



FEI YUE COMMUNITY SERVICES

Annual Report 2014/15

To effect life transformation through the
provision of quality social services.

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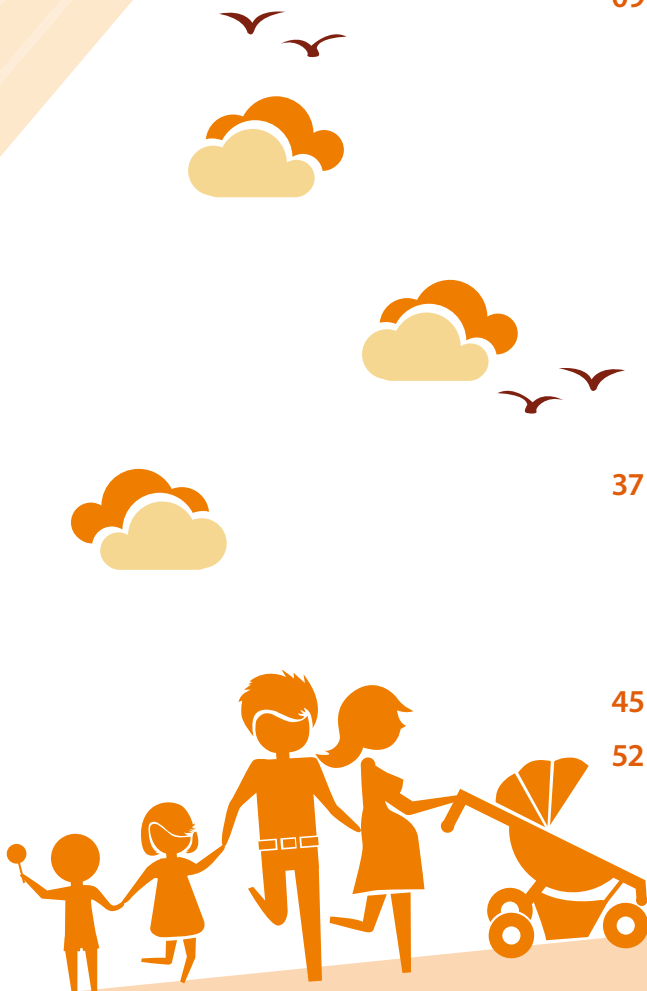
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About Us

Fei Yue Community Services is a non-profit voluntary welfare organization established in 1996, with a mission to effect life transformation through the provision of quality social services. We are committed to serving and reaching out to the needy in Singapore through our diverse services and programmes. We believe in promoting social development among all ages, seek to inculcate the spirit of volunteerism in the community, and advocate strong family ties in the society. Our services and programmes, which are varied and cater to the needs of different client populations, include counselling, adoption, family life education, early intervention programmes for infants and children, and services for youths, elderly, inmates and their families.

MISSION:

To effect life transformation through the provision of quality social services.

VISION:

To be an excellent social service organization.

VALUES

- 1. Integrity – Walk the Talk**
- 2. Teamwork – Walk Together**
- 3. Innovative & Learning – Work Creatively and Learn Continuously**
- 4. Thoughtfulness – Work Considerately**

Charity Status

IPC Registration No. : 000200

Charity Registration No. : 01364

ROS Registration No. : 148/1996WEL

UEN : S96SS0134G

Registered Address : Blk 185 Bukit Batok West Ave 6 #01-187 Singapore 650185

BOARD OF MANAGEMENT

President

Mr. John Ang

Vice President

Mr. Tan Hoon Chiang

Honorary Secretary

Mr. Lee See Kwang

Honorary Treasurer

Mr. Yek Nai Hui, Roger

Committee Member

Dr. Thang Leng Leng

SENIOR MANAGEMENT

Executive Director

Mr. Leng Chin Fai

Director

Ms. Lim Lay Muay, Lynn

Deputy Director

Mr. Ling Koon Hwai, Arthur

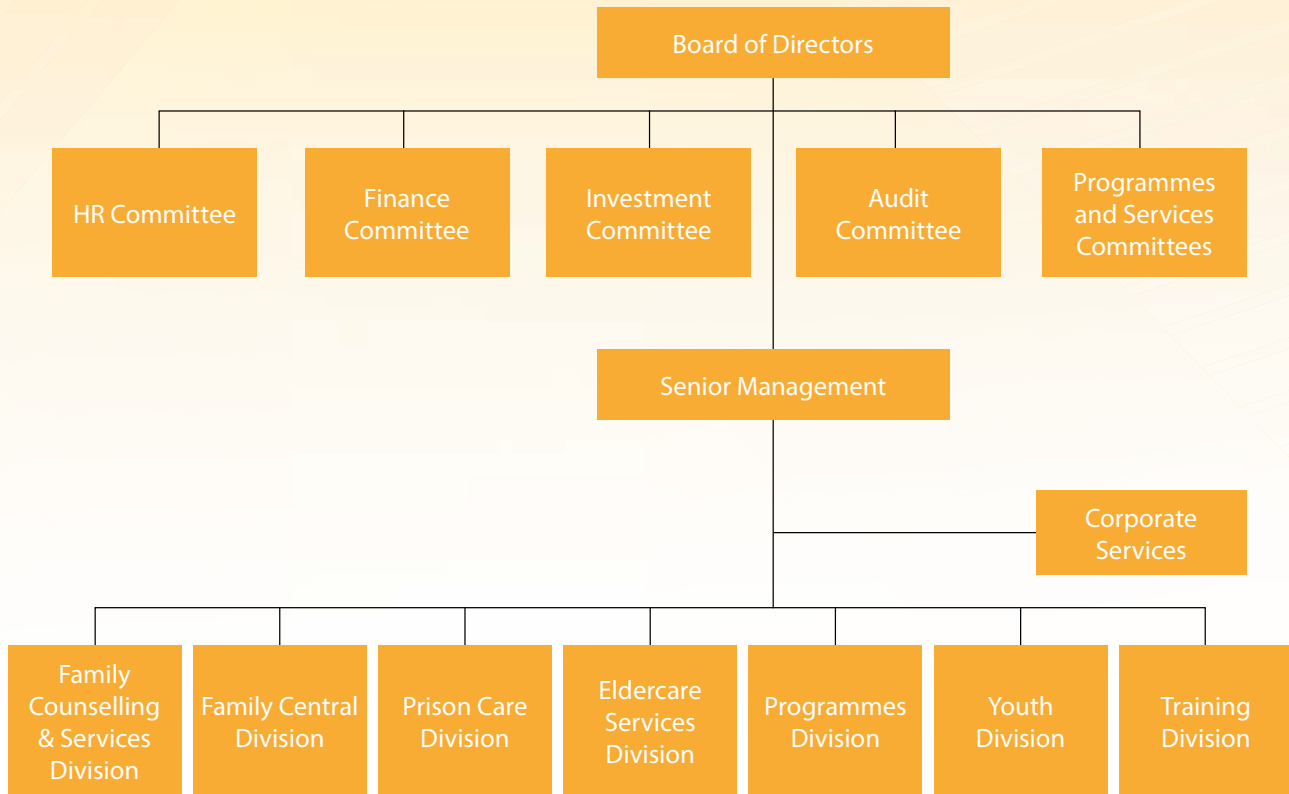
Senior Assistant Director

Ms. Aw Lay Hoon

Assistant Director

Ms. Iris Lin

ORGANISATION STRUCTURE



Staff strength (As at 31 March 2015): 151

Annual remuneration of three highest paid staff:

Less \$50,000 = 0

\$50,001 - \$100,000 = 1

Above \$100,000 = 2

President's Message



When we look at society as a whole and think about how we can make the greatest impact with regards to social issues, it is easy to focus on the needs of the majority. This could perhaps be due to our ingrained tendency of wanting to be efficient and effective in our use of resources, which is sometimes helpful, and yet may cause us to neglect the needs of the minorities among us. Sometimes, we may be more inclined to help those who are more similar to us as well – but this narrow worldview cannot continue to stand in a society that is becoming more and more diverse.

I am glad that Fei Yue has been blessed with new projects that are attuned to hearing the needs of the minorities among us in the year 2014/15. In November 2014, we were awarded the Transnational Marriage Centre Project, where transnational couples are brought through marriage preparation and support programmes, which anticipate how the difficulties faced in marriage may be amplified by the differences in culture and beliefs of the couple. We were also appointed as Cluster Operator for two Senior Group Homes, which serves seniors with no or low family support, and enables them to continue living within the community despite their frailty. Both these projects look into the important unmet socio-emotional need for integration into a community, which can be easily overlooked.

