more than 20 years • Management Committee Member of Catholic High School	6/6
5	**Mr Ng Beow Hock**	Committee Member 27 Aug 2024 (Resigned in May 2025)	• Committee Member, 6 Sept 2022 • Treasurer, 29 Sept 2020 • Secretary, 21 Aug 2018	• Held directorships in many companies for more than 20 years	0/2
6	**Mr Tan Hoon Chiang**	Committee Member 27 Aug 2024	• Committee Member since 29 Sept 2020 • Vice President, 21 Aug 2018 • Committee member since 29 Apr 2008	• Former Chief Information Officer of National Institute of Education of NTU • Sound experience in ICT innovation and strategic planning and implementation • Years of experience in ICT System Integration over wide area of Government and private sector • Substantial regional exposure in multiple countries including providing National Consultant in ICT planning for the Kingdom of Bhutan • Former Head and Consultant of Singapore's first Disaster Recovery Center and centers in other regional area	4/6

	Name	Current Board Appointment	Past Board Appointment	Occupation	Board Meeting Attendance
7	**Mr Chong Shaw Cheng David**	Committee Member 27 Aug 2024	Committee Member since 21 Aug 2018	• CEO of Eastwin8 Pte Ltd & Eastwin Capital Pte Ltd. • Held leadership positions over 30 years in medium and large private and publicly listed companies as Chief Executive Officer, Executive Director, Financial Controller, Chief Financial Officer and Chief Operating Officer • Vast experience in international financial management, auditing, business development, internal control and corporate governance.	6/6
8	**Ms Lie Chin Chin**	Committee Member 27 Aug 2024	Committee Member since 21 Aug 2018	• Managing Director of Characterist LLC • More than 24 years of experience as a practising lawyer • Published a book "Instant Legal Protection for your Family" helping families to protect themselves legally and excel in their circumstances.	0/6
9	**Dr Lee Earn Yung Alexander**	Committee Member 27 Aug 2024	Committee Member since 29 Sept 2020	• Senior Lecturer of NUS • Director of NUHS Fund • Former Director of Prison Fellowship Singapore Limited • Active with social practice research	6/6
10	**Rev Tan Yan Ming**	Committee Member 27 Aug 2024	Newly elected on 27 Aug 2024	• Senior Pastor, God's Kingdom Bread Of Life Church • Speaker and mentor for couples in Marriage Preparation and Enrichment programmes at Fei Yue, with many years of dedicated service	4/6
11	**Dr Ang Shih Ling**	Committee Member Appointed at EOGM on 27 May 2025	Elected on 26 Aug 2025	• Principal Resident Physician of Tan Tock Seng Hospital	3/4

Sub-Committee Members

HR Committee			
1	**Dr Thang Leng Leng**	Chairman	The HR Committee is responsible to guide the human resource development strategy to ensure the organization has the right structure and capabilities to fulfill the Mission of Fei Yue.
2	**Mrs Seah Kheng Yeow**	Member	
3	**Mr Pan Chuan-Chih George**	Member	
4	**Mr Lee Chin Seng**	Member	
5	**Mr Chong Shaw Cheng David**	Member	
6	**Ms Dorothy Yiu**	Member	
7	**Mr Arthur Ling Koon Hwai**	Member	
8	**Mr Leng Chin Fai**	Member	
9	**Ms Lim Lay Muay Lynn**	Member	

Finance Committee			
1	**Mr Yek Nai Hui Roger**	Chairman	The Finance Committee is responsible to set out and review the accounting and financial policies and guidelines to be applied in the processing and recording of transactions for the organisation.
2	**Mr Lee See Kwang**	Member	
3	**Ms Ang Lee Lee**	Member	
4	**Mr Ng Beow Hock**	Member	
5	**Mr Poh Boon Nee Bernie**	Member	
6	**Mr Ling Koon Hwai Arthur**	Member	
7	**Mr Leng Chin Fai**	Member	

Investment Committee			
1	**Ms Lie Chin Chin**	Chairman	The Investment Committee is responsible to direct and monitor the investment of the assets of the charity for the sole interest of the beneficiaries.
2	**Mr Chong Shaw Cheng David**	Member	
3	**Mr Anthony Tse**	Member	
4	**Mr Ling Koon Hwai Arthur**	Member	
5	**Mr Leng Chin Fai**	Member	
6	**Ms Aw Lay Hoon**	Member	

Programme Committee			
1	**Dr Lee Earn Yung Alexander**	Chairman	The Programme Committee is responsible to review the social service landscape and evaluate risks and opportunities. The committee assessed the outcomes of existing programmes and oversee the development of the new programmes to ensure that they are in line with the vision, mission and objectives of the organisation.
2	**Dr Thang Leng Leng**	Chairman	
3	**Mr Lee See Kwang**	Member	
4	**Mr Poh Boon Nee Bernie**	Member	
5	**Mrs Seah Kheng Yeow**	Member	
6	**Dr Ang Shih Ling**	Member	
7	**Dr Lew Yii Jen**	Member	
8	**Mr Ling Koon Hwai Arthur**	Member	
9	**Mr Leng Chin Fai**	Member	
10	**Ms Tan Dunlin Joyz**	Memebr	
11	**Ms Lin Liping Iris**	Member	
12	**Ms Wong Yingli**	Member	
13	**Ms Lee Siang Ju**	Member	

Audit Committee			
1	**Mr Cheong Jun Ming Mervyn**	Chairman	The Audit Committee is responsible to facilitate the external and internal audit of the organisation for the Board to obtain independent information about the organisation's activities.
2	**Ms Lie Chin Chin**	Member	
3	**Mr Pan Chuan-Chih George**	Member	
4	**Mr Lee Chin Seng**	Member	
5	**Mr Anthony Tse**	Member	

Fundraising Committee			
1	**Mr Poh Boon Nee Bernie**	Chairman	The Fund-raising Committee is responsible to oversee the organisation's overall fund-raising needs and plan, ensuring ethical practices are in place, donors are acknowledged appropriately, and fund- raising efforts are cost-effective.
2	**Mr Pan Chuan-Chih George**	Member	
3	**Ms Lie Chin Chin**	Member	
4	**Mr Lee See Kwang**	Member	

Nomination Committee			
1	**Mr Chong Shaw Cheng David**	Chairman	The Nomination Committee is responsible to take the lead in succession planning and ensuring the Board has an appropriate balance of independent Board members and the needed diversity, expertise and connections to fulfil Fei Yue's objectives.
2	**Dr Thang Leng Leng**	Member	
3	**Mrs Seah Kheng Yeow**	Member	
4	**Mr Pan Chuan-Chih George**	Member	
5	**Mr Ling Koon Hwai Arthur**	Ex Officio	
6	**Mr Leng Chin Fai**	Ex Officio	

Pastoral Care Committee			
1	**Rev Tan Yan Ming**	Chairman	The Pastoral Care Committee is responsible to ensure that Fei Yue's missional intent and pastoral care ethos are upheld in a manner that supports clients, staff, and the wider community. It guides the organisation in embedding values-based care, emotional–spiritual support systems, and pastoral practices consistent with Fei Yue's mission.
2	**Mrs Seah Kheng Yeow**	Member	
3	**Dr Lee Earn Yung Alexander**	Member	
4	**Mr Arthur Ling**	Member	
5	**Mr Leng Chin Fai**	Member	

Senior Management Team

	Name	Appointment	Appointment
1	**Mr Ling Koon Hwai Arthur**	Chief Executive	1 July 2021 Appointed as SM on 1 July 2013
2	**Ms Lim Lay Muay Lynn**	Director	Appointed on 1 Jul 2003
3	**Ms Aw Lay Hoon**	Director	Appointed on 1 Jul 2007
4	**Ms Lin Liping Iris**	Director	Appointed on 1 Jul 2014
5	**Ms Tan Dunlin Joyz**	Director	Appointed on 1 Jul 2018
6	**Ms Wong Yingli**	Senior Deputy Director	Appointed on 1 Jul 2021
7	**Ms Yeo Hsuyin Marie**	Senior Deputy Director	Appointed on 1 Jul 2024
8	**Mr Tan Wee Teck Raymond**	Director	Appointed on 1 Jul 2025