To impart useful knowledge and skills for the benefit of the public, we took part in three conferences this year. In August 2014, we held our first Decade Conference to celebrate our New Media Department's decade of service by addressing current issues on cyberwellness, and launched 5moremins.sg as a resource for professionals working among youths with problematic internet use. We also held our 4th Palliative Care Seminar to equip the public and professionals with effective skills of communication with patients facing death, and were honoured to once again be a part of the Marriage Convention 2015 organised by Families for Life.

2014/15 also saw the expansion of Fei Yue's services. In November, our 3rd Youth Go! team also began their work in the South-West District, allowing us to reach more at-risk youths. In addition, our Adoption Department started a new child-matching service, to work with local birth mothers considering placing their child for adoption, and prospective adoptive parents.

We can only give glory to God, who has seen us through this year and provided for every one of our needs in His own timing and ways. As we look ahead in anticipation of the work set out before us, may He grant us grace to keep depending on Him, because only in Him are we strong and able to sustain our love for helping those in need!

A handwritten signature in black ink, appearing to read 'John Ang', with a long horizontal stroke extending to the right.

Mr John Ang

President

Calendar of Events

July 2014

- Fei Yue's 4th Palliative Care Seminar

August 2014

- 1st Decade Conference and Launch of 5moremins.sg Resource

September 2014

- 2nd Water Soccer event organised by Youth Go! at Jalan Kukoh
- 1st Corporate-wide Staff Community Project

October 2014

- Golden Age College Graduation
- Appointed as Cluster (Anchor) Operator for two zones: Choa Chu Kang & Hougang/Serangoon

November 2014

- Invited by Ministry of Social and Family Development to represent Singapore in the 9th ASEAN NO-NGO Forum at Laos

December 2014

- 3rd Youth Go! Team at South West
- Transnational Support Programme began operations

January 2015

- New Corporate Services Division office

March 2015

- Bubble Soccer event organised by Youth Go!
- Partnered Families for Life for Marriage Convention 2015: "Growing Together. Staying Together."
- Annual Volunteer and Donor Appreciation Lunch

Summary of Beneficiaries

Services	No. of Beneficiaries
1) Family Counselling & Services Division <ul style="list-style-type: none"> Adoption Resource Centre 	629
2) Family Central Division <ul style="list-style-type: none"> Programmes in the Community Programmes in Schools Programmes for Seniors Transnational Support Services 	8,920 11,706 10,750 612
3) Prison Care Services Division <ul style="list-style-type: none"> Counselling Information and Referral Family Programmes Rekindle Project Family Orientation Rebuilding Life 	63 731 3,001 72 110 2,162
4) Eldercare Services Division <ul style="list-style-type: none"> Senior Activity Centre (Teck Whye) Special Programmes <ul style="list-style-type: none"> - Palliative Care - Project Revive 	146 1,086 98
5) Programme Division <ul style="list-style-type: none"> Early Intervention Programmes for Infants and Children Research and Development 	1,558 NA
6) Youth Division <ul style="list-style-type: none"> Rehabilitation New Media Youth Go! eGen Youth Development 	182 308 4,721 10,101 27,538
7) Training Division <ul style="list-style-type: none"> Academy of Human Development 	1,218
Total	85,712

Our Programmes & Services



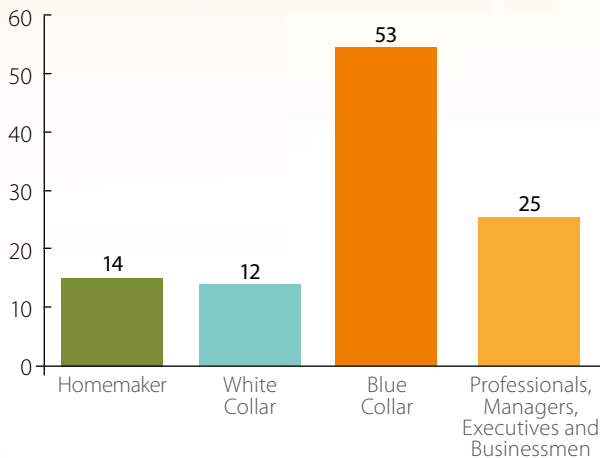
Adoption Services

Adoption has become another option for family formation for many couples and individuals. To meet the needs of infants and children placed for adoption, Fei Yue Community Services Adoption Resource Centre (ARC) assesses couples and equips them with the ability to provide a caring home for these infants and children.

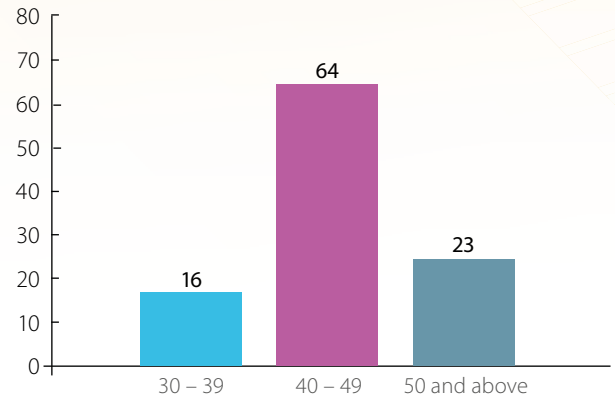
ARC carried out 53 adoption cases in the last financial year, which comprised 50 Home Study Reports (HSR) and 3 Home Study Supervision Reports (HSSR). Out of the 53 HSRs, 51 were couples and two were single applicants. 49 of the 51 cases received positive recommendations. In addition, there were nine applications for People's Republic of China (PRC) related child and step-child adoptions.

The profiles of the adoptive parents are as follows:

Occupation



Age



In November 2014, we successfully started a new Child-Matching service. We worked with birth mothers who were considering placing their child for adoption, and shared with them about the adoption process in Singapore. We then matched the babies with prospective adoptive parents and provided support to both the birth family and adoptive family during the pregnancy process, especially during and just after delivery. In November and December 2014, we publicised this service to all Family Services Centres and organisations that provide assistance for unplanned pregnancies.

Adoption Talks & Workshops

ARC conducted 14 talks; the topics included “Disclosing Adoption to Your Child” and “Preparing to adopt a child”. The talks were conducted monthly in both English and Mandarin by Adoption staff and various veteran speakers who were experienced counsellors or family life educators. In the last financial year, we reached out to 509 prospective adoptive parents, and received positive feedback from the participants. The rating for overall helpfulness was 94% and the recommendation rate was 88%.

Family Central

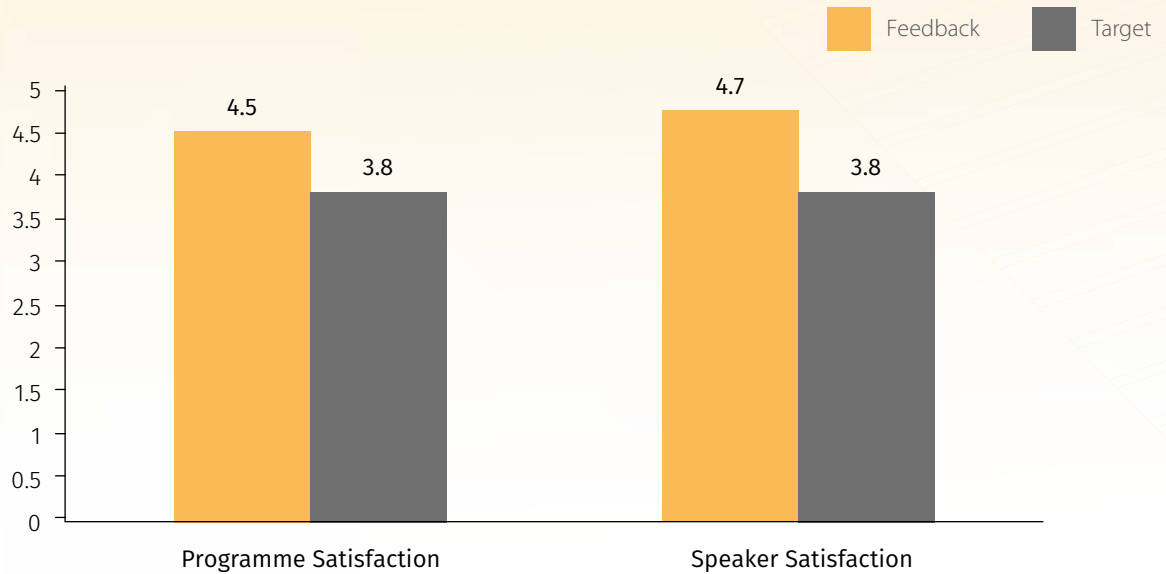
Family is the central point of our lives. However, strong families do not come into being or happen by chance. Our aim in Family Central is to build strong families by equipping and supporting individuals to function optimally in their personal and family lives. Our gamut of family life education programmes covers personal effectiveness, work-life harmony, parenting, marriage and mental and social wellness for seniors. This year, we had the great privilege of bringing our programmes beyond the shores of Singapore to Johor Bahru. Locally, we also received regular invitations to share family life skills and knowledge with people from all walks of life via platforms such as schools, workplaces and in the community at large.