Disclosure of Affiliation

FYCS is affiliated with Fei Yue Family Service Centre (FYFSC). Both agencies are led by the same Senior Management Team and share certain common Management Committee members. The names and positions of the members who are also on the FYFSC Management Committee are listed in the table below:

	Name	Appointment at FYFSC
1	**Mr Pan Chuan-Chih George**	Management Committee Member
2	**Mr Chong Shaw Cheng David**	Vice President
3	**Mr Tan Hoon Chiang**	Management Committee Member
4	**Rev Tan Yan Ming**	Management Committee Member
5	**Dr Ang Shih Ling**	Management Committee Member

Disclosure of Remuneration of Three Highest Paid Staff

The annual remuneration of the three highest-paid staff falls within this range:

Remuneration Band	Number of Staff
Between $100,000 to $200,000	0
Between $200,001 to $300,000	3

None of the above staff serve on the Board of Management of the agency.

The charity has no paid staff, who are close members of the family of the Chief Executive or Board members, who each receives total remuneration of more than $50,000 during the year.



Staff strength (As at 31 March 2026):

607
staff

Policies

1. **Conflict of Interest**
   Procurement of contracts for goods and services should be on an arm's length basis. All Board Members and FYCS staff are required to comply with FYCS's conflict of interest policy. There are documented procedures for Board Members and staff to declare actual or potential conflicts of interests on a yearly and need-to basis. Board Members abstain and do not participate in decision-making on matters where they have a conflict of interest.

2. **Reserve Policy**
   FYCS aims to maintain a reserve level of not more than two (2) years of annual operating expenditure. The primary purpose of the reserve policy is to safeguard the organisation's assets; to effectively and efficiently manage the usage of available resources towards supporting the organisation's principal and related activities, and ensuring long-term financial sustainability. The Management Committee shall review the reserves policy as and when required in consultation with the Finance Committee to ascertain the adequacy of the level of reserves.

3. **Whistleblowing Policy**
   FYCS is committed to a high standard of compliance with statutory and audit requirements, as well as financial and internal controls. In line with this commitment, FYCS's Whistle Blowing policy aims to promote responsible and safe whistle blowing by its employees without fear of adverse consequences such as discrimination, retaliation or harassment.

Governance Evaluation Checklist for the Financial Year Ended 31 March 2026

Fei Yue Community Services is in full compliance with the Charity Code of Governance, under the advanced tier.

S/N	Code Description	Code ID	Compliance
1	Clearly state the charitable purposes (For example, vision and mission, objectives, use of resources, activities, and so on) and include the objectives in the charity's governing instrument. Publish the stated charitable purposes on platforms (For example, Charity Portal, website, social media channels, and so on) that can be easily accessed by the public.	1.1	Yes
2	Develop and implement strategic plans to achieve the stated charitable purposes.	1.2	Yes
3	Have the Board review the charity's strategic plans regularly to ensure that the charity is achieving its charitable purposes, and monitor, evaluate and report the outcome and impact of its activities.	1.3	Yes
4	Document the plan for building the capacity and capability of the charity and ensure that the Board monitors the progress of this plan. "Capacity" refers to a charity's infrastructure and operational resources while "capability" refers to its expertise, skills and knowledge.	1.4	Yes
5	The Board and Management are collectively responsible for achieving the charity's charitable purposes. The roles and responsibilities of the Board and Management should be clear and distinct.	2.1	Yes
6	The Board and Management should be inducted and undergo training, where necessary, and their performance reviewed regularly to ensure their effectiveness.	2.2	Yes
7	Document the terms of reference for the Board and each of its committees. The Board should have committees (or designated Board member(s)) to oversee the following areas*, where relevant to the charity: a. Audit b. Finance * Other areas include Programmes and Services, Fund-raising, Appointment/ Nomination, Human Resource, and Investment.	2.3	Yes
8	Ensure the Board is diverse and of an appropriate size, and has a good mix of skills, knowledge, and experience. All Board members should exercise independent judgement and act in the best interest of the charity.	2.4	Yes
9	Develop proper processes for leadership renewal. This includes establishing a term limit for each Board member. All Board members must submit themselves for re-nomination and re appointment, at least once every three years.	2.5	Yes
10	Develop proper processes for leadership renewal. This includes establishing a term limit for the Treasurer (or equivalent position). For Treasurer (or equivalent position) only: a. The maximum term limit for the Treasurer (or equivalent position like a Finance Committee Chairman, or key person on the Board responsible for overseeing the finances of the charity) should be four consecutive years. If there is no Board member who oversee the finances, the Chairman will take on the role. i. After meeting the maximum term limit for the Treasurer, a Board member's re-appointment to the position of Treasurer (or an equivalent position may be considered after at least a two-year break. ii. Should the Treasurer leave the position for less than two years, and when he/she is being re-appointed, the Treasurer's years of service would continue from the time he/she stepped down as Treasurer.	2.6	Yes

S/N	Code Description	Code ID	Compliance
11	Ensure the Board has suitable qualifications and experience, understands its duties clearly, and performs well. a. No staff should chair the Board and staff should not comprise more than one-third of the Board.	2.7	Yes
12	Ensure the Management has suitable qualifications and experience, understands its duties clearly, and performs well. a. Staff must provide the Board with complete and timely information and should not vote or participate in the Board's decision-making.	2.8	Yes
13	The term limit for all Board members should be set at 10 consecutive years or less. Re-appointment to the Board can be considered after at least a two-year break. For all Board members: a. Should the Board member leave the Board for less than two years, and when he/she is being re-appointed, the Board member's years of service would continue from the time he/she left the Board. b. Should the charity consider it necessary to retain a particular Board member (with or without office bearers' positions) beyond the maximum term limit of 10 consecutive years, the extension should be deliberated and approved at the general meeting where the Board member is being re-appointed or re-elected to serve for the charity's term of service. (For example, a charity with a two-year term of service would conduct its election once every two years at its general meeting). c. The charity should disclose the reasons for retaining any Board member who has served on the Board for more than 10 consecutive years, as well as its succession plan, in its annual report.	2.9a 2.9b 2.9c	Yes
14	For Treasurer (or equivalent position) only: d. A Board member holding the Treasurer position (or equivalent position like a Finance Committee Chairman or key person on the Board responsible for overseeing the finances of the charity) must step down from the Treasurer or equivalent position after a maximum of four consecutive years. i. The Board member may continue to serve in other positions on the Board (exceptthe Assistant Treasurer position or equivalent), not beyond the overall term limit of 10 consecutive years, unless the extension was deliberated and approved at the general meeting - refer to 2.9.b.	2.9d	Yes
15	Conduct appropriate background checks on the members of the Board and Management to ensure they are suited to work at the charity.	3.1	Yes
16	Document the processes for the Board and Management to declare actual or potential conflicts of interest, and the measures to deal with these conflicts of interest when they arise. a. A Board member with a conflict of interest in the matter(s) discussed should recuse himself/ herself from the meeting and should not vote or take part in the decision-making during the meeting.	3.2	Yes
17	Ensure that no Board member is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes
18	Ensure that no staff is involved in setting his/her own remuneration directly or indirectly.	3.3	Yes