This year, we partnered 40 corporations and conducted 134 talks, benefitting 5061 staff and their families.



Talks conducted at Institute of Singapore Chartered Accountants (ISCA) and Singapore Armed Forces

Participants' Feedback



"Speaker was really funny. A lot of real-life examples that participants can use. Thumbs up!"

"Very engaging speaker who speaks from her heart and from experience. Appreciate that she encourages her audience to start from a small, focused change (as opposed to a radical change that may not last). Easy-to-remember concepts (V of love, photoframe). This was a very good talk!"

Programmes for the Community

学一学，做个超级父母

Parents learnt various strategies of bonding and connecting with their children, as well as the importance of taking care of themselves in the midst of parenting challenges

"Thankful for the speaker and has learnt another level of teenage problems. Hope to follow speaker's example and apply on my children."



Happy Family Programme

The Happy Family Programme equipped and empowered 278 low-income families with knowledge and skills to build happier and healthier families through family bonding activities this year.



Marriage Convention 2015

With the theme “Growing Together. Staying Together.”, Marriage Convention 2015 reaffirmed that the journey of marriage requires continual commitment and effort from both spouses in order to be sustained. 600 individuals benefitted from the practical tips and knowledge shared by the various speakers.



Photo credits: Families for Life

Marriage Preparation & Enrichment Workshops

Marriage Preparation Courses were conducted every month, and we introduced new complimentary workshops for couples, namely Ordinary Couple, Extraordinary Wealth (Financial Management), and The First Dance.



“The course was very helpful as it provides me with insights on how couples can communicate better, helping us to improve our relationship. I love the last part where both individuals declare their love!”

“The programme was very engaging and interactive. I really appreciate our mentors. They were very patient, actively listening to us as we shared and fun loving too!”

Programmes in Schools

The quality of family life can be enhanced by making family education resources easily available to parents and students through the provision of family life education programmes in schools. With the support of the Ministry of Social and Family Development (MSF), the FamilyMatters@School programme equips parents and young adults with skills to nurture positive family relationships. This year, a total of 419 workshops were conducted, reaching 9670 individuals. 99% of the participants found the programmes to be helpful.



*"Very insightful and heartwarming sharing. Definitely highly recommended.
What I learnt today, the analogy of 'growing fish needs a bigger tank'! Very encouraging."*

"Very clear speaker, able to bring across message as well as participation in participants."

Public Education for Seniors

Fei Yue believes that an active lifestyle can prolong seniors' ability to live independently, extend their participation in the labour force and in the community, help manage chronic illnesses and prevent poor health. With that in mind, different learning programmes have been organised for the seniors since 2008 in order to maximize their quality of life and well-being, keep them active, and in turn, allow them to be active contributors in their families and communities. This year, 10,750 participants attended our various senior education programmes.

Intergenerational Learning Programme

The Intergenerational Learning Programme (ILP), initiated by the Council for Third Age, aims to encourage intergenerational bonding by matching youths and seniors in a group learning environment. Through practical lessons, seniors acquire new knowledge while youths share theirs and gain the opportunity for character building in the process. This year, 1264 seniors and students participated in the programme.



"Students are patient and helpful towards us."

"It's fun to teach the seniors."

Active Ageing Academy

Active Ageing Academy (AAA) was set up in 2008 to cater to Mandarin-speaking seniors wishing to attain basic counselling skills and knowledge of third age wellness. In recent months, the academy expanded to offer intermediate level certificates in counselling, successful ageing, and electives such as basic psychology and traditional Chinese medicine. 342 seniors registered for certification courses this year, and the overwhelmingly positive response received may indicate that Mandarin-speaking seniors in Singapore have begun to view ageing differently, and are now more motivated to step out of their house to seek opportunities for lifelong learning and to expand their personal social network.



Golden Age College

Funded by the Council for Third Age (C3A), Golden Age College (GAC) is the first in Singapore to introduce a certification programme for English-speaking seniors who wish to acquire new skills and knowledge related to social service and personal development. Fei Yue Community Services seeks to provide appropriate learning opportunities for older people of minority groups such as Malays, Indians and Eurasians, so that there is lifelong learning for all. This year, 239 seniors graduated from the college.

GAC has noticed a growing interest in arts among seniors. The college has successfully introduced a basic art module, Art & Drawing Module to Inspire and Rejuvenate Elderly (ADMIRE), as well intermediate courses to provide seniors with more opportunities to engage in different art experiences.



“I’m Senior & I’m Loving It”

“I’m Senior & I’m Loving It” is a Practical Social Gerontology (PSG) programme initiated by the Council for Third Age (C3A). Participants attending the programme gain a better understanding of active ageing topics and related issues, and are equipped to make lifestyle choices to achieve active ageing amidst the challenging landscape facing families and society. 1323 seniors completed the programme this year, and the programme was well received by the community, private and government agencies.



Kopi and Toast

The Active Interest Buddy initiative, better known as “Kopi & Toast”, is a new initiative piloted by the Council for Third Age (C3A) with the help of Fei Yue Community Services. Active seniors help and encourage less active seniors to begin adopting an active lifestyle, easing the transition into the Third Age and promoting “successful ageing”. The six-month programme aims to provide a fulfilling experience for both the Kopi (an active senior) and the Toast (the less active senior). 89 seniors completed the programme which was well received by the community.



“More positive outlook of life. Be more happy, willing to learn new things”

“The programme widen my knowledge as where I can learn things and where I can volunteer anytime if I can.”

Transnational Support Services

Getting married is always an exciting journey in which two families are joined through the union of two people. Since 1 December 2014, MSF has introduced new marriage programmes for all Singaporean-Foreigner couples. Couples are strongly encouraged to attend these programmes in order to address cross-cultural issues between them, to help the foreign spouse better adjust and integrate into society, and link couples to available community resources.

Marriage Preparation Programme (MPP)

Held at the Registry of Marriage, the Marriage Preparation Programme introduces Transnational Couples to some of the fundamental cross-cultural issues that may be of concern in the long term as they journey as a married couple. The topics include roles and responsibilities of the couple, communication styles, managing conflicts and relations with in-laws. 244 couples participated in the programme, and rated the programme 4.6 out of 5 for being effective in preparing them for marriage.

"Very useful and gives time to think about known facts."

"This programme allows us to open up ourself and understand that we are not the only couple going through this."

Marriage Support Programme (MSP)

This one-day programme helps to enhance the couples' understanding of cross-cultural issues, introduces useful Singaporean terms and phrases for daily living, as well as the community resources available to the foreign spouses. The Marriage Support Programme also raises couples' awareness of issues such as financial budgeting and injecting fun into their relationships. Local spouses rated the programme 4.5 out of 5 for helping them help their spouse to adjust to living in Singapore.



"Was very encouraging and knowledgeable and recommend to every couple to take this programme."

"A programme which makes us learn all the good and bad for marrying and improvements from our marriage start."

Friendship Programme

After couples complete the MPP and MSP, there are invited to continue with Fei Yue as a participant under the Friendship Programme. The aim of the programme is to provide continued support to these couples through their participation in two different programme elements:

Social-Based Activities

Social-Based Activities take place during the three major racial holidays (Chinese New Year, Hari Raya Puasa and Deepavali) to help introduce couples to how Singaporeans celebrate them here. This helps to familiarise the foreign spouses with the practices during the holidays, as they may encounter neighbours who are of different races as well.

The other national holiday introduced to couples is National Day. We hope to introduce the national pride of Singaporeans during our nation's birthday, and encourage local spouses to involve their foreign spouses in the activities to help in their integration.



Kopi-Teh & Us

Kopi-Teh & Us is a short tea-time workshop activity that covers specific topics that may be of interest to the participants. Topics include maintaining one's marriage, Singaporean slang and terms, pre-family planning and sexual intimacy. The workshop is meant to be an informal, casual session, where couples are engaged in activities rather than a classroom lecture. This allows them to ask questions about their relationship which are related to the topic of the workshop.

Prison Care Services

Family Resource Centre

Fei Yue Community Services' Prison Care Division is one of the main service providers for the Singapore Prison Service (SPS), operating the Family Resource Centre (FRC) located at Prison Link Changi Centre (PLCC) since its inception in 2006. The FRC provides Information & Referral (I&R) and Casework Management Services to inmates' families, who are often thrown into a state of crisis when their family member is imprisoned. The assistance rendered includes financial assistance, family & children related assistance, employment and counselling services, as well as specialised casework management services. This year, we served more than 6139 beneficiaries.

Feedback received for Information and Referral Services:



We conduct various programmes for both adults and young offenders to help inmates and their families to reconnect, and to equip inmates with essential life skills so that they can reintegrate into society.

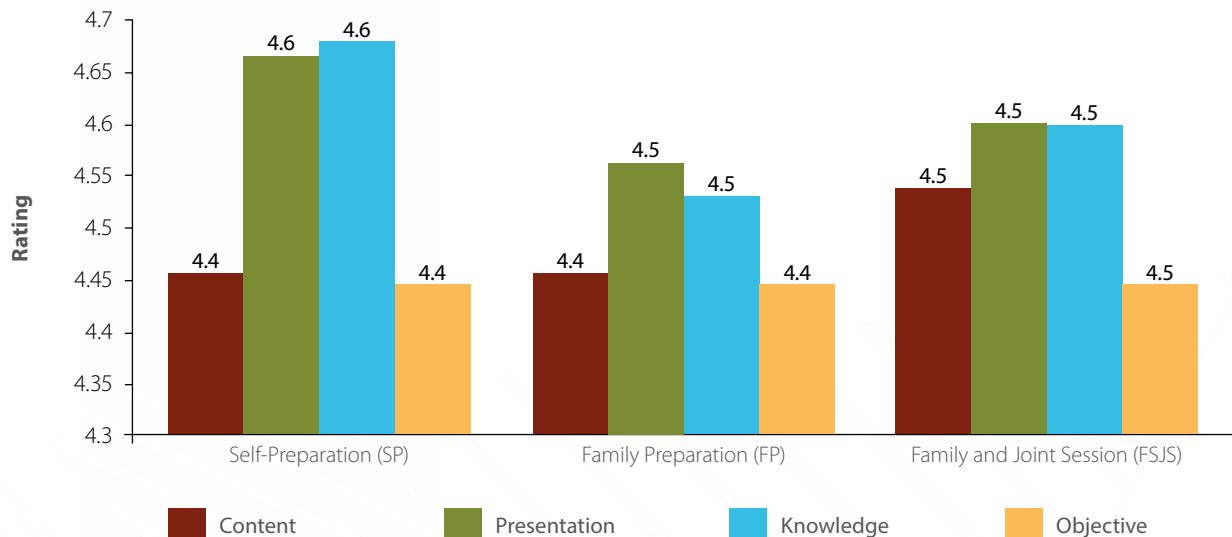
In-Care Rehabilitation Programmes for Families

We engage and involve inmates' family members to provide support while the inmates are still serving their prison terms, and upon their release. The programmes provide a neutral platform for inmates and families to reconnect, re-bond, forgive and heal. The various workshops equip inmates and family members with pro-social life skills, cognitive thinking skills, interpersonal and effective communication skills, and help them to understand the power of forgiveness as well as deal with various family issues.

In the past year, we served a total of 1452 male inmates, 827 female inmates and 1037 family members through the various family programmes. At least 98% of the participants found the programmes to be helpful, and we received ratings of above 3.8 out of 5 for the programmes conducted.

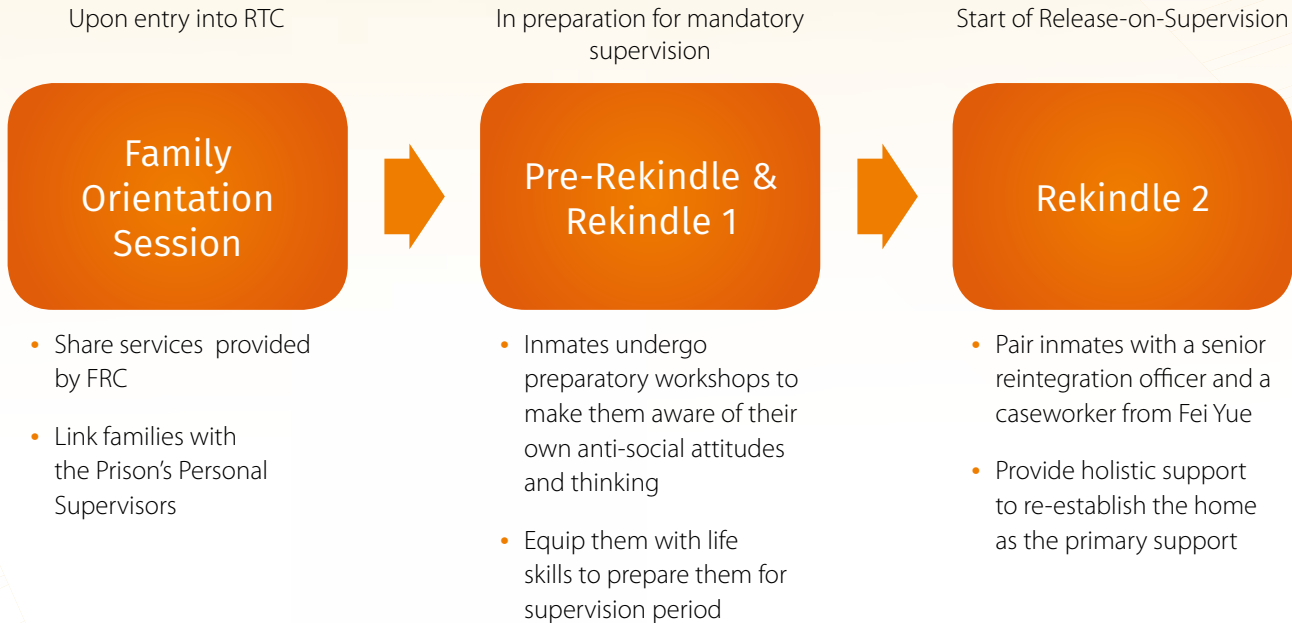
Community-Based Programme – Rebuilding Lives

In the Community-Based Programme (CBP), inmates who are assessed to be suitable are allowed to serve the tail end of their sentences or detention in the community. These inmates are equipped with essential knowledge and skills to deal with potential issues in their personal life that they may encounter upon their emplacement and subsequent release. We also engage and involve inmates' family members, and help them in repairing and strengthening familial relationships. At least 93.7% of participants have found each programme to be helpful.



Rekindle – Young Offenders Throughcare Programme

In the Rekindle Throughcare Programme, Fei Yue engages families from the start of the young offenders' term at the Reformatory Training Centre (RTC), to the time that they are ready for discharge for their mandatory supervision during their Release-on-Supervision (ROS) period. Out of the 241 young offenders and 189 family members served during the year, almost 100% of the participants rated our workshops as helpful in preparing them for their supervision and integration back into society.



Project EQUIP for Young Offenders

Project EQUIP, a programme funded by Singapore Exchange, equips young offenders from the Reformative Training Centre (RTC) with the necessary awareness and life skills to increase their chances of success as they reintegrate back into society after the completion of their prison sentences. Young offenders learn skills in preparation for employment, and gain awareness of the outcomes of promiscuous behaviors through understanding the costs of raising a child in Singapore as a young parent.

100% of the participants found the workshops beneficial, and 100% learnt new knowledge and at least one skill set that was helpful for and relevant to their preparation for employment. Participants rated their programme satisfaction above 4 out of 5 for all workshops.

Eldercare Services

Senior Activity Centre

Over the past year, our Senior Activity Centre at Teck Whye (TWSAC) saw increased collaborations with other agencies to effectively improve the lives of low-income seniors, promote social integration, and reach out to frail and homebound seniors living at the rental block at Teck Whye Lane to prevent social isolation. TWSAC served a total of 132 members in the financial year, and the activities and programmes organised by the centre were targeted mainly at seniors' physical and mental well-being, as well as social integration and community bonding.