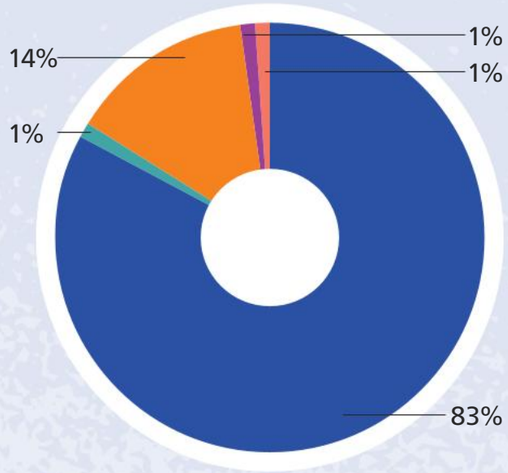
S/N	Code Description	Code ID	Compliance
19	Establish a Code of Conduct that reflects the charity's values and ethics and ensure that the Code of Conduct is applied appropriately.	3.4	Yes
20	Take into consideration the ESG factors when conducting the charity's activities.	3.5	Yes
21	Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives. a. Ensure the Board approves the annual budget for the charity's plans and regularly reviews and monitors its income and expenditures (For example, financial assistance, matching grants, donations by board members to the charity, funding, staff costs and so on).	4.1a	Yes
22	Implement and regularly review key policies and procedures to ensure that they continue to support the charity's objectives. b. Implement appropriate internal controls to manage and monitor the charity's funds and resources. This includes key processes such as: i. Revenue and receipting policies and procedures; ii. Procurement and payment policies and procedures; and iii. System for the delegation of authority and limits of approval.	4.1b	Yes
23	Seek the Board's approval for any loans, donations, grants, or financial assistance provided by the charity which are not part of the core charitable programmes listed in its policy. (For example, loans to employees/subsidiaries, grants or financial assistance to business entities).	4.2	Yes
24	Regularly identify and review the key risks that the charity is exposed to and refer to the charity's processes to manage these risks.	4.3	Yes
25	Set internal policies for the charity on the following areas and regularly review them: a. Anti-Money Laundering and Countering the Financing ofTerrorism (AML/CFT); b. Board strategies, functions, and responsibilities; c. Employment practices; d. Volunteer Management*; e. Finances; f. Information Technology (IT) including data privacy management and cyber-security; g. Investment (obtain advice from qualified professional advisors if this is deemed necessary by the Board); h. Service or quality standards; and i. Other key areas such as fund-raising and data protection.	4.4	Yes
26	The charity's audit committee or equivalent should be confident that the charity's operational policies and procedures (including IT processes) are effective in managing the key risks of the charity.	4.5	Yes
27	The charity should also measure the impact of its activities, review external risk factors and their likelihood of occurrence, and respond to key risks for the sustainability of the charity.	4.6	Yes
28	Disclose or submit the necessary documents (such as Annual Report, Financial Statements, GEC, and so on) in accordance with the requirements of the Charities Act, its Regulations, and other frameworks (For example, Charity Transparency Framework and so onl.	5.1	Yes
29	Generally, Board members should not receive remuneration for their services to the Board. Where the charity's governing instrument expressly permits remuneration or benefits to the Board members for their services, the charity should provide reasons for allowing remuneration or benefits and disclose in its annual report the exact remuneration and benefits received by each Board member.	5.2	Yes
30	The charity should disclose the following in its annual report a. Number of Board meetings in the year; and b. Each Board member's attendance	5.3	Yes
31	The charity should disclose in its annual report the total annual remuneration (including any remuneration received in the charity's subsidiaries) for each of its three highest-paid staff, who each receives remuneration exceeding $100,000, in incremental bands of $100,000. Should any of the three highest-paid staff serve on the Board of the charity, this should also be disclosed. If none of its staff receives more than $100,000 in annual remuneration each, the charity should disclose this fact.	5.4	Yes
32	The charity should disclose in its annual report the number of paid staff who are close members of the family of the Executive Head or Board members, and whose remuneration exceeds $50,000 during the year. The annual remuneration of such staff should be listed in incremental bands of $100,000. If none of its staff is a close member of the family of the Executive Head or Board members and receives more than $50,000 in annual remuneration, the charity should disclose this fact.	5.5	Yes
33	Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively. a. Record relevant discussions, dissenting views and decisions in the minutes of general and Board meetings. Circulate the minutes of these meetings to the Board as soon as practicable.	5.6a	Yes
34	Implement clear reporting structures so that the Board, Management, and staff can access all relevant information, advice, and resources to conduct their roles effectively. b. The Board meetings should have an appropriate quorum of at least half of the Board, if a quorum is not stated in the charity's governing instrument.	5.6b	Yes
35	Implement a whistle-blowing policy for any person to raise concerns about possible wrongdoings within the charity and ensure such concerns are independently investigated and follow-up action taken as appropriate.	5.7	Yes
36	Develop and implement strategies for regular communication with the charity's stakeholders and the public (For example, focus on the charity's branding and overall message, raise awareness of its cause to maintain or increase public support, show appreciation to supporters, and so on).	6.1	Yes
37	Listen to the views of the charity's stakeholders and the public and respond constructively.	6.2	Yes
38	Implement a media communication policy to help the Board and Management build positive relationships with the media and the public.	6.3	Yes