As of 1 April 2015, TWSAC's service boundary was extended to include a rental block at Teck Whye Crescent. It was a challenge for the frail and wheelchair-bound elderly residing there to make their own way to the centre to participate in

activities. TWSAC therefore sought committed volunteers who would bring these wheelchair-bound seniors from their home to the centre, thus enabling their participation in programmes to improve their quality of life and prevent social isolation.

Sit-down Exercise Video

A video showing simple hand and leg movements was produced by a group of interns from Taiwan to demonstrate sit-down exercises to the seniors. This was an initiative to enhance the current series of exercises done at the centre, so as to encourage the seniors to cultivate a healthy lifestyle.

Breakdown Services

In response to encountering breakdowns of the seniors' motorised wheelchairs and scooters, the centre is working with South West CDC (SWCDC) and the Social Service Office (SSO) at Choa Chu Kang on the provision of maintenance services for motorised wheelchair and scooters for the seniors.



Special Projects

Palliative Care and Life & Death Education Seminar

In light of the increasing interest in the essential topic of palliative care and to promote an awareness on life and death education especially in the Chinese speaking community, Fei Yue held its fourth Palliative Care and Life & Death Education Seminar from 14 to 16 July 2014 to assist the public and professionals alike in acquiring effective skills for communicating with patients facing the end of their lives. 900 people from different walks of life attended the seminar.

During the seminar, Fei Yue launched its first ever Palliative Care Book entitled「**大吉利事**」("An Auspicious Event"), and was privileged to have the Parliamentary Secretary for Social and Family Development, Ms Low Yen Ling, grace the inaugural book launch. This in-house publication featured 12 different individuals sharing about their own attitudes towards death, their journey in making final arrangements for it, and how they are living each day of their lives to the fullest, so that they may leave their loved ones without any regrets.



Project Revive

Project Revive aims to improve the health and well-being of seniors at risk of dementia and depression through the use of music. The activities are designed to stimulate memory and learning, and promote social interaction among the seniors.

A total of 10 workshops were organised for 100 senior participants aged 60 years and above. After attending the programme, the seniors showed overall improvement in many aspects, especially in relaxation and stress reduction, learning ability, involvement and participation, and a sense of belonging. Generally, the seniors enjoyed the programme, and many suggested that there should be more of such programmes.

"Every week's topic is different. It's fun (the activities), unlike studying."

*"Through activities and games, it has stimulated my brain.
I got to know more people and their lives and I realize that everyone goes through the same life cycle
despite how life is. I have also received emotional support from there."*

Early Intervention Programme For Infants And Children

With the firm belief that every child is unique in his or her own way and has the potential to learn, Fei Yue Early Intervention Programme for Infants and Children (EIPIC) continued to make every effort for the betterment of our special needs students. Of the graduating cohort in 2014, 45% successfully transited to mainstream education, while 34% continued their learning journey in a special school.

EIPIC strives to continually improve itself and provide better services. As staff are our greatest asset, we recognize the importance of continually providing relevant training for them so as to sharpen their skills and bring our students to new heights. A major renovation was also carried out in mid-November to increase the space for intervention and therapy, and looking forward, we intend to gear towards a more family-centred practice environment.

In addition, we are thankful towards our social and corporate partners for their collaborative community engagements in organizing a total of 11 outings and activities this year. Through these collaborations, family bonding was enhanced and the rapport between the staff and families was strengthened.



Family Support Programmes

Parents and caregivers play a crucial role in the learning journey of the child. To empower them in this area, we carefully planned and conducted 16 workshops which catered to the different needs of our students. The overall rating achieved for the workshops was 90%, and the recommendation rate was 100%. Furthermore, in the annual service review, parents gave an average rating of 4.2 out of 5, indicating that EIPIC's services helped them as a parent and family to better cope with their special needs child.

Research Studies

In line with Fei Yue's commitment to utilise evidence-based approaches in its services and programmes, the Research and Development department regularly conducts research studies to aid the agency in the understanding of its client populations.

A summary of the main projects undertaken by the department in the past year are:

No	Research Title	Description
1	Marriage Preparation Workshop Pilot Evaluation	The study aimed to gain a broad understanding of the experiences of couples who had attended a Marriage Preparation Workshop conducted by Family Central. It sought to understand the ways in which the workshop was beneficial to the participants, especially in terms of their preparation for married life, and to find out the reasons behind a couple's decision of whether or not to attend a follow up session with their mentor couple.
2	Psychological Well-Being of Care Providers in Singapore	The research study aimed to understand the psychological well-being of staff working in the eldercare and disability sector. The study also examined how factors in their work role and environment could contribute to their well-being.
3	Adoption Disclosure and the Psychological Well-Being of Adoptees	The research study aimed to look at the factors involved in adoptive parents' decision-making process of whether or not to disclose the adoption to their adoptees. The research also examines the psychological well-being of the adoptees.
4	"Super Families" Evaluation Research	The research study evaluated the effectiveness of the "Super Families" Programme, which was targeted at the parents and siblings of the children attending the Fei Yue Early Intervention Programme for Infants and Children (EIPIC).
5	"Good Enough Me" Evaluation and Research	The research study aimed to examine if divorced mothers and their children attending the "Good Enough Me" (GEM) Programme became more self-compassionate after attending the programme.
6	Group Homes for Seniors in Singapore	This project aimed to discover the process of ageing-in-place for the Group Homes' residents, identify and examine the factors influencing one's capacity to age-in-place within Group Homes, and provide recommendations for policies and services to enhance ageing-in-place for seniors in the Group Homes and the community.

Youth Services

New Media

The New Media Department continued to enhance the lives of youths and families in Singapore by promoting a balanced approach towards a digital lifestyle; empowering them against its negative effects by developing evidence-based programmes. Reaching out to 54 educators at Temasek Polytechnic, we delivered a training programme on Cyberbullying in School utilizing the #badmove Train-the-trainer package, and participants found the training “very useful as well as insightful”.



Panel Discussion with Speakers

To commemorate the tenth anniversary of Fei Yue's foray into new media work, we hosted our first Dec@de Conference for social service practitioners, youth workers, educators, cyber wellness coordinators and policy makers from 26-27 August 2014. The aim of the conference was to overcome traditional barriers, explore the journey digital migrants and natives had covered, as well as how building

relationships with youths would look like in the digital landscape. Prominent speakers in the field discussed a wide range of subjects such as Addiction Work, Inside the Mind of a Cyberbully and New Media Violence. 254 participants attended the event, and 97.4% of participants were satisfied with the content covered, while 98.6% felt that they had learnt something from the event.

Guidance Programme (GP)

GP is a six-month programme that aims to help first-time youth offenders who have committed petty offences. Besides casework management, various activities were conducted for the youths and their families, empowering youths to make informed and wise decisions in the face of various at-risk situations, as well as equipping them with skills to deal with potential problems effectively. Family groupwork sessions were also conducted to impart skills to enhance parents' communication and relationships with their children. In 2014/15, Fei Yue served a total of 125 youths and young adults, 85 of whom were under 16 years old, and 40 of whom were between 16 to 18 years old.

Youth Enhanced Supervision Scheme (YESS)

YESS is a pilot programme that addresses drug abuse among youths by introducing a casework cum groupwork component to the current drug supervision regime. This six-month long rehabilitative programme is catered for youths who have been arrested by Central Narcotics Bureau for substance abuse. This financial year, we provided services to 47 young persons and their families.

Youth Go!

The Youth Go! Programme (YGP) is a street outreach programme initiated by the Central Youth Guidance Office (CYGO), and was piloted by Fei Yue in the North West District in 2012. The YGP team has grown in size and now ventures beyond the North West District to other parts of Singapore, in order to reach out to more youths on the streets requiring appropriate risk intervention and help. We also started a new YGP team in the South West District in December 2014.

YGP supports and compliments new and existing community resources in the neighbourhood. Outreach is seen as an extension to centre-based work, where youth workers go onto the streets to get to know youths and befriend them. Youths are informed of the services that exist in their locality, and any needs or risk behaviours displayed by the youth are identified for appropriate intervention by social workers. Community and group level programmes are organised as well in order to attract new youths, deepen relationships with existing youth groups, and to provide therapeutic and meaningful objectives for youths to grow positively.