Summary of Financial Performance

Income & Expenditure

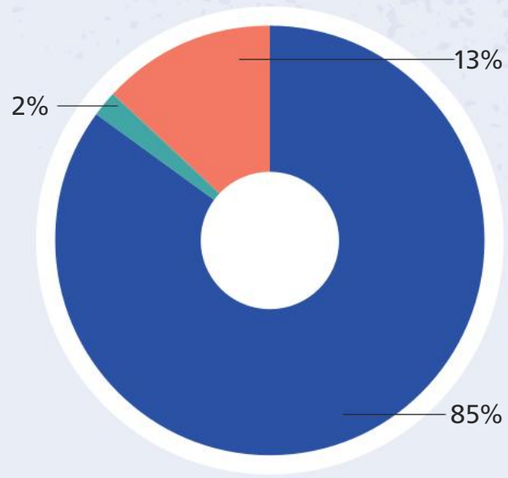
Total Income (S$)

	Per FS
Funding from Government	49,036,187
Donations	306,435
Programme Income	8,451,362
Other Grants	679,168
Other Income	851,270
	59,324,422



Total Expenditure (S$)

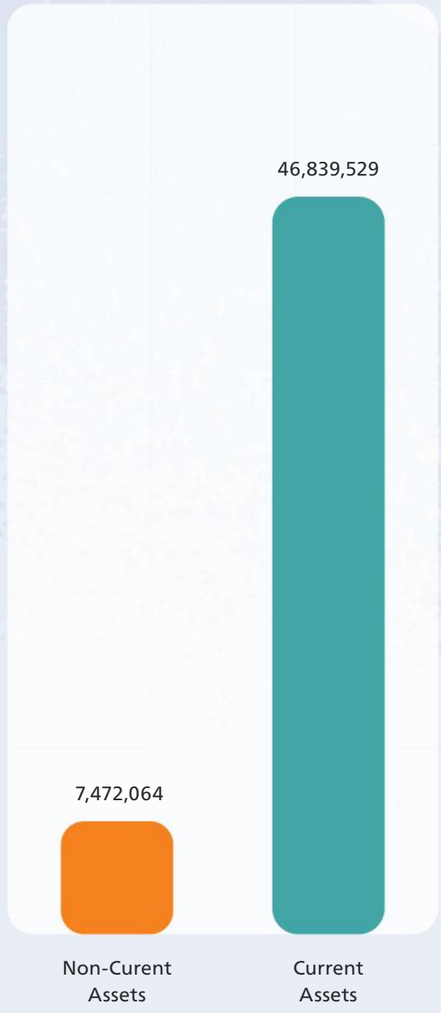
	Per FS
Manpower Related Expenditure	47,897,202
Depreciation	1,007,634
Other Operating Expenditure	7,217,017
	56,121,853



Balance Sheet

Total Assets (S$)