Youth Go! Bubble Soccer Event

eGen

eGen.sg was established in 2004 with an eCounselling facility (eC2) to provide an interactive and supportive platform for youths and young adults in Singapore. This year, we saw 229 new eCounselling cases, with a total of 805 sessions during the year. 89.5% of clients were satisfied with our services, and we achieved 638 successful sessions where clients reported that they were able to face their issues with a different perspective, and were aware of the community resources available to them.

eC2 continues to publicise its services through roadshows, talks at schools, and the distribution of collaterals to various agencies, in order to reach out to more youths. Moving forward, we hope to continue developing the service with new innovation and enhancements to benefit the youths of Singapore.

"My story may not be as tragic as others but I've faced parents arguing and even fighting ever since I was born and it especially bugged me the last few years since my mum's health isn't that good and I've grown up which means I know what they're fighting about and with some problems in school, I couldn't cope with negativity from both homes so I decided to seek help online from a link I got from a school talk. I learnt how to cope with both my parents fighting and also learnt more about myself. Though I may not be able to stop them quarelling forever, but it at least gave me hope :)"

~ Hyunmi, eC2 client

Youth Development Department

Building social and emotional competencies in young people is important work, and thus the talks and workshops we conduct for students and youths are based on theories and research. As one of the approved agencies to conduct Sexuality Education in schools, Fei Yue armed 27,538 young people from 41 schools with knowledge on how to guard their bodies and build healthy relationships. #badmove and Financial Literacy programmes conducted also helped students to gain an understanding of cyberbullying and responsible behaviour online, as well as the importance of financial prudence and the discipline of saving money. 94% of the participants at our talks and workshops found the programmes helpful.



The Horses' Mouth programme encourages exploration of a non-traditional vocation

Training Courses

Established in 1998, the Academy of Human Development (AHD) forms the training arm of Fei Yue, and aims to help individuals maximise their fullest potential through consultation and training courses.

Type of course	Name of course	Number of participants
Academic Courses	Certificate in Practical Counselling	353
	Foundation Course in Family Life Education	86
	Double Diploma (Diploma in Counselling Skills and Diploma in Family Life Education)	275
	Master of Counselling (awarded by Chi Nan University, Taiwan)	49
	Solution-Focused Brief Therapy	109
Professional Development Courses	Assessment & Intervention Tools in Working with Financial Cases; Introduction to Case Management : Suicide Assessment & Intervention; Certified Stress Management Consultant (CSMC); Certified Behavioural Consultant (CBC); Dealing with Grief and Losses; Art Therapy & Children: A Developmental Perspective; Introduction to Art Therapy; Introduction to Case Management in Social Service; Intentional Interview & Counselling	177
Ad-hoc Trainings	Tailor-made courses for organisations such as Basic Counselling Skills, Working with involuntary clients, Financial Counselling etc.	169
Total		1218

With many years of counselling experience and an extensive network built over the years, we are well established and highly recognised in the human and social service sectors. The services we offer are designed to increase the effectiveness of individuals in their vocation and personal life. This year, we had the privilege of bringing our counselling courses to local polytechnics, religious groups and partners in Johor Bahru.



Certificate in Practical Counselling (Advanced) Participants

"It is an effective training. The hands-on experience was helpful."

"Good course to get basic understanding of counselling skills and how to use it."



Corporate Services



Human Resource & Administration

Staff Annual Retreat

Our staff had a meaningful retreat in Batam doing Community Work at six orphanages. During the visits, staff enjoyed sing-along sessions and craftwork with the children. Using innovation and creativity, the staff taught the children to convert recycled materials into useful items. After the community work, staff members spent the night at the Montigo Resorts Nongsa, enjoying the facilities and the sumptuous meals provided there.



Employee Health & Wellness

We value our employees and recognize that employees' health and wellness covers their physical, mental, social and emotional health. It is important that we provide support to employees so that they can achieve better work-life balance in order to meet challenges at work or at home. As such, we hope to promote a healthy lifestyle within the organization through health talks and tips, as well as centre and inter-centre sports activities.



Corporate Development

Staff Learning and Development

One of Fei Yue's corporate objectives is to enhance its professionalism by improving the skills and knowledge of its workforce. This year, a total of 758 learning places were taken by our staff at the 185 training courses conducted, equipping them with essential skills and knowledge to deliver quality and innovative services.

Innovation Class

The Palliative Care project by our Eldercare Services Division was awarded the Most Innovative Project Award for 2014. Taking a positive outlook on death and the issues surrounding it, the Palliative Care project discusses palliative care and life and death education so that one can find hope and live well while facing death. The project addresses many contentious and evolving aspects of death and takes an open and frank approach in the discussion.



Keynote Speakers Dr Hwang Sheau-Feng & Professor Chao Co-Shi

Fei Yue is the first and only organisation in Singapore to organise this project which discusses palliative care and life and death education. Numerous positive comments were received from the elderly participants who benefitted greatly from the project. The project also attracted much local media attention when it first started, and was even broadcasted abroad on a Taiwan news channel.

Another way in which we encourage greater innovation within the organisation is through Innovation Focus Group Discussions, which aim to trigger more out-of-the-box innovative ideas.



Service Excellence

We seek to encourage service excellence among employees in our organisation. To recognise employees who exemplify thoughtfulness, we present them with the Most Thoughtful Staff Award. The following staff received this award in 2014:



Andria Choo
Youth Division



Katherine Kwan
EIPIC Division



Cyndi Lee
Eldercare Services
Division



Lucy Goh
Corporate Services
Division



Joyce Hii
Prison Care Division



Wong Ji'en
Family Counselling &
Services



Wendy Ong
Family Counselling &
Services



Goh Xin Ying
Family Counselling &
Services



Shona Tan
Family Central



Rosalind Fong
Family Central

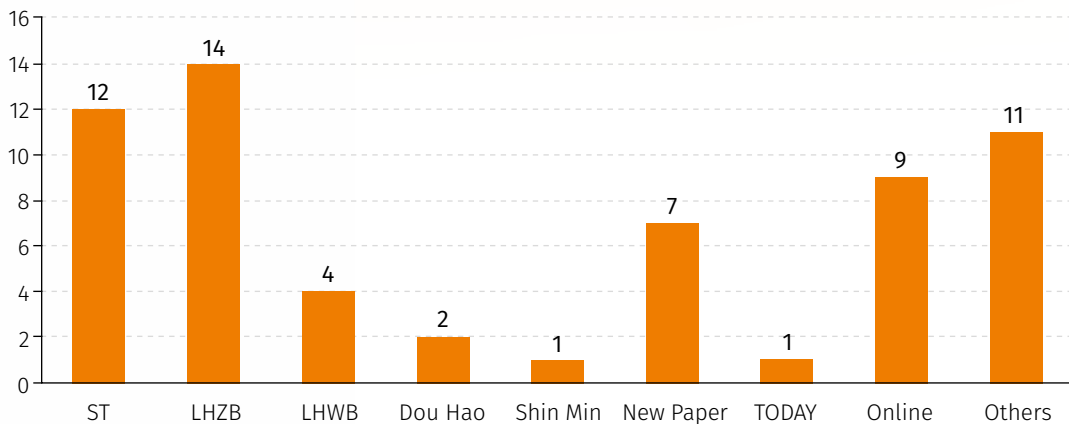
Corporate Communications & Relations

Media Exposure

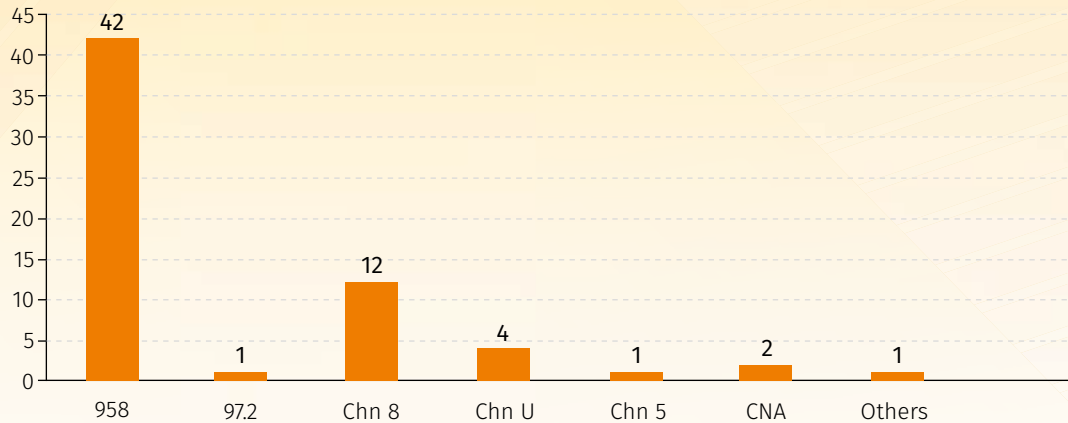
In the last financial year, FYCS continued to see its programmes and services highlighted in the media. Our experienced Family Life Educators, Ms. Ngiow May Lee and Mr. Arthur Ling, were often invited to share on family life education topics on the airways of FM98.5 and other print and broadcast media. Senior Social Worker, Ms. Iris Lin, also frequently shared on youth-related issues in both print and broadcast media.