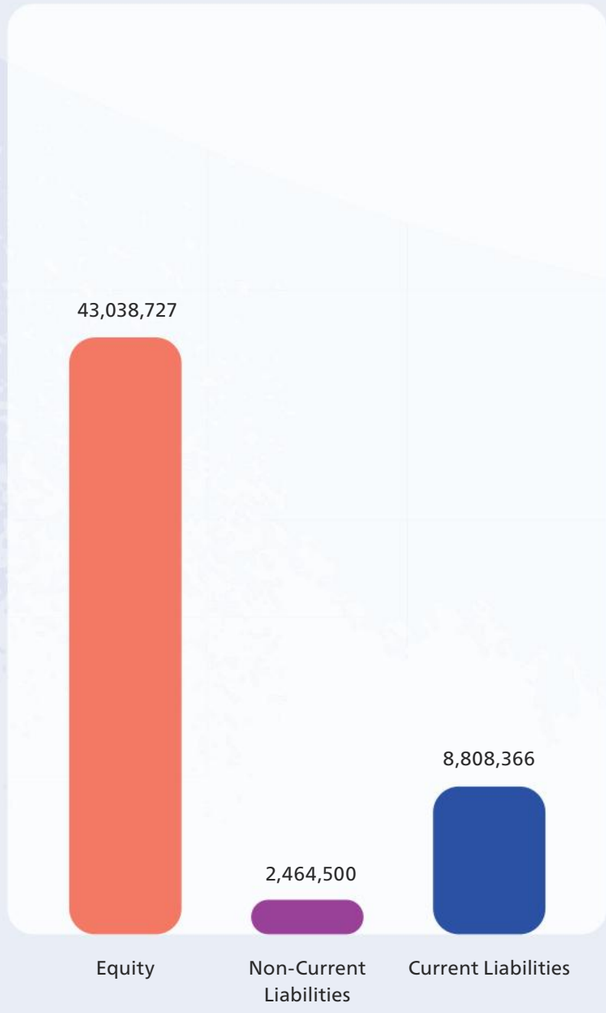
54,311,593



Funds and Liabilities

Total Equity and Liabilities (S$)

54,311,593



Locations

North

Fei Yue Active Ageing Centre (Buangkok Green)
Blk 582A Buangkok Green #02-540
Singapore 531582
Tel: 6914 2166

Fei Yue Active Ageing Centre (Hougang)
Fei Yue Care @ Community (Hougang)
Blk 174A Hougang Avenue 1 #01-1505
Singapore 531174
Tel: 6538 0234

Fei Yue Active Ageing Centre (Hougang Dewcourt)
Blk 376C Hougang Street 32 #01-32
Singapore 533376
Tel: 6202 4699

Fei Yue Active Ageing Centre (Serangoon)
Blk 223A Serangoon Ave 4 #01-217
Singapore 551223
Tel: 6345 6567

Fei Yue Community Services (CARES@ Woodlands)
1 Woodlands St 12
Woodlands Police Division HQ
Singapore 738622
Tel: 6364 7481 / 6364 1147

Fei Yue Community Services (SMC @ Anchorvale)
31 Anchorvale Road Singapore
Sengkang Methodist Church
Singapore 545056
Tel: 6011 7650

Fei Yue EIPIC (Upper Thomson)
600 Upper Thomson Road Blk D #01-31
Singapore 574421
Tel: 6771 9600

Fei Yue EIPIC (Wellington Circle)
Blk 508 Wellington Circle #01-01
Singapore 750508
Tel: 6431 0400

East

Family Resource Centre (Changi)
Prison Link Centre (Changi)
990 Upper Changi Road North Level 2
Singapore 506968
Tel: 6546 7460 / 9665 2993

Fei Yue Community Services (CARES@ Bedok)
30 Bedok North Road
Bedok Police Division HQ
Singapore 469676
Tel: 6246 6953 / 6246 6951

Fei Yue Community Services (Tampines)
Blk 316 Tampines Street 33 #01-186
Singapore 520316
Tel: 6588 7838 / 6588 7837

Project 180 @ Simei (Youth Services) / Family Resource Centre (Simei)
Blk 145 Simei St 2 #01-06
Singapore 520145
Tel: 6422 1599

West

Fei Yue Active Ageing Centre (Brickland)
Blk 809A Choa Chu Kang Ave 1 #01-628
Singapore 681809
Tel: 6950 6322