Through these platforms, more people came to know of the services provided by FYCS. In the financial year 2014, FYCS clocked an impressive media value of \$782,026.95. The types of media and frequency of media exposure are shown here:

Type of Printed Media and Frequency



Type of Broadcast Media and Frequency



We are looking forward to more collaboration opportunities with different media platforms so that our services will have better visibility in the nation.

Collaborations

FYCS received 23 cash donations with a total amount of \$850,726.81, 18 donations in-kind, 9 sponsorships, and 2 cash donations through ComChest in the past financial year. We believe that together with our donors and partners, we are able to serve the less fortunate in the community better.



EIPIC Outing to River Safari with Volunteers from State Street Bank



Children Beneficiaries of Programmes Sponsored by SGX

Acknowledgement

We extend our heartfelt appreciation to the following foundations, organisations and individuals who made donations during the year.

Donation in Cash

Corporate Donors

Absinthe Artisan LLP

AHD Alumni Group

Asia Pacific Breweries (Singapore)

Holland Village Methodist Church

Singapore Exchange (SGX)

State Street Bank And Trust Company

Individual Donors

Adriel Chan

Ang Shimin

Benecia Ng

Casper Heng

Clarissa Loh

David Chua

Desmond Ng

Fong Ching Hui

Kuek Eng Beng

Lim Yuen Hwee, Alvin

Lynette Tan

Noryanti

Rebecca Lai

Song Chee Weng

Tio Tze Qin

Yasmin

Corporate Donors through Community Chest

Singapore Press Holdings Foundation Limited

State Street Global Advisors Singapore Limited

Donation in Kind

Corporate Donors

Aon Singapore Pte Ltd

CA Trust PAC

Grand Mandarin Restaurant

SMRT Corporation Ltd

Teck Whye Secondary School'

Individual Donors

Clarence Chai

Theresse Tan

Sponsorship

Corporate Donors

Dream Solutions Pte Ltd

Infocomm Development Authority of Singapore

State Street Bank and Trust Company

The Hongkong and Shanghai Banking Corporation Limited (HSBC)

Yuhua YEC



Financial Report

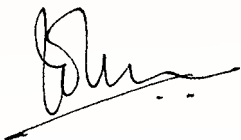


STATEMENT OF THE MEMBERS OF THE MANAGEMENT COMMITTEE

In the opinion of the members of the Management Committee of **Fei Yue Community Services** (the “Centre”), the financial statements of the Centre and its subsidiary corporation (the “Group”) set out on pages 4 to 38 are drawn up in accordance with the provisions of the Singapore Societies Act, Cap. 311 and the Singapore Charities Act, Cap. 37 and Singapore Financial Reporting Standards so as to give a true and fair view of the financial position of the Group and of the Centre as at 31 March 2015 and of the financial performance, changes in funds and cash flows of the Group and of the Centre for the year then ended.

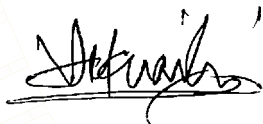
The Management Committee authorised these financial statements for issue on 25 August 2015.

On behalf of the Management Committee



John Ang

President



Roger Yek Nai Hui

Honorary Treasurer

25 August 2015

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF FEI YUE COMMUNITY SERVICES

Report on the Financial Statements

We have audited the accompanying financial statements of **Fei Yue Community Services** (the "Centre") and its subsidiary corporation (the "Group"), which comprise the statements of financial position of the Group and the Centre as at 31 March 2015, and the statement of comprehensive income and expenditure, statement of changes in funds and the statement of cash flow for the year then ended, and a summary of significant accounting policies and other explanatory information.

Management Committee's Responsibility for the Financial Statements

The Management Committee is responsible for the preparation of financial statements that give a true and fair view in accordance with the provisions of the Singapore Societies Act, Cap.311 (the "Societies Act") and Singapore Charities Act, Cap.37 (the "Charities Act") and Singapore Financial Reporting Standards, and for devising and maintaining a system of internal accounting controls sufficient to provide a reasonable assurance that assets are safeguarded against loss from unauthorised use or disposition; and transactions are properly authorised and that they are recorded as necessary to permit the preparation of true and fair financial statement and to maintain accountability of assets.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with Singapore Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial statements that give a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion

on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Management Committee, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements of the Group and of the Centre are properly drawn up in accordance with the provisions of the Societies Act, the Charities Act and Singapore Financial Reporting Standards so as to give a true and fair view of the financial positions of the Group and of the Centre as at 31 March 2015 and the financial performance, changes in funds and cash flows of the Group and of the Centre for the year ended on that date.

Report on Other Legal and Regulatory Requirements

In our opinion, the accounting and other records required by the regulations enacted under the Societies Act to be kept by the Centre have been properly kept in accordance with those regulations.

During the course of our audit, nothing has come to our attention that causes us to believe that during the year, the use of the donation monies was not in accordance with the objectives of the Centre as required under regulation 16 of the Charities (Institutions of a Public Character) Regulations.



GABRIEL NG & CO

Public Accountants and Chartered Accountants

Singapore

25 August 2015

FEI YUE COMMUNITY SERVICES

STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2015

	GROUP		CENTRE	
	2015	2014 (Restated)	2015	2014
	S\$	S\$	S\$	S\$
ASSETS				
Current Assets				
Trade and other receivables	2,190,419	1,645,836	2,107,240	1,607,527
Cash and cash equivalents	3,157,153	5,497,282	2,490,269	4,869,570
	<u>5,347,572</u>	<u>7,143,118</u>	<u>4,597,509</u>	<u>6,477,097</u>
Non-current Assets				
Property, plant and equipment	2,425,097	2,088,492	1,314,945	929,732
Intangible assets	-	2,334	-	2,334
Investment in a subsidiary corporation	-	-	592,730	592,730
Investment properties	2,984,179	-	4,074,034	1,113,548
	<u>5,409,276</u>	<u>2,090,826</u>	<u>5,981,709</u>	<u>2,638,344</u>
Total Assets	<u>10,756,848</u>	<u>9,233,944</u>	<u>10,579,218</u>	<u>9,115,441</u>
LIABILITIES				
Current Liabilities				
Trade and other payables	1,547,108	1,247,290	1,404,616	1,082,764
Deferred capital grants	187,089	112,655	187,089	112,655
	<u>1,734,197</u>	<u>1,359,945</u>	<u>1,591,705</u>	<u>1,195,419</u>
Non-current Liabilities				
Deferred capital grants	722,305	491,101	722,305	491,101
Total Liabilities	<u>2,456,502</u>	<u>1,851,046</u>	<u>2,314,010</u>	<u>1,686,520</u>
NET ASSETS	<u>8,300,346</u>	<u>7,382,898</u>	<u>8,265,208</u>	<u>7,428,921</u>
FUNDS				
Unrestricted Fund				
Accumulated Fund	525,443	500,803	490,305	546,826
Restricted Funds				
Accumulated Fund	6,252,022	5,601,757	6,252,022	5,601,757
Care and Share Fund	1,160	-	1,160	-
Community Silver Trust	258,814	-	258,814	-
Research Funds	(78,179)	24,811	(78,179)	24,811
Specific Programme Funds	1,330,886	1,232,977	1,330,886	1,232,977
Specific Assistance to Clients	10,200	22,550	10,200	22,550
	<u>7,774,903</u>	<u>6,882,095</u>	<u>7,774,903</u>	<u>6,882,095</u>
TOTAL FUNDS	<u>8,300,346</u>	<u>7,382,898</u>	<u>8,265,208</u>	<u>7,428,921</u>

FEI YUE COMMUNITY SERVICES

STATEMENT OF COMPREHENSIVE INCOME AND EXPENDITURE FOR THE YEAR ENDED 31 MARCH 2015

ACCUMULATED FUND

Income

	GROUP		CENTRE	
	2015	2014 (Restated)	2015	2014
	S\$	S\$	S\$	S\$
Programmes, talks, course and training fee	4,980,932	4,617,166	4,431,741	3,997,504
Donations	338,368	291,885	338,368	291,885
Government grants	4,740,726	3,899,614	4,740,726	3,899,614
Interest income	11,042	15,016	10,597	14,556
Rental income	78,238	33,766	78,409	42,962
Other income	664,330	351,984	639,343	296,226
	<u>10,813,636</u>	<u>9,209,431</u>	<u>10,239,184</u>	<u>8,542,747</u>

Less: Expenditure

Depreciation of property, plant and equipment	523,067	374,252	453,050	295,935
Impairment written back against allowance	-	(24,458)	-	-
Exchange loss	11,485	2,275	-	-
Manpower expenses	6,734,607	5,363,941	6,624,849	5,185,649
Programme, course and seminar expenses	890,796	986,671	698,449	726,690
Other expenses	1,978,776	2,234,544	1,869,092	1,998,872
	<u>10,138,731</u>	<u>8,937,225</u>	<u>9,645,440</u>	<u>8,207,146</u>

SURPLUS BEFORE INCOME TAX

INCOME TAX

SURPLUS AFTER INCOME TAX

NET SURPLUS/DEFICIT IN ACCUMULATED FUND

Unrestricted	24,640	(482,035)	(56,521)	(418,640)
Restricted	650,265	754,241	650,265	754,241
	<u>674,905</u>	<u>272,206</u>	<u>593,744</u>	<u>335,601</u>

NET SURPLUS/DEFICIT IN RESTRICTED FUNDS

Care and Share Fund	1,160	-	1,160	-
Community Silver Trust	258,814	(28,144)	258,814	(28,144)
Research Fund	(102,990)	24,811	(102,990)	24,811
Specific Programme Fund	97,909	912,658	97,909	912,658
Specific Assistance to Clients	(12,350)	(10,130)	(12,350)	(10,130)
	<u>242,543</u>	<u>899,195</u>	<u>242,543</u>	<u>899,195</u>

TOTAL SURPLUS FOR THE YEAR

	<u>917,448</u>	<u>1,171,401</u>	<u>836,287</u>	<u>1,234,796</u>
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FEI YUE COMMUNITY SERVICES

STATEMENT OF CASH FLOW FOR THE YEAR ENDED 31 MARCH 2015

	GROUP		CENTRE	
	2015	2014 (Restated)	2015	2014
	S\$	S\$	S\$	S\$
CASH FLOWS FROM OPERATING ACTIVITIES				
Surplus before income tax	674,905	272,206	593,744	335,601
Adjustment for:				
Amortisation of intangible assets	2,334	2,333	2,334	2,333
Amortisation of deferred capital grants	(249,401)	(106,655)	(249,401)	(106,655)
Depreciation of property, plant and equipment	523,067	374,252	453,050	295,935
Depreciation of investment properties	20,028	-	43,721	23,693
Interest income	(11,042)	(15,016)	(10,597)	(14,556)
Property, plant and equipment written off	61,416	-	61,416	-
Unrealised exchange loss	11,485	3,158	-	-
<i>Operating surplus before working capital changes</i>	<u>1,032,792</u>	<u>530,278</u>	<u>894,267</u>	<u>536,351</u>
Increase in trade and other receivables	(544,583)	(823,201)	(499,713)	(824,101)
Increase in trade and other payables	299,818	422,880	321,852	434,672
<i>Cash inflow from operations</i>	<u>788,027</u>	<u>129,957</u>	<u>716,406</u>	<u>146,922</u>
Interest earned on fixed deposits	6,769	12,269	6,626	11,967
Interest earned on current accounts	4,273	2,747	3,971	2,589
Net cash inflow from operating activities	<u>799,069</u>	<u>144,973</u>	<u>727,003</u>	<u>161,478</u>
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchase of property, plant and equipment	(625,680)	(597,587)	(604,271)	(579,514)
Purchase of investment properties	(3,004,207)	-	(3,004,207)	-
Net cash outflow from investing activities	<u>(3,629,887)</u>	<u>(597,587)</u>	<u>(3,608,478)</u>	<u>(579,514)</u>
CASH FLOWS FROM FINANCING ACTIVITIES				
Capital grants received	259,631	353,131	259,631	535,131
Net cash inflow from financing activities	<u>259,631</u>	<u>353,131</u>	<u>259,631</u>	<u>535,131</u>
CASH FLOWS FROM FUNDS				
Net receipts for Care and Share Fund	1,160	-	1,160	-
Net receipts/utilization for Community Silver Trust	258,814	(28,144)	258,814	(28,144)
Net utilization/receipts for Research Funds	(102,990)	24,811	(102,990)	24,811
Net receipts for Specific Programme Funds	97,909	912,658	97,909	912,658
Net utilization for Specific Assistance to Clients	(12,350)	(10,130)	(12,350)	(10,130)
Net cash inflow from funds	<u>242,543</u>	<u>899,195</u>	<u>242,543</u>	<u>899,195</u>
Net decrease/increase in cash and cash equivalents	(2,328,644)	799,712	(2,379,301)	834,290
Cash and cash equivalents at beginning of year	5,497,282	4,700,728	4,869,570	4,035,280
Effects of exchange rate changes on cash and cash equivalents	(11,485)	(3,158)	-	-
Cash and cash equivalents at end of year	<u>3,157,153</u>	<u>5,497,282</u>	<u>2,490,269</u>	<u>4,869,570</u>

Public Disclosure

1. Governance

Fei Yue has complied with 19 out of 19 applicable guidelines of the Code of Governance Evaluation Checklist for Institutions of a Public Character (IPCs). The full checklist is available at www.charities.gov.sg

2. Policies

a. Conflict of Interest

Procurement of contracts for goods and services should be on an arm's length basis. For instance, an organisation should not engage consulting services from a board member or board member's relative on less attractive terms than could have been obtained from the open market.

b. Procedure Regulating Quotations and Financial Transactions by Related Party

- When a related party (e.g. a Fei Yue staff, Board Member, Staff's family, and/or Board Member's family) participates in the submission of quotations for any purchase, the Designated Person in charge of making the purchase has to collate a total of 3 quotations including the quotation by the related party. The Designated Person has to record details of the quotations pertaining to the quotation price, company creditability and available services, and submit these records to the Board for approval.
- During the selection process, any Board Member with conflict of interest (e.g. if the Board Member is a family of the quotation party) will not vote or participate in the selection process.
- Only upon the Board's approval of the final selection can the Designated Person proceed with the purchase.

c. Reserve Policy

Fei Yue Community Services's Reserve Policy is to maintain a reserve equivalent to three years of the annual operating expenditure. Any amount in excess of this may be invested in accordance with the decision of the Management Committee.

Fei Yue Community Services

Fei Yue Community Services

C/O Blk 604 Choa Chu Kang St 62
#01-53
Singapore 680604
Tel: 6563-1106 Fax: 6416-2182
Director: Mr Leng Chin Fai
Centre Administrator: Ms Kong Huilin

Fei Yue Early Intervention Centre For Children

Blk 101 Jurong East St 13
#01-188
Singapore 600101
Tel: 6565 6260 Fax: 6565 7455
Centre Administrator: Ms Katherine Kwan

Family Central

298 Tiong Bahru Road
#03-02 Tiong Bahru Central Plaza
Singapore 168730
Tel: 6593 6456 Fax: 6274 5453
Centre Administrator: Ms Ng Siew Pin

Family Resource Centre

Prison Link Centre (Changi)
990 Upper Changi Road North
Level 2
Singapore 506968
Tel: 6546 7460 Fax: 6546 0610
Centre Administrator: Ms Susan Goh

Project Family

(Transnational Support Services)
491 River Valley Road
Valley Point Shopping Centre
#04-04A
Singapore 248371
Tel: 6734-1401 Fax: 6734-1445
Centre Administrator: Mr Paul Justin

Fei Yue Senior Activity Centre (Teck Whye)

Blk 9 Teck Whye Lane
#01-268
Singapore 680009
Tel: 6893 6606 Fax: 68936616
Centre Administrator: Mr David Koh

Project 180 (Youth Services)

Blk 145 Simei Street 2
#01-06
Singapore 520145
Tel: 6422-1599 Fax: 6787-9943
Centre Administrator: Ms Teo Kim Kim

Youth Go!

Blk 403 Fajar Road
#01-239
Singapore 670403
Tel: 6762 2779 Fax: 6762 3557
Centre Administrator: Mr Phinehas Er



Fei Yue 飞跃

Fei Yue Community Services

www.fycs.org