Fei Yue Active Ageing Centre (Bukit Batok @ 288D)
Blk 288D Bukit Batok St 25 #01-40
Singapore 653288
Tel: 63711124

Fei Yue Active Ageing Centre (Chua Chu Kang)
Blk 206 Choa Chu Kang Central #01-28
Singapore 680206
Tel: 6027 2458 / 6351 9557 (Office)

Fei Yue Active Ageing Centre (Fajar)
Blk 403 Fajar Road #01-239
Singapore 670403
Tel: 8811 8703 / 6762 2779

Fei Yue Active Ageing Centre (Limbang)
Blk 536 Choa Chu Kang Street 51 #01-142
Singapore 680536
Tel: 6659 0616

Fei Yue Active Ageing Centre (Limbang Green)
Blk 574 Choa Chu Kang Street 52 #01-296
Singapore 680574
Tel: 6661 9499

Fei Yue Active Ageing Centre (Senja)
Blk 634B Senja Road #02-227
Singapore 672634
Tel: 6351 9555

Fei Yue Active Ageing Centre (Sunshine Court)
Blk 476C Choa Chu Kang Avenue 5 #01-43
Singapore 683476
Tel: 6334 0180

Fei Yue Active Ageing Centre (Teck Whye @ 165A)
Fei Yue Care @ Community (CCK)
Blk 165A Teck Whye Cresent #01-331
Singapore 681165
Tel: 6380 9155

Fei Yue Active Ageing Centre (Teck Whye @ 9)
Blk 9 Teck Whye Lane #01-268
Singapore 680009
Tel: 6893 6606

Fei Yue Community Services (Fei Yue Thrive)
Blk 11 Teck Whye Lane #01-222
Singapore 680011
Tel: 6769 6981

Fei Yue Community Services Strengthening Families Division
Blk 281 Choa Chu Kang Ave 3 #01-348
Singapore 680281
Tel: 6235 5229

Fei Yue Community Services Strengthening Families Division
Blk 285 Choa Chu Kang Ave 3 #01-302
Singapore 680281
Tel: 6769 0430

Fei Yue EIPIC (Bukit Batok)
Blk 102 Bukit Batok West Ave 6 #01-80
Singapore 650102
Tel: 6250 7104

Blk 103 Bukit Batok Central #01-237
Singapore 650103

Fei Yue EIPIC (Jurong East)
Blk 101 Jurong East St 13 #01-170/188
Singapore 600101
Tel: 6681 0500

Fei Yue KidSTART
Blk 223A Jurong East Street 21 #01-851
Singapore 601223

Heart@ Fei Yue (Choa Chu Kang)
KidSTART & Families for Life @ Community
Blk 421 Choa Chu Kang Ave 4 #01-218
Singapore 680421
Tel: 6485 8718 (KidSTART)

Project 180 @ Bukit Batok (Youth Services / Integrated Service Provider)
Blk 186 Bukit Batok West Ave 6 #01-181
Singapore 650186
Tel: 6331 9100

Central

Ark Allied Health & Counselling Services
190 Clemenceau Ave #05-11/12
Singapore Shopping Centre
Singapore 239924
Tel: 9010 7329

Academy Of Human Development Pte Ltd
43 Middle Road #03-00
Boon Sing Building
Singapore 188952
Telephone: 6425 2422

Fei Yue Community Services (CARES@Cantonment)
391 New Bridge Rd
Police Cantonment Complex
Singapore 088762
Tel: 6557 5232 / 6557 6533

Fei Yue Community Services (River Valley)
491B River Valley Road #04-04A
Valley Point
Singapore 248373
Tel: 6734 1401

Fei Yue Community Services (Tiong Bahru)
298 Tiong Bahru Road #10-02
Tiong Bahru Central Plaza
Singapore 168730
Tel: 9685 4812

JiaYou @ Chinatown Point
133 New Bridge Road #04-01 to #04-11
Chinatown Point
Singapore 059413
Tel: 8343 3224

